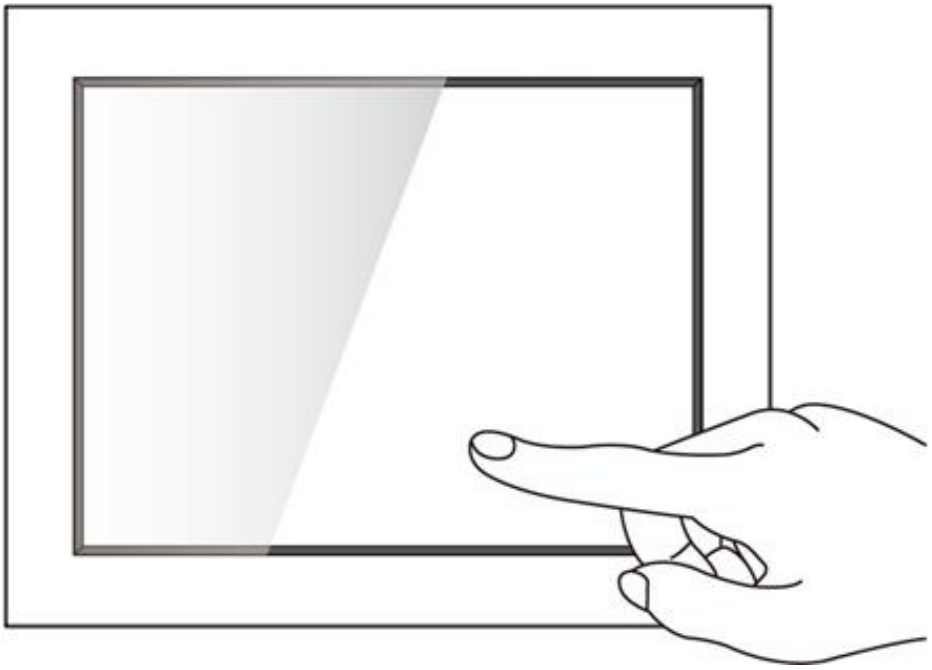
IP65 Stainless Resistive

15”/ 17”/ 19”/ 21.5”/ 23.8” Panel PC

5th Gen. Intel® Core™ i5-7200U Kaby Lake 2.5 GHz (turbo to 3.1 GHz)



Model No.R15IK3S-65C3
R17IK3S-65M1
R19IK3S-65M1
W22IK3S-65A3
W24IK3S-65A2

User Manual

Version 1.0
Document Part No. 91521110109C

Please read the instructions before operating the device and retain them for future reference.

Contents

FCC Statement

This device complies with part 15 FCC rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a class "B" digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at him own expense.

European Union

Electromagnetic Compatibility Directive (2014/30/EU)

- EN55024: 2010/ A1: 2015
  - IEC61000-4-2: 2009
  - IEC61000-4-3: 2006+A1: 2007+A2: 2010
  - IEC61000-4-4: 2012
  - IEC61000-4-5: 2014
  - IEC61000-4-6: 2014
  - IEC61000-4-8: 2010
  - IEC61000-4-11: 2004
- EN55032: 2012/AC:2013
- EN61000-3-2:2014
- EN61000-3-3:2013

Low Voltage Directive (2014/35/EU)

- EN 60950-1:2006/A11:2009/A1:2010/A12:2011/ A2:2013

This equipment is in conformity with the requirement of the following EU legislations and harmonized standards. Product also complies with the Council directions.

Copyright Notice

Trademark Acknowledgement

Disclaimer

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Warranty

Winmate Inc. warranty guarantees that each of its products will be free from material and workmanship defects for a period of one year from the invoice date. If the customer discovers a defect, we will, at his/her option, repair or replace the defective product at no charge to the customer, provide it is returned during the warranty period of one year, with transportation charges prepaid. The returned product must be properly packaged in its original packaging to obtain warranty service. If the serial number and the product shipping data differ by over 30 days, the in-warranty service will be made according to the shipping date. In the serial numbers the third and fourth two digits give the year of manufacture, and the fifth digit means the month (e. g., with A for October, B for November and C for December).

For example, the serial number 1W20Axxxxxxxx means October of year 2020.

Customer Service

We provide a service guide for any problem by the following steps: First, visit the website of our distributor to find the update information about the product. Second, contact with your distributor, sales representative, or our customer service center for technical support if you need additional assistance.

You may need the following information ready before you call:

- Product serial number
- Software (OS, version, application software, etc.)
- Description of complete problem
- The exact wording of any error messages

In addition, free technical support is available from our engineers every business day. We are always ready to give advice on application requirements or specific information on the installation and operation of any of our products.

Advisory Conventions

Four types of advisories are used throughout the user manual to provide helpful information or to alert you to the potential for hardware damage or personal injury. These are Notes, Important, Cautions, and Warnings. The following is an example of each type of advisory.

Note:
A note is used to emphasize helpful information

Important:
An important note indicates information that is important for you to know.

Caution A Caution alert indicates potential damage to hardware and explains how to avoid the potential problem.
Attention Une alerte d'attention indique un dommage possible à l'équipement et explique comment éviter le problème potentiel.

Warning! An Electrical Shock Warning indicates the potential harm from electrical hazards and how to avoid the potential problem.
Avertissement! Un Avertissement de Choc Électrique indique le potentiel de chocs sur des emplacements électriques et comment éviter ces problèmes.

Earth Ground !The Protective Conductor Terminal (Earth Ground) symbol indicates the potential risk of serious electrical shock due to improper grounding.
Mise à le terre ! Le symbole de Mise à Terre indique le risqué potential de choc électrique grave à la terre incorrecte.

Safety Information

Warning! Always completely disconnect the power cord from your chassis whenever you work with the hardware. Do not make connections while the power is on. Sensitive electronic components can be damaged by sudden power surges. Only experienced electronics personnel should open the PC chassis.
Avertissement! Toujours débrancher le cordon d'alimentation du chassis lorsque vous travaillez sur celui-ci. Ne pas brancher de connections lorsque l'alimentation est présente. Des composantes électroniques sensibles peuvent être endommagées par des sauts d'alimentation. Seulement du personnel expérimenté devrait ouvrir ces chassis.

Caution Always ground yourself to remove any static charge before touching the CPU card. Modern electronic devices are very sensitive to static electric charges. As a safety precaution, use a grounding wrist strap at all times. Place all electronic components in a static-dissipative surface or static-shielded bag when they are not in the chassis.
Attention Toujours verifier votre mise à la terre afin d'éliminer toute charge statique avant de toucher la carte CPU. Les équipements électroniques moderns sont très sensibles aux décharges d'électricité statique. Toujours utiliser un bracelet de mise à la terre comme précaution. Placer toutes les composantes électroniques sur une surface conçue pour dissiper les charge, ou dans un sac anti-statique lorsqu'elles ne sont pas dans le chassis.

Chapter 1: Introduction

Winmate stainless steel panel PCs and display are designed for applications with high hygienic requirements. IP65 series is completely waterproof with IP65 level of protection for food, beverage industry, including food processing operations and packaging, chemical manufacturing and other industrial applications.

1.1 Features

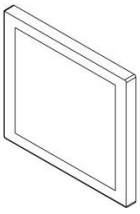
The IP65 Stainless Resistive Panel PC features:

- Intel® Core™ i5-7200U Kaby Lake 2.5 GHz (turbo to 3.1 GHz)
- SUS316 stainless steel for food and chemical industries
- 5 Wire resistive touch, anti-reflective protection glass (Optional)
- Full IP65 waterproof enclosure, good corrosion resistance
- Various mounting solutions, Yoke mount and VESA mount
- Plenty of I/O s including USB 2.0, RS-232 serial port and RJ45-10/100/1000 LAN ports
- Waterproof ports with adapter cables for external connectivity
- Supports VESA mount

1.2 Package Content

Carefully remove the box and unpack your device. Please check if all the items listed below are inside your package. If any of these items are missing or damaged contact us immediately.

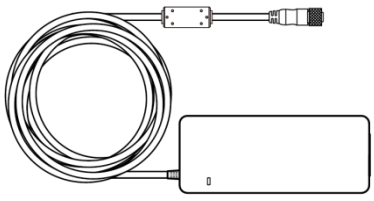
Standard shipment list:



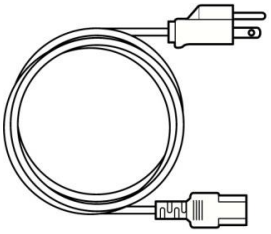
Panel PC

Quick Start Guide (Hardcopy)

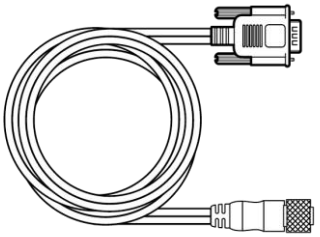
Driver CD & User Manual



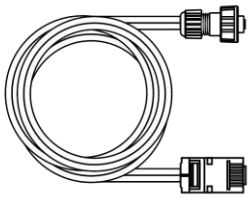
AC Adapter



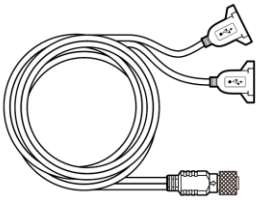
Power Cable*



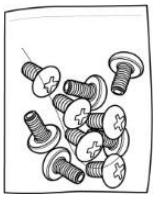
Serial Cable



Ethernet Cable



USB Cable



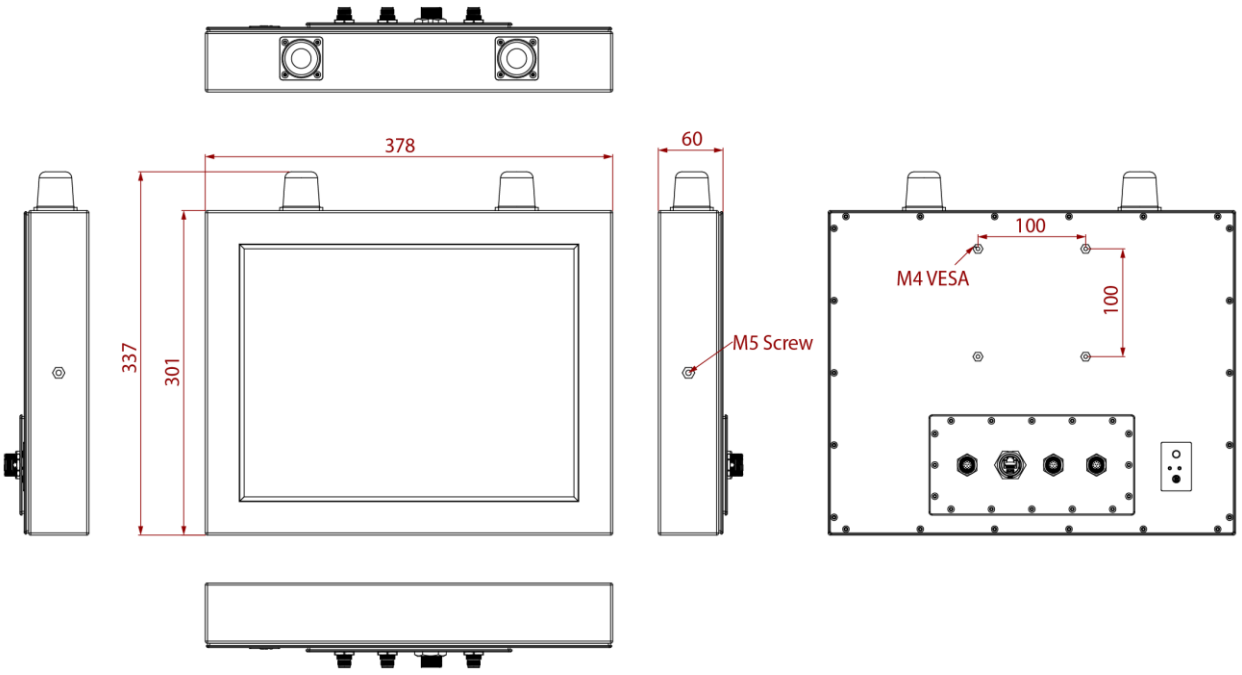
VESA Screws

1.3 Product Overview

This section contains mechanical drawing of the Panel PC. Notice that this is a simplified drawing and some components are not marked in detail.

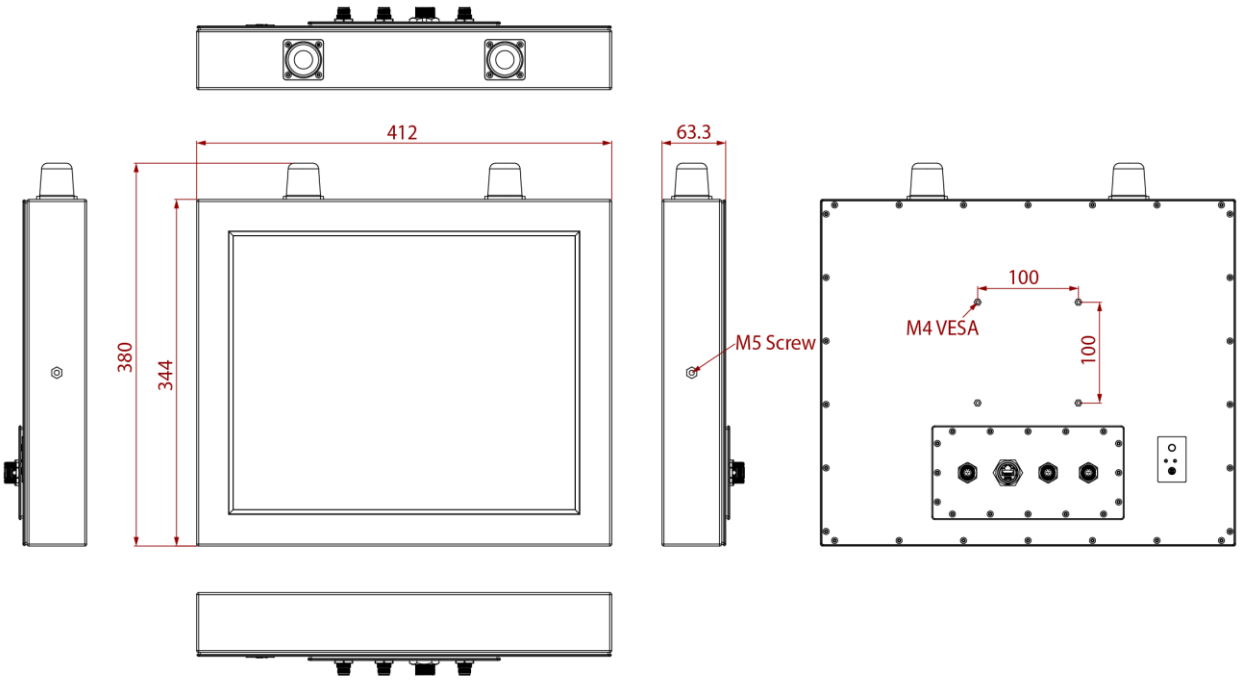
1.3.1 Dimensions 15"

Unit: mm



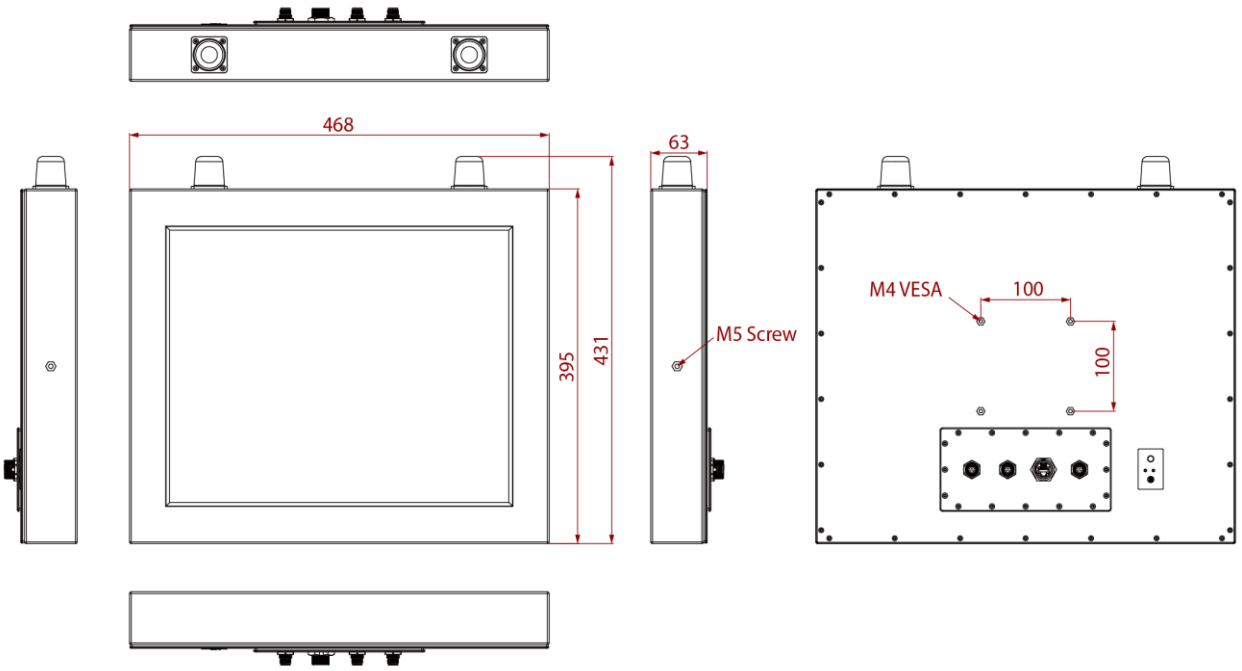
1.3.2 Dimensions 17”

Unit: mm



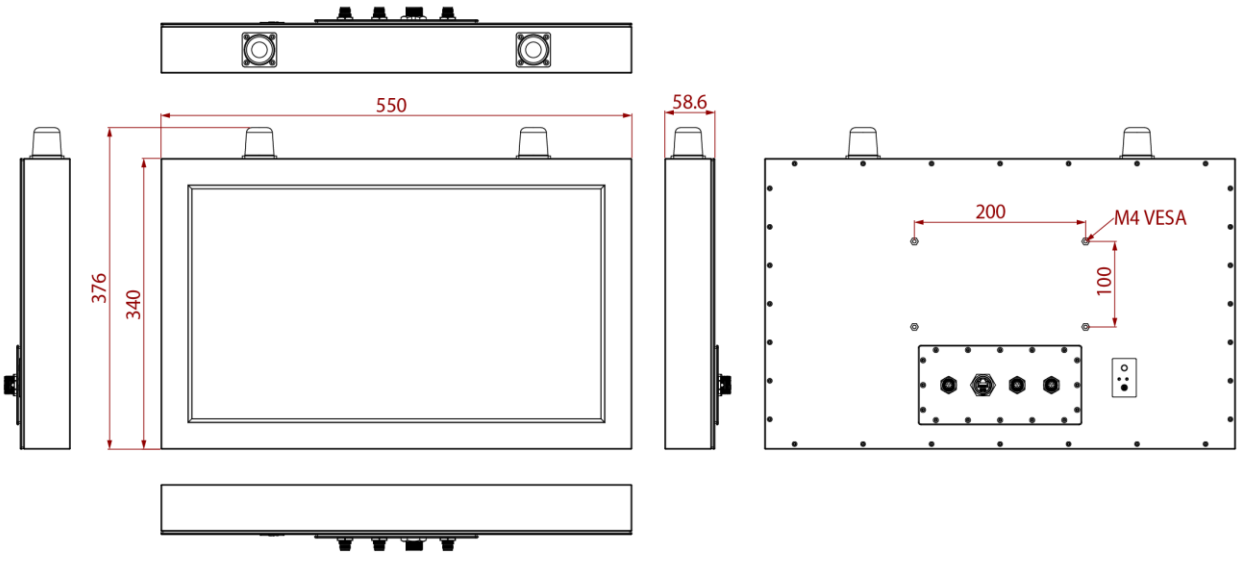
1.3.3 Dimensions 19”

Unit: mm



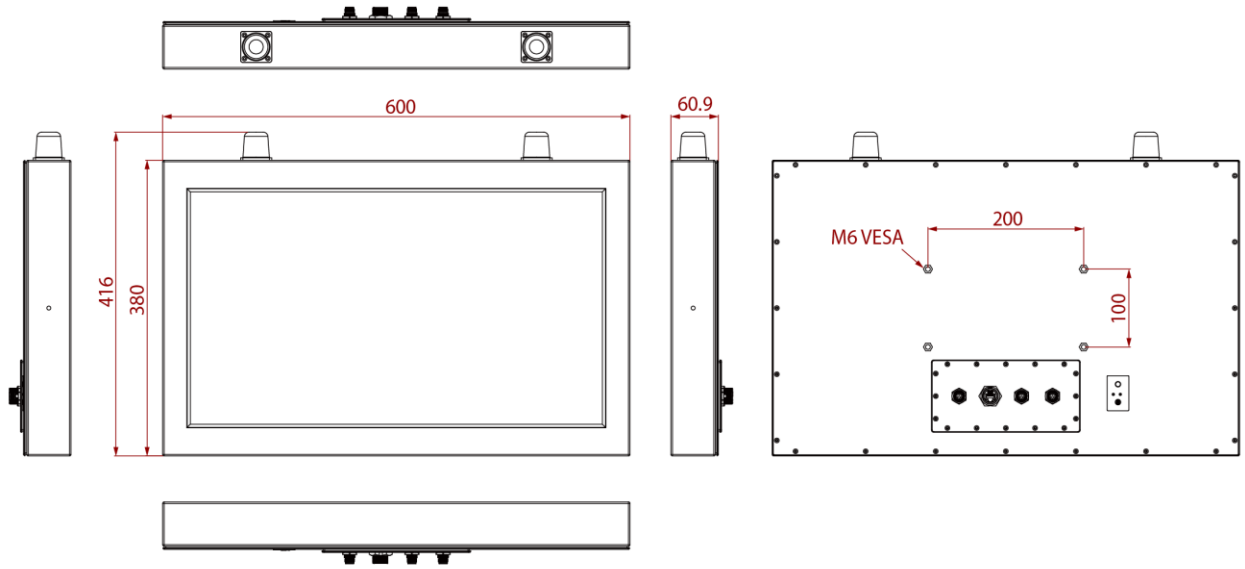
1.3.4 Dimensions 21.5”

Unit: mm



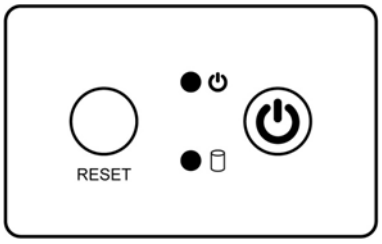
1.3.5 Dimensions 23.8”

Unit: mm



1.4 Physical Buttons and LED Indicators

Physical buttons and LED indicators located on the rear side of the Panel PC.



Physical Buttons

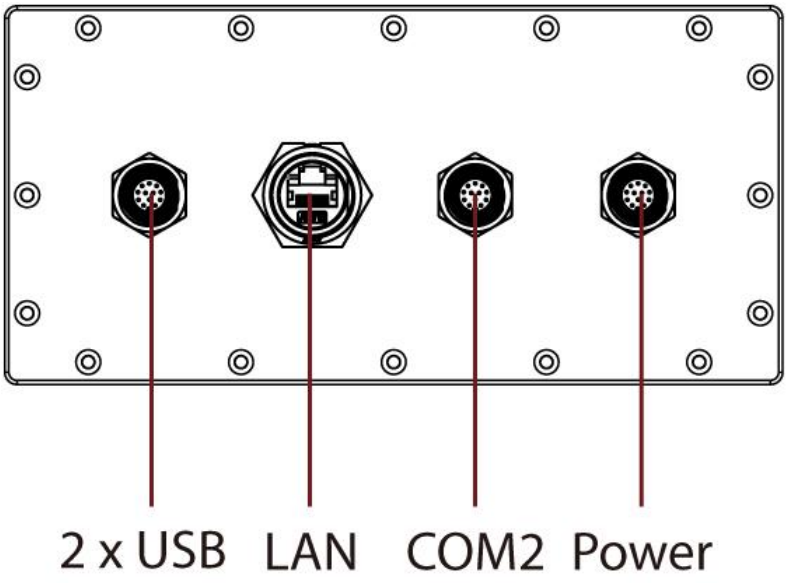
Icon	Button	Description
RESET	Reset	Press to reset the system
	Power On/ Off	Press to power on or power off the device

LED Indicators

LED Type	Status	Description
	On	Power is on
	Off	Power is off
	Blinking	Storage activity (Data is being read or written)
	Off	System is idle

1.5 Connectors

IP65 Stainless Resistive Panel PC has waterproof connectors with protection caps.

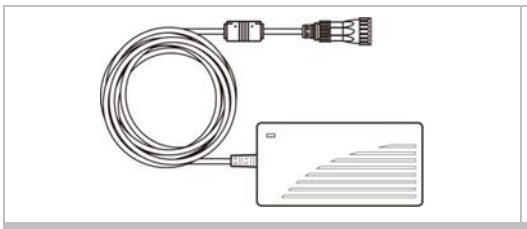


Chapter 2: Hardware Installation

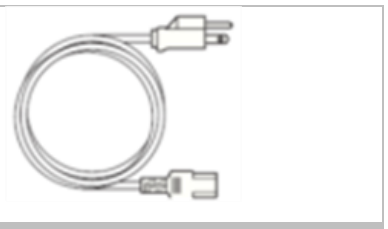
2.1 Powering On

2.1.1 AC Adapter Components

AC Adapter supplied with the power cord.



AC Adapter



Power Cord

AC Adapter specifications vary by panel size.

Size	15”	17”	19”	21.5”	23.8”
AC Adapter	12V/ 80W	12V/ 80W	12V/ 80W	12V/ 80W	12V/ 80W

Safety Precautions:

- Do not use the adapter in a high moisture environment
- Never touch the adapter with wet hands or foot
- Allow adequate ventilation around adapter while using
- Do not cover the adapter with paper or other objects that will reduce cooling
- Do not use the adapter while it is inside a carrying case
- Do not use the adapter if the cord is damaged
- There are NO serviceable parts inside
- Replace the unit if it is damaged or exposed to excess moisture

While using the AC Adapter always:

- Plug-in the power cord to easy accessible AC outlet
- Plug-in the AC adapter to a grounded outlet

Alternating Current Mise à le terre !

This product must be grounded. Use only a grounded AC outlet. Install the additional PE ground wire if the local installation regulations require it.

**If you do not use a grounded outlet while using the device, you may notice an electrical tingling sensation when the palms of your hands touch the device.*

Ce produit doit être mis à la terre. Utiliser seulement un cordon d’alimentation avec mise à la terre. Si les règlements locaux le requiert, installer des câbles de mise à la terre supplémentaires.

**Si vous n’utiliser pas une prise d’alimentation avec mise à la terre, vous pourriez remarquer une sensation de picotement électrique quand la paume de vos mains touche à l’appareil.*

2.1.2 Power Considerations

The Panel PC operates on external DC power. Use the AC adapter included in the package.

Caution/Attention

Use only the AC adapter included in your package. Using other AC adapters may damage the device.
Utiliser seulement le convertisseur AC inclu avec votre appareil. Utiliser d'autres convertisseurs pourraient endommager l'appareil.

2.1.3 Power Consumption

The table below shows power consumption and AC adapter for the Flat Stainless P-CAP Panel PC.

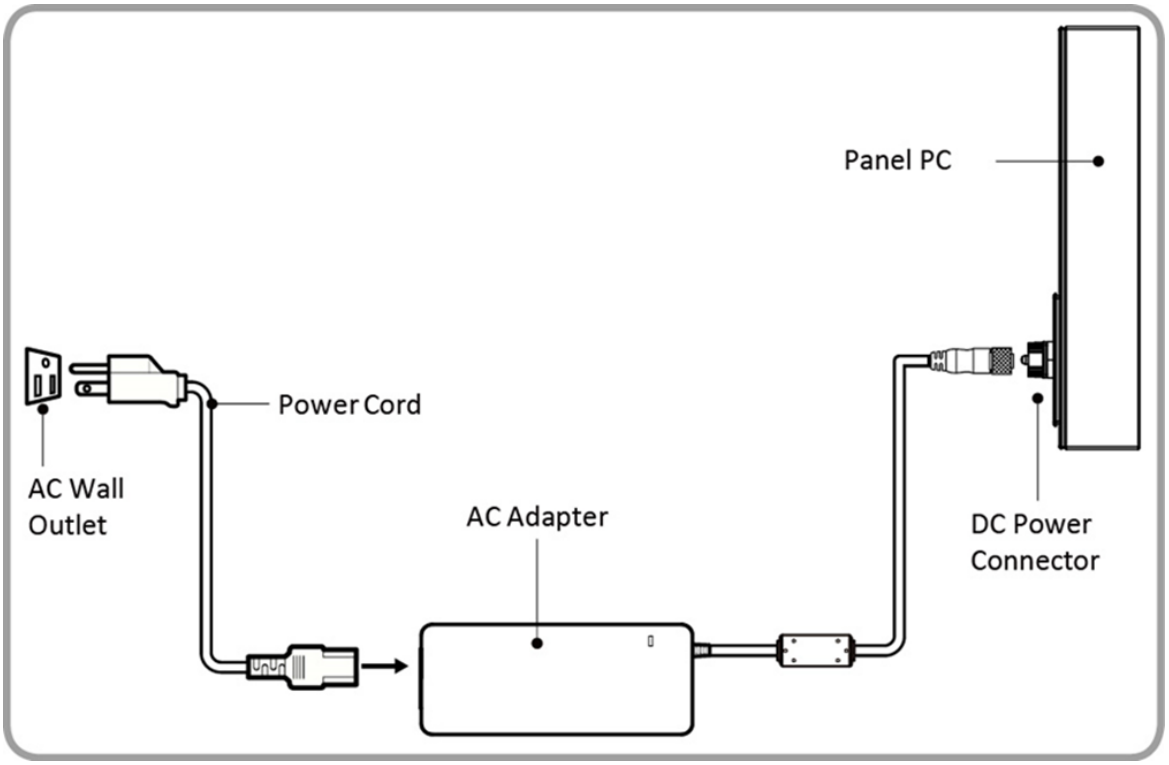
Size	15"	17"	19"	21.5"	23.8"
Power Consumption*	52W (typ.)	56W (typ.)	56W (typ.)	66W (typ.)	66W (typ.)

**With maximum backlight and high CPU load.*

2.1.4 Turning On and Off Your Device

To turn on your device:

1. Connect the AC adapter to the DC-in jack connector located on the back side of the Panel PC.
2. Connect the power cord to AC adapter.
3. Plug the power cord to the AC outlet and the device will turn on automatically.



To turn off your device:

To shut down your device, do the following: Tap Start ( ) > Shut down.

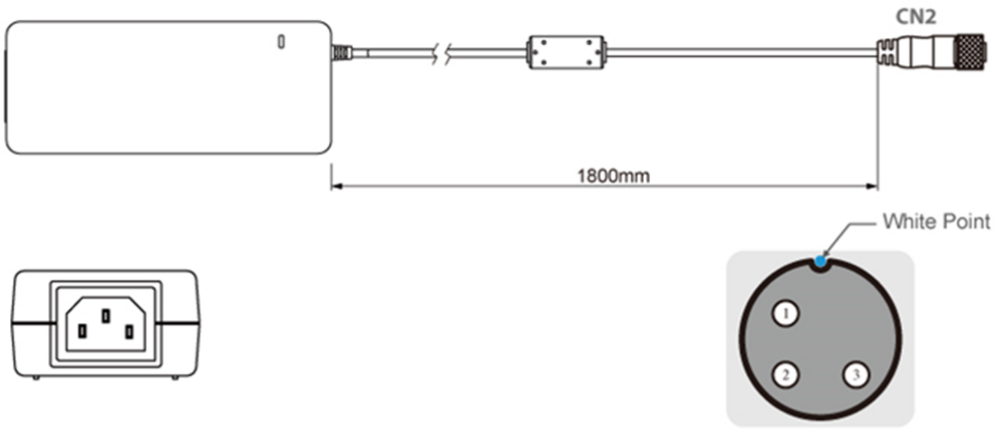
Wait for your Panel PC to completely turn off before disconnecting the power cord (if necessary).

2.2 Connector Pin Assignments

This Panel PC is equipped with four waterproof I/O connectors. Use only the cables that are included in the package. The pin assignments of the cables are as follows.

2.2.1 Power Cable

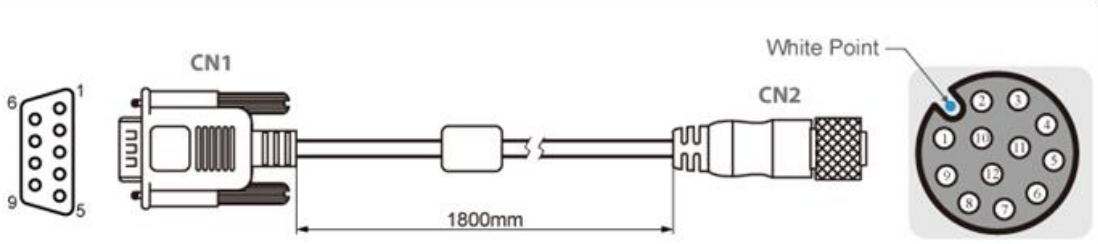
The IP65 Stainless Resistive Panel PC has one waterproof I/O power input connector. Use power cable to connect Panel PC to the source of power. IP65 Stainless Resistive Panel PC support 12V DC power input.



Pin No.	Symbols	Color		Pin No.	Symbols	Color
CN1-1	V+	NO ASSIGN	⟷	CN2-1	V+	NO ASSIGN
CN1-2	GND	NO ASSIGN	⟷	CN2-2	GND	NO ASSIGN
			⟷	CN2-3	V -	NO ASSIGN

2.2.2 Serial Cable

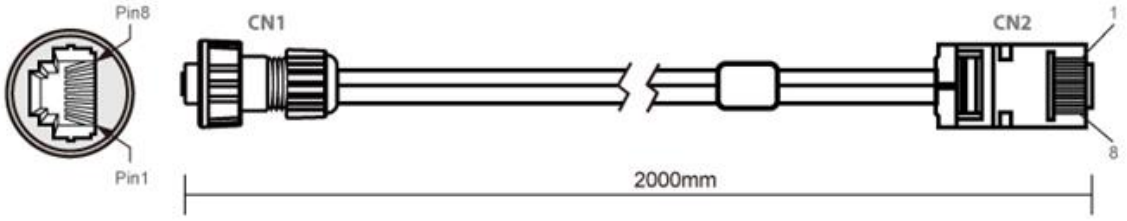
The IP65 Stainless Resistive Panel PC has one waterproof serial port connector. Use serial cable to connect serial interfaces.



Pin No.	Symbols	Color		Pin No.	Symbols	Color
CN1-1	DCD-CON2	Green	⟷	CN2-1	DCD-CON2	Green
CN1-6	DSR-CON2	Brown	⟷	CN2-2	DSR-CON2	Brown
CN1-2	RXD-CON2	Red	⟷	CN2-3	RXD-CON2	Red
CN1-7	RTS-CON2	Orange	⟷	CN2-4	RTS-CON2	Orange
CN1-3	TXD-CON2	Blue	⟷	CN2-5	TXD-CON2	Blue
CN1-8	CTS-CON2	White	⟷	CN2-6	CTS-CON2	White
CN1-4	DTR-CON2	Purple	⟷	CN2-7	DTR-CON2	Purple
CN1-9	RI-CON2	Yellow	⟷	CN2-8	RI-CON2	Yellow
CN1-5	GND-CON2	Black	⟷	CN2-9	GND-CON2	Black

2.2.3 Ethernet Cable

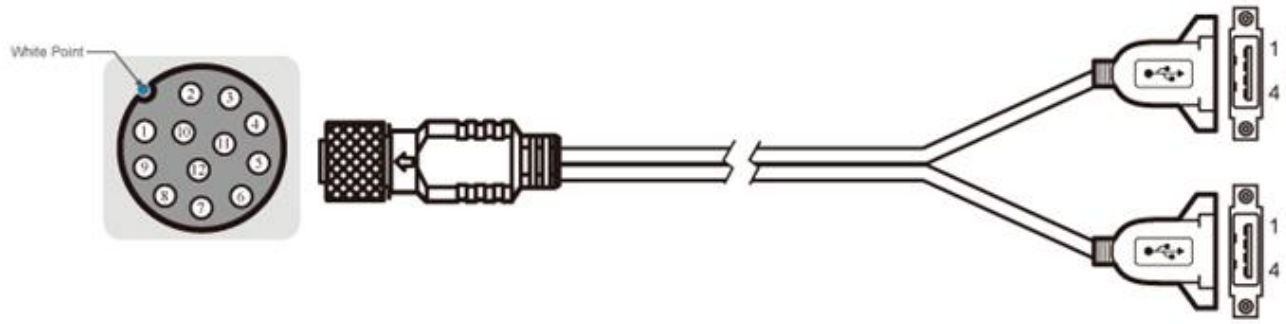
The IP65 Stainless Resistive Panel PC has one waterproof Ethernet connector. Use Ethernet cable to connect the Panel PC to the Internet.



Plug	Wire Color	Conn.	
1	Orange / White	1	Twist
2	Orange	2	
3	Green / White	3	Twist
4	Blue	4	Twist
5	Blue / White	5	
6	Green	6	
7	Brown / White	7	Twist
8	Brown	8	

2.2.4 USB 2.0 Cable

The IP65 Stainless Resistive Panel PC has one waterproof USB 2.0 connector. Use USB 2.0 cable to connect external devices such as mouse or keyboard to the Panel PC.



Pin No.	Symbols	Color		Pin No.	Symbols	Color	
CN1-2	VCC	RED	⟷	CN2-1	VCC	RED	
CN1-3	D-	WHITE	⟷	CN2-2	D-	WHITE	twisted pair
CN1-4	D+	GREEN	⟷	CN2-3	D+	GREEN	
CN1-5	GND	BLACK	⟷	CN2-4	GND	BLACK	
CN1-6	VCC	RED	⟷	CN3-1	VCC	RED	
CN1-7	D-	WHITE	⟷	CN3-2	D-	WHITE	twisted pair
CN1-8	D+	GREEN	⟷	CN3-3	D+	GREEN	
CN1-9	GND	BLACK	⟷	CN3-4	GND	BLACK	
CN1-1	GND	Braid	⟷	Braid 接鐵殼			

2.3 Cleaning the Monitor

Note:

The IP69K Stainless Panel PCs withstand regular intense cleaning and could hold up against steam and high-pressure water. The devices are able to sustain water temperatures up to 80°C and a water jet operating at 99.97 bar.

Before cleaning:

- Make sure the device is turned off.
- Disconnect the power cable from any AC outlet.

When cleaning:

- Use water up to 80°C to clean the housing.
- Wipe the screen with a clean, soft, lint-free cloth. This removes dust and other particles.
- The display area is highly prone to scratching. Do not use ketene type material (ex. Acetone), Ethyl alcohol, toluene, ethyl acid or Methyl chloride to clear the panel. It may permanently damage the panel and void the warranty.
- If it is still not clean enough, apply a small amount of non-ammonia, non-alcohol based glass cleaner onto a clean, soft, lint-free cloth, and wipe the screen.
- Don not use oil directly on the display screen. If droplets are allowed to drop on the screen, permanent staining or discoloration may occur.

Chapter 3: Mounting

3.1 Cable Mounting Considerations

For a nice look and safe installation, make sure cables are neatly hidden behind the device. Refer to Chapter 2 for the cable installation instruction.

Warning!/ Avertissement!

Observe all local installation requirements for connection cable type and protection level.

Suivre tous les règlements locaux d'installations, de câblage et niveaux de protection.

Warning!/ Avertissement!

Turn off the device and disconnect other peripherals before installation.

Éteindre l'appareil et débrancher tous les périphériques avant l'installation.

Alternating Current Mise à le terre !

To prevent electrical shock, the Safety Ground location on the rear must be bonded to the local earth ground through a minimum 12 AWG wire as short as possible

Pour éviter les chocs électriques, l'emplacement de la prise terre à l'arrière doit être lié à terre locale, à travers un 12 AWG minimum et aussi court que possible.

3.2 Safety Precautions

Observe the following common safety precautions before installing any electronic device:

- Use separate, non-intersecting paths to route power and networking wires. If power wiring and device wiring paths must be crossed make sure the wires are perpendicular at the intersection point.
- Keep the wires separated according to the interface. Wires that share similar electrical characteristics must be bundled together.
- Do not bundle input wiring with output wiring. Keep them separate.
- When necessary, it is strongly advised that you label wiring to all devices in the system.

Warning!/ Avertissement!

Follow mounting instructions and use recommended mounting hardware to avoid the risk of injury.

Suivez les instructions de montage et d'utilisation recommandé le matériel de montage pour éviter le risque de blessure.

3.3 VESA Mount

The Panel PC has VESA mount holes on the rear side. Follow instructions below to mount the unit with VESA Mount bracket (not supplied by Winmate).

Size	VESA Plate Dimensions	Screw Hole Diameter
15”, 17, 19”	100 x 100 mm	VESA M4x5 mm
21.5”	100 x 200 mm	VESA M4x5 mm
23.8”	100 x 200 mm	VESA M6x8 mm

Mounting Instruction:

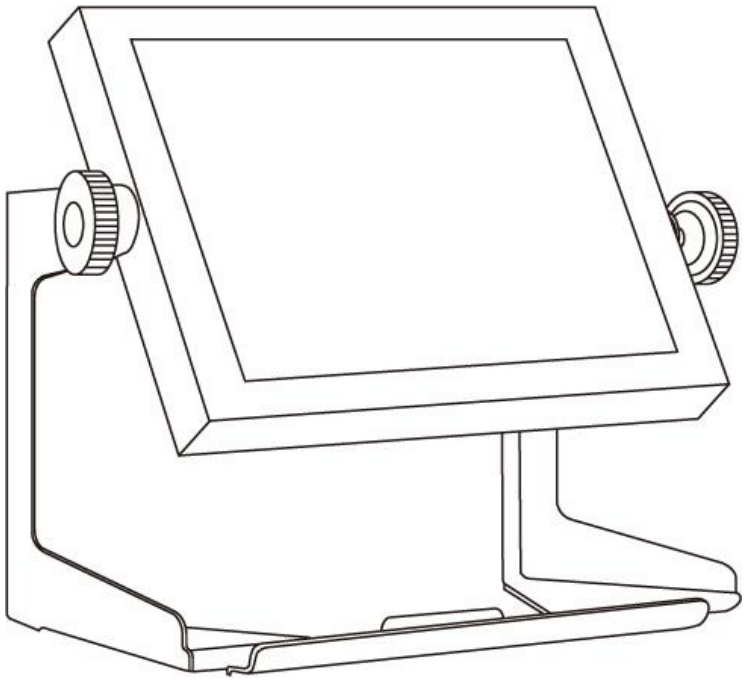
1. Screw VESA bracket to the fixture (ex. swing arm) with four VESA screws.
2. Place the device on VESA bracket.

3.4 Yoke Mount

Yoke Mount solution allows installing the Panel PC with the bracket (not supplied by Winmate).

Mounting instruction:

1. Place the Panel PC on the bracket stand, aiming screw holes for each other.
2. Secure screws to fix the device upon the bracket stand.
3. Firmly secure the locking handle to the Panel PC.



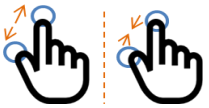
Chapter 4: Operating the Device

4.1 Operating System

The Panel PCs supports Windows 10 IoT Enterprise operating system.

4.2 Multi-Touch

The touchpad supports the core gestures for Windows.

Gesture	Windows Usage	Gesture Action	Action
Tap/ Double-tap	Click / Double-click	Click or double-click	
Panning with Inertia	Scrolling	Drag one or two fingers up and down	
Selection/Drag *(left to right with one finger)*	Mouse-drag/ Selection	Drag one finger left/right	
Zoom	Zoom (default to CTRL key + scroll wheel)	Move two fingers apart/ toward each other	
Rotate	No system default unless handled by Application (using WM_Gesture API)	Move two fingers in opposite directions *or* Use one finger to pivot around another	
Press and Hold	Right-click	Press, wait for blue-ring animation to complete, then release	
Flicks	Default: Pan Up/ Down/ Back, and Forward	Make quick drag gestures in the described direction	

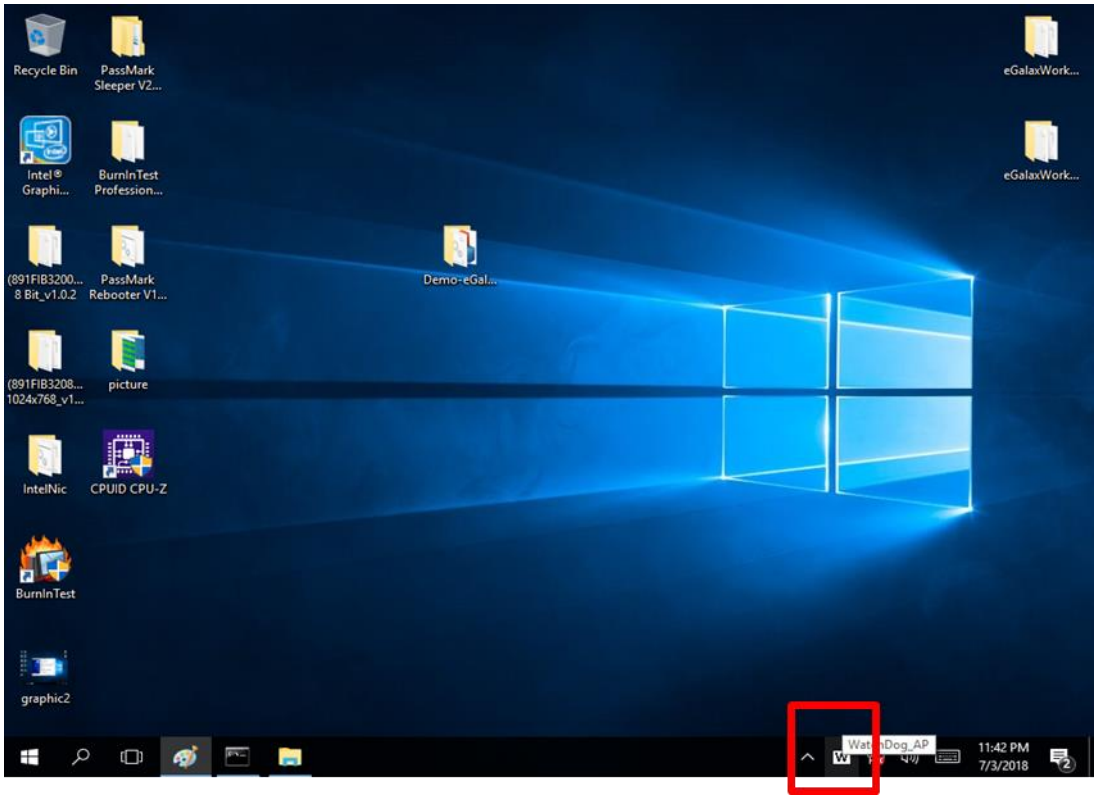
**Reference from Microsoft®*

4.3 How to Enable Watchdog

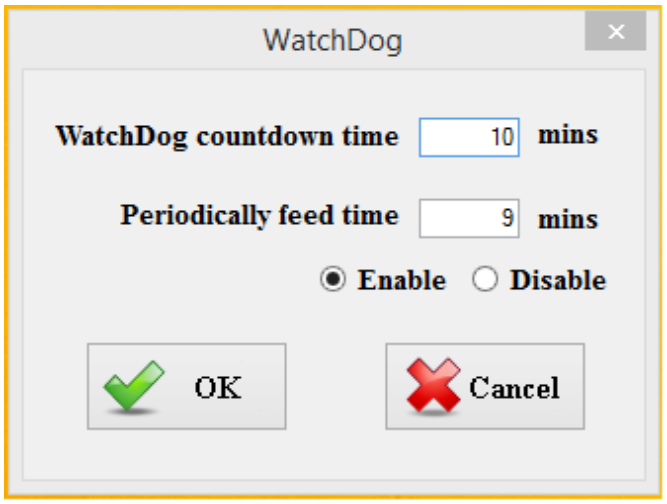
To enable Watchdog, you need to download Winmate Watchdog utility. Find more information on Watchdog in “Watchdog Guide” that you can download from Winmate Download Center or File Share. Refer to the User Manual for more details.

To enable watchdog in Watchdog AP follow the instructions below:

1. On the right bottom side of the desktop screen, click **triangle button** to show hidden icons.
2. Click icon to open Watchdog utility.



3. In Watchdog utility window set countdown time and periodically feed time, or disable watchdog.



Example:

Every 10 min watchdog will monitor the system, in case any error occurs the system will restart automatically when the countdown time reaches 0.

Every 9 min watchdog timer will be reset to 10 min.

Setting	*Description*
Watchdog Countdown Time	*The system automaticity restarts when this countdown time reaches zero. Default: 10 min*
Periodically Feed Time	*To set a cycle time to automatically reset watchdog timer.* *Default: 9 min*
Enable / Disable	*Enable or disable watchdog.* *Default: Enable*

Chapter 5: Insyde BIOS Setup

5.1 How and When to Use BIOS Setup

To enter the BIOS setup, you need to connect an external USB keyboard, external monitor and press Del key when the prompt appears on the screen during start up. The prompt screen shows only few seconds so need press Del key quickly.

Important:
Updated BIOS version may be published after the manual released. Check the latest version of BIOS on the website.

You may need to run BIOS setup utility for reasons listed below:

1. Error message on screen indicates to check BIOS setup
2. Restoring the factory default settings.
3. Modifying the specific hardware specifications
4. Necessity to optimize specifications

BIOS Navigation Keys

The following keys are enabled during POST:

Key	Function
Del	Enters the BIOS setup menu.
F7	Display the boot menu. Lists all bootable devices that are connected to the system. With cursor ↑and cursor ↓and by pressing <ENTER>, select the device used for the boot.
Pause	Pressing the [Pause] key stops the POST. Press any other key to resume the POST.

The following Keys can be used after entering the BIOS Setup.

Key	Function
F1	Help
F5/ F6	Change Values
F9	Setup Defaults
F10	Save & Exit
Esc	Exit
Enter	Select SubMenu
↑/ ↓	Select Item
← / →	Select Item

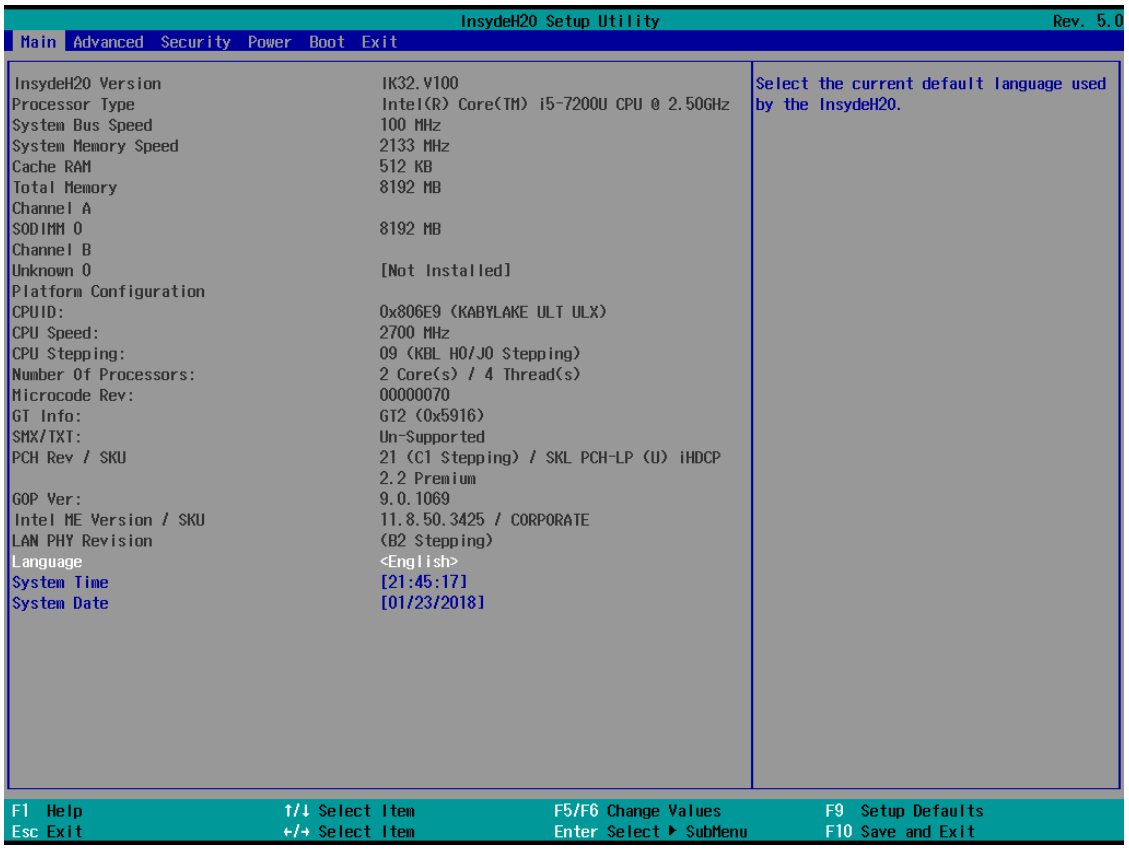
Note:
You can press the F1, F2, F3, F4, –/+, and Esc keys by connecting a USB keyboard to your computer.

For items marked ► press **<Enter>** for more options.

5.2 BIOS Functions

5.2.1 Main Menu

The Main menu displays the basic information about yoursystem including BIOS version, processor RC version, system language, time, and date. When you enter BIOS setup, the first menu that appears on the screen is the main menu.It contains the system information including BIOS version, processor RC version, system language, time, and date.



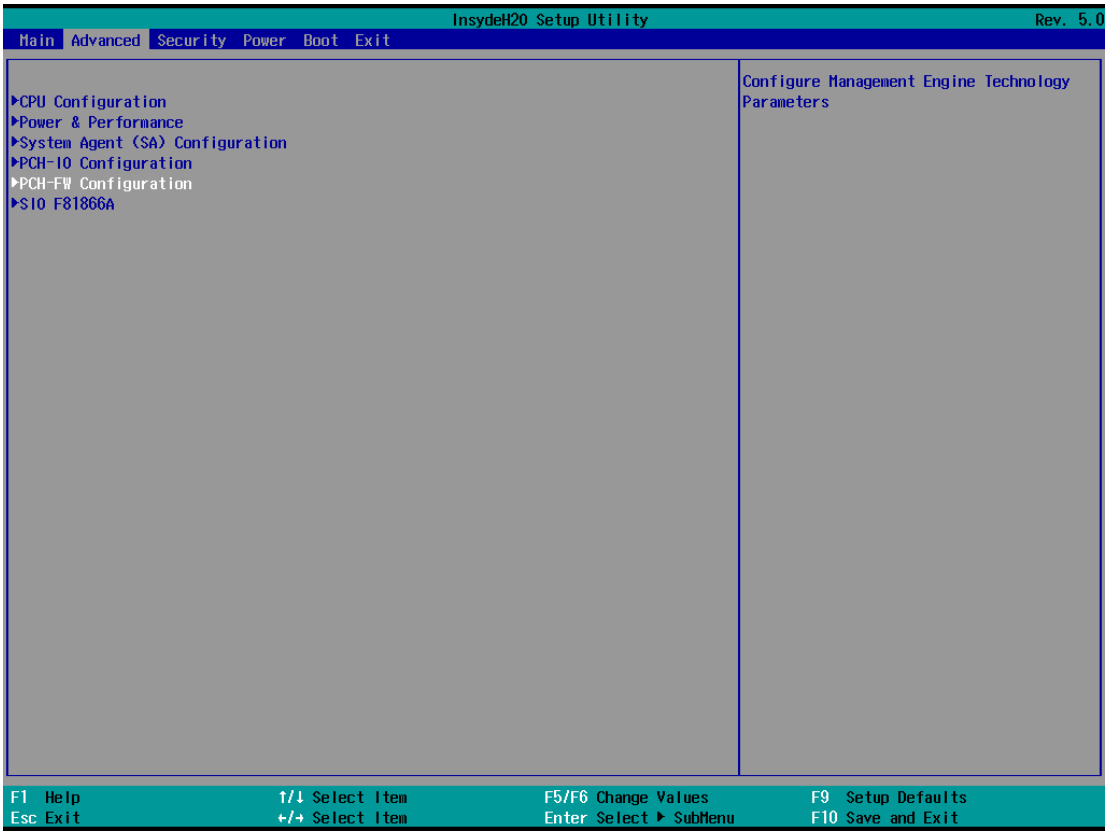
BIOS Setting	Description	Setting Option	Effect
Language	Displays the system language. [English] is set up by default.	Adjustment of the language	Set the language in other language. The language in this device is English.
System Time	This is current time setting. The time is maintained by the battery when the device is turned off.	Date and time changes.	Set the time in the format: [hh/mm/ss]
System Date	This is current date setting.	Date and time changes.	Set the date in the format [mm/dd/yyyy];

5.2.2 Advanced

Select the Advanced Tab from the setup menu to enter the advanced BIOS setup screen. You can select any of the items on the left frame of the screen to go to the sub menu for the item, such as CPU Configuration. You can use the <Arrow> keys enter all advanced BIOS setup options. The advanced BIOS setup menu is shown below. The submenus described on the following pages.

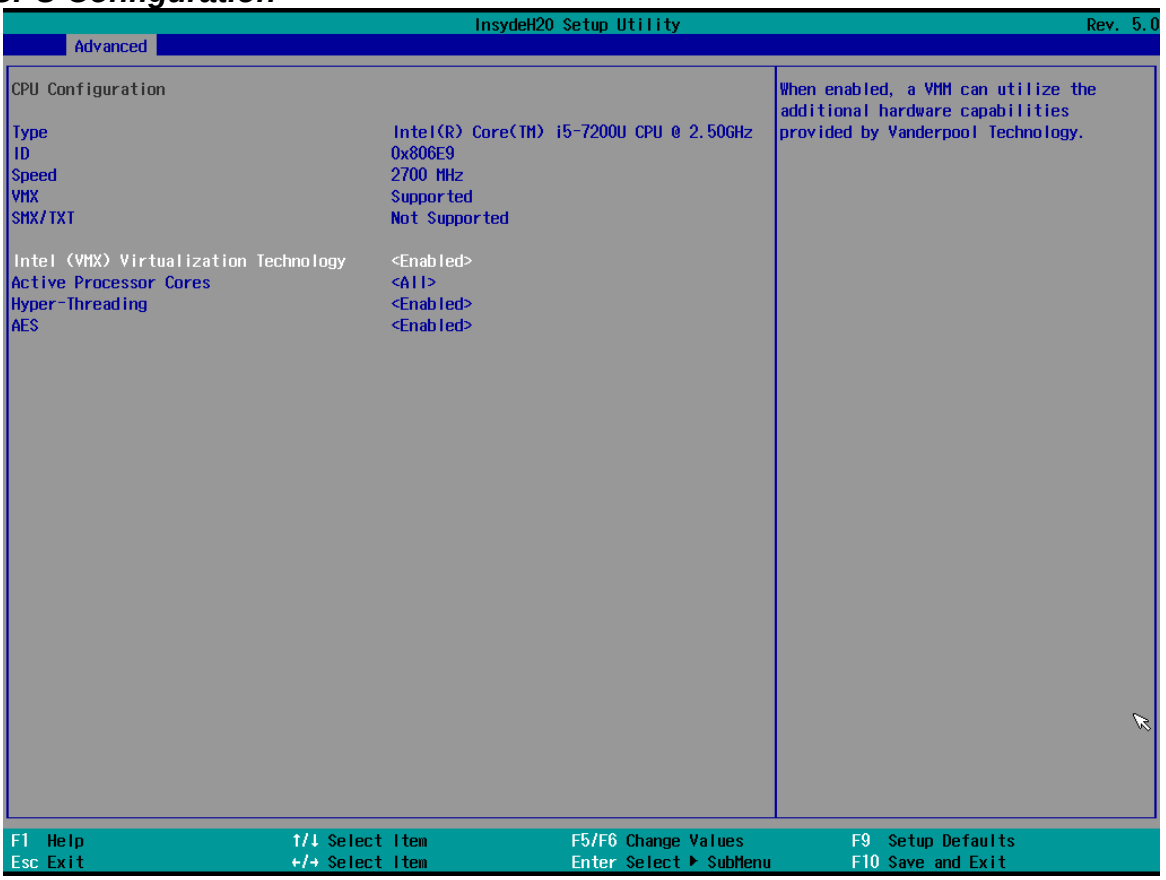
Caution

Handle advanced BIOS settings page with caution. Any changes can affect the operation of your computer.



BIOS Setting	Description	Setting Option	Effect
CPU Configuration	Configures Trusted Computing parameters	Enter	Opens submenu
Power & Performance	Configures Power & Performance parameters	Enter	Opens submenu
System Agent Configuration	Configures System Agent Configuration parameters	Enter	Opens submenu
PCH-OI Configuration	Configures PCH-OI parameters	Enter	Opens submenu
PCH-FM Configuration	Configures PCH-FM parameters	Enter	Opens submenu
SIO F81866A	Configures SIO F81866A parameters	Enter	Opens submenu

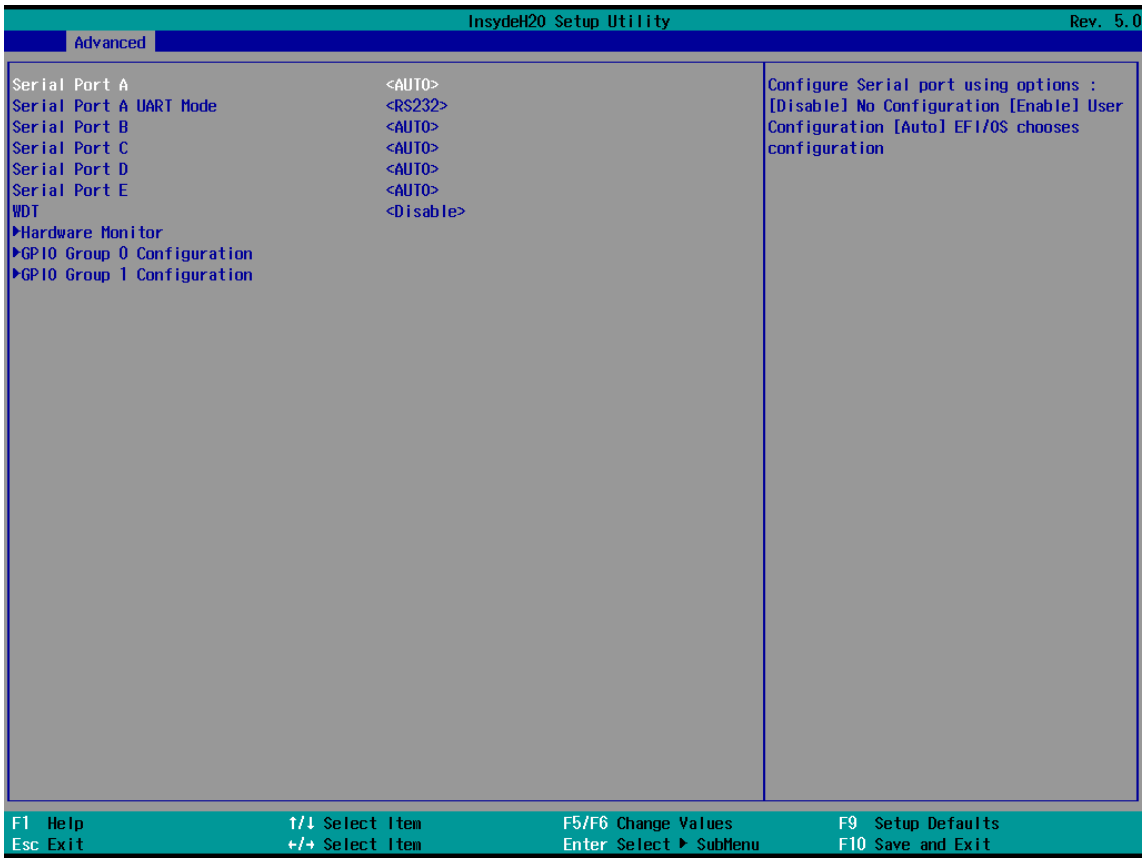
5.2.2.1 CPU Configuration



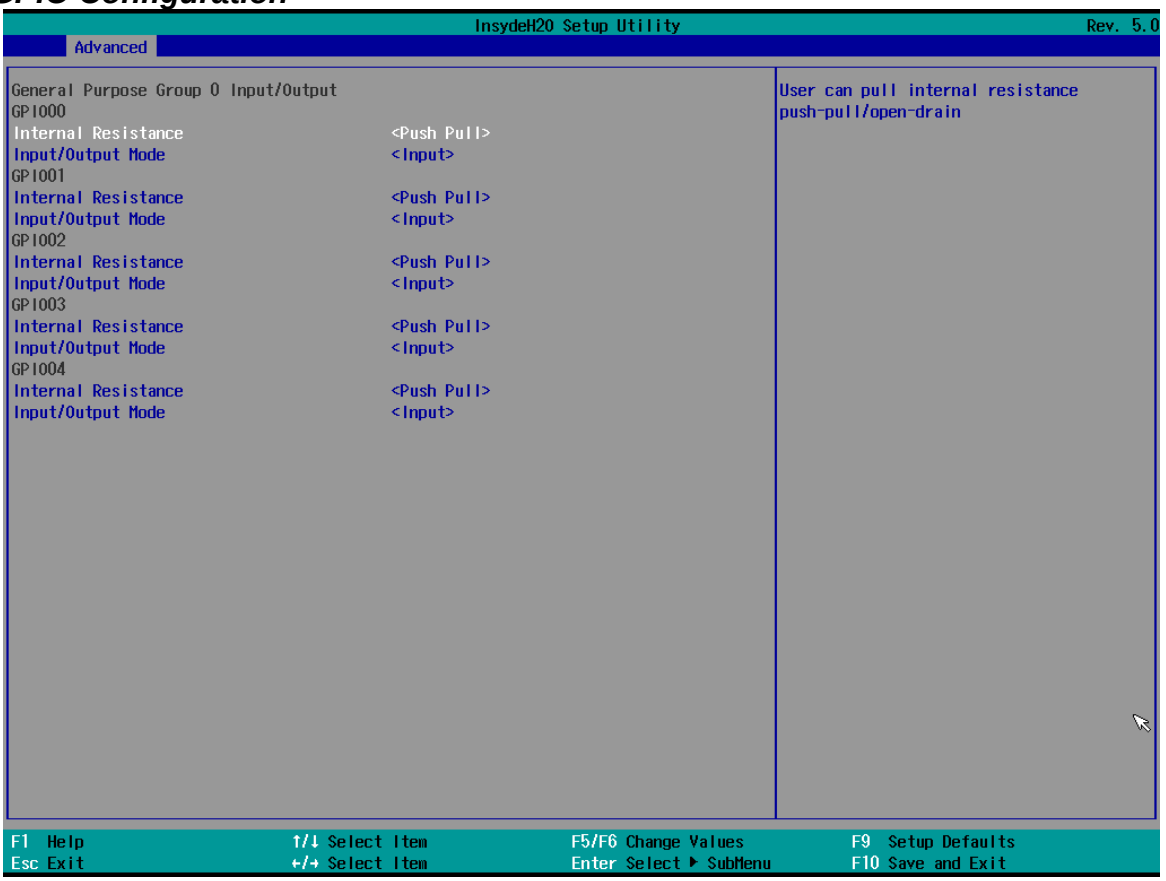
BIOS Setting	Description	Setting Option	Effect
Intel (VMM) Virtualization Technology	Enable or disable Intel Virtualization Technology.	Enable/Disable	When enabled, a VMM can utilize the additional hardware capabilities provided by Vanderpool Technology.
Active Processor Cores	Number of core to enable in each processor package	All / 1 / 2/ 3	Select number of core to enable in each processor package
Hyper Threading	Intel Hyper-Threading Technology allows a single processor to execute two or more separate threads concurrently.	Enable / Disable	Enable or disable Hyper Threading
AES	Enable or disable AES (Advanced Encyption Standard)	Enable/Disable	Enable or disable AES

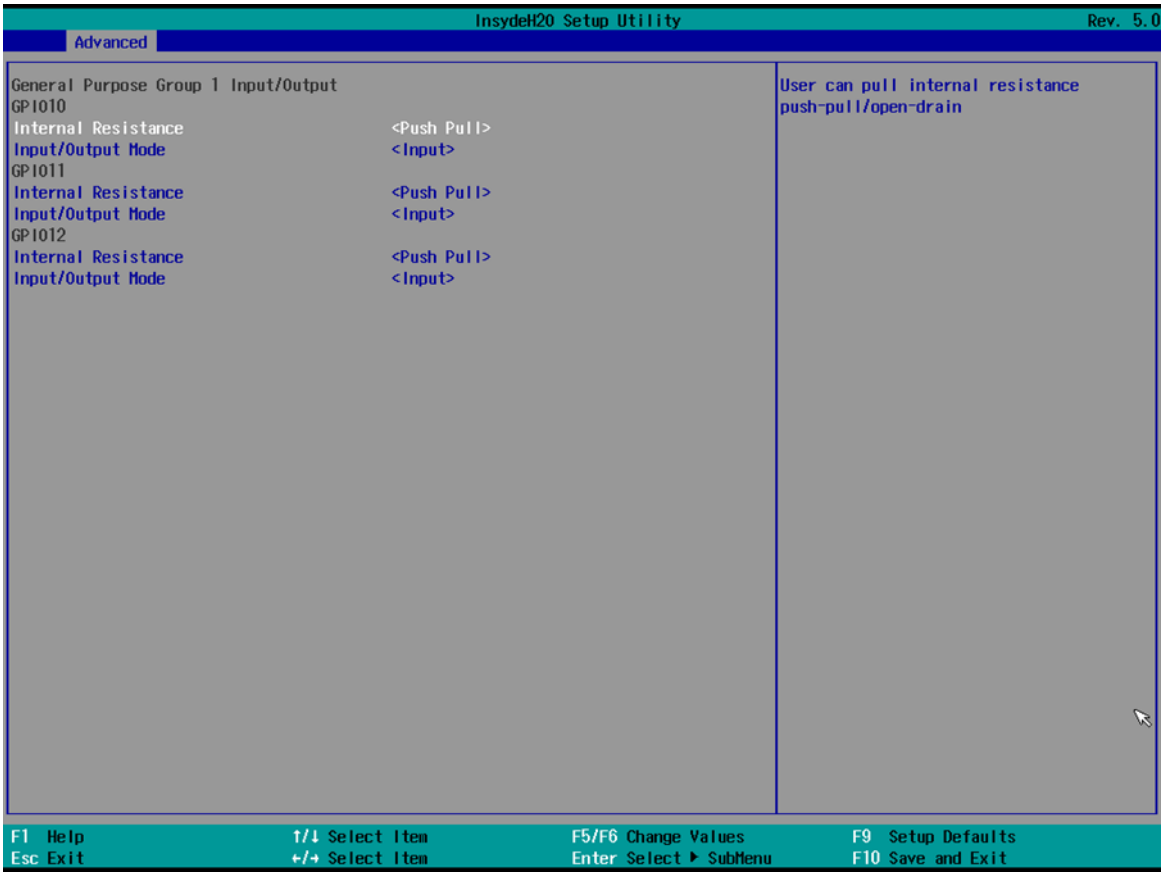
5.2.2.2 F81886A Configuration

BMP

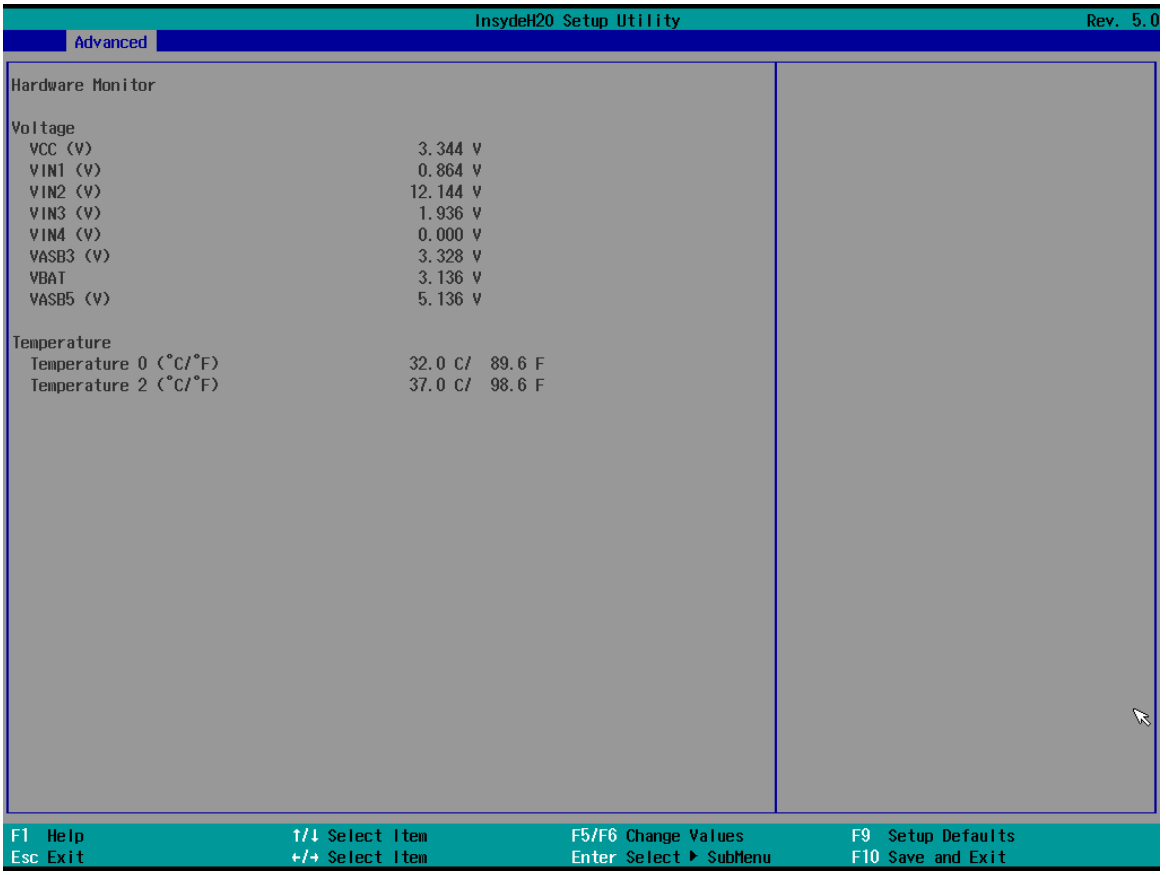


5.2.2.3 GPIO Configuration

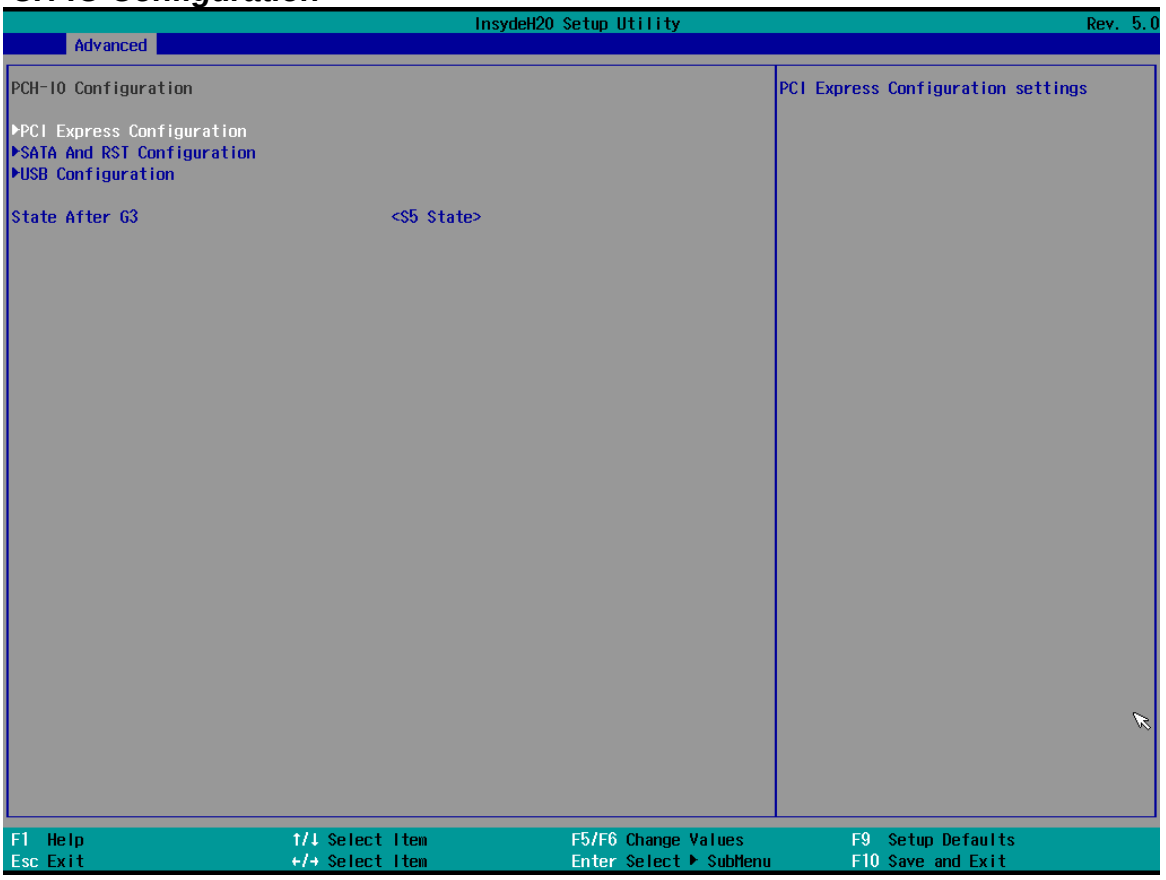




5.2.2.4 Hardware Monitor

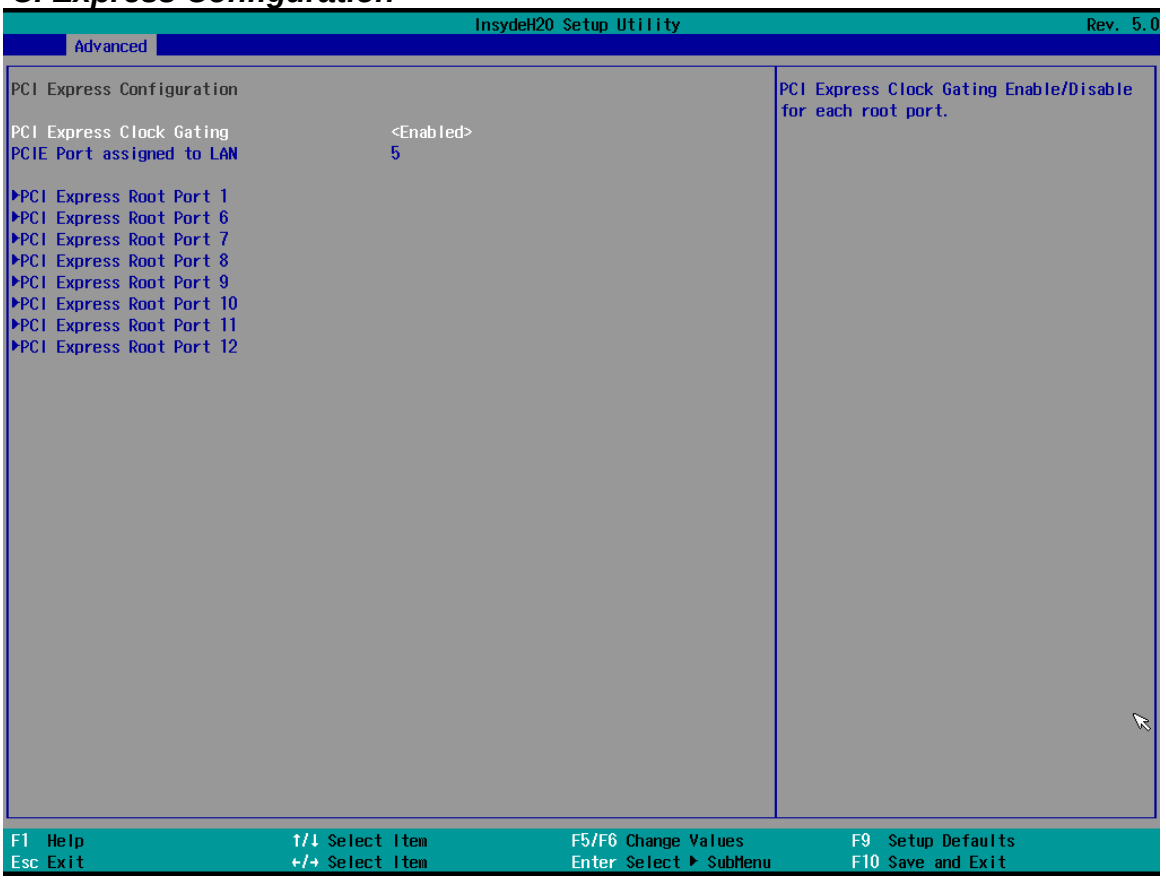


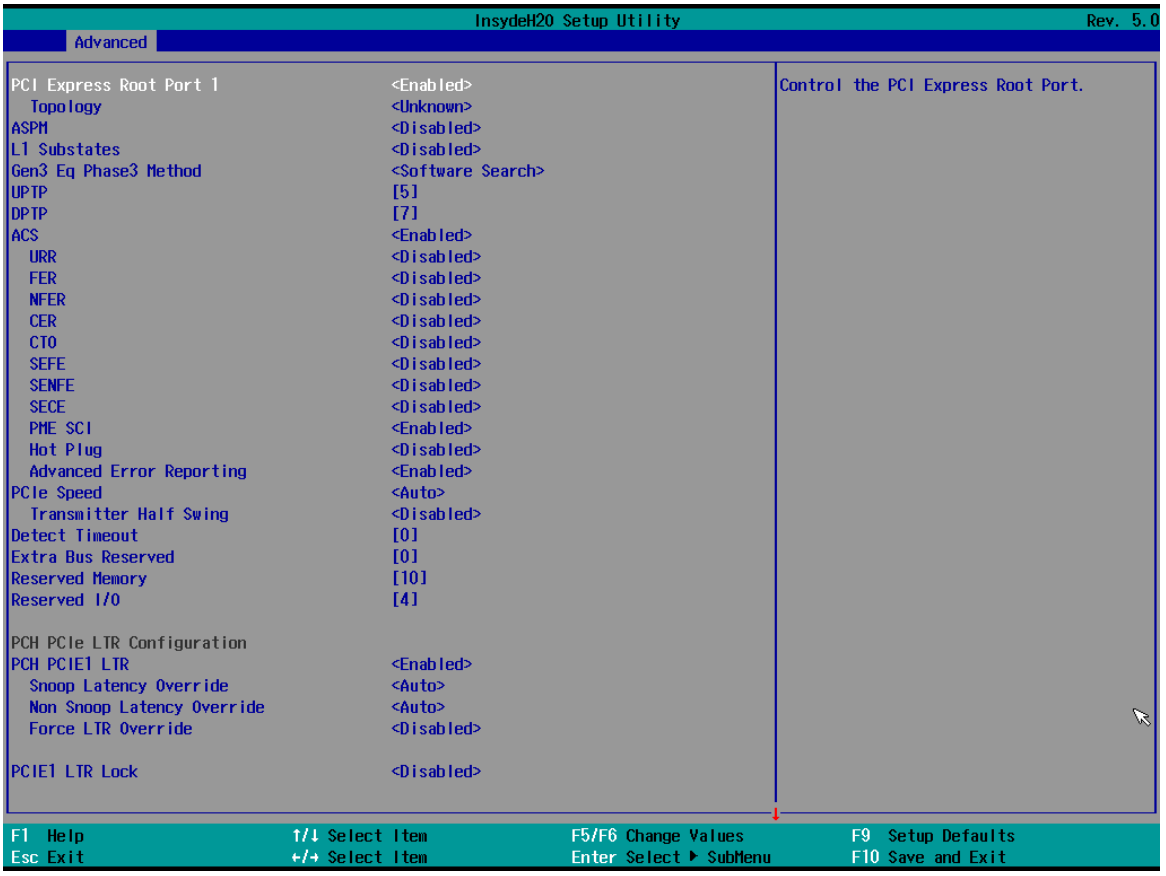
5.2.2.5 PCH-IO Configuration



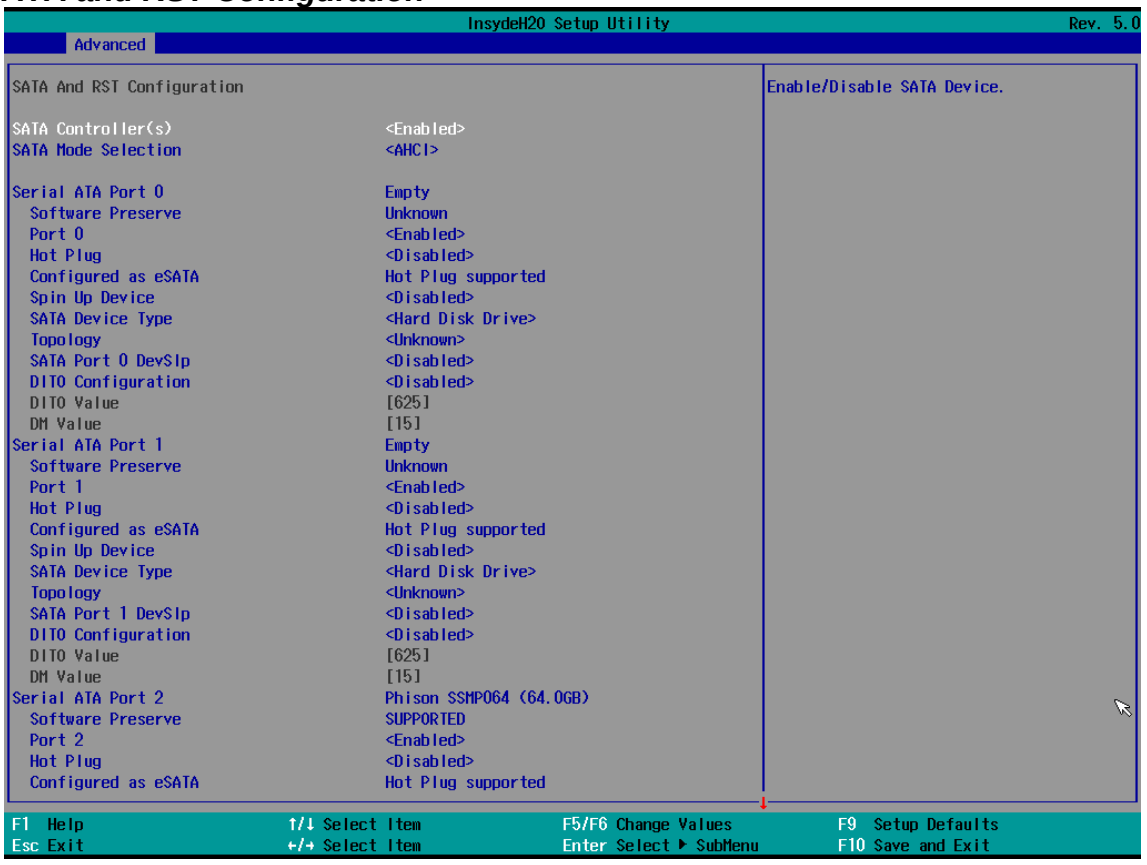
BIOS Setting	Description	Setting Option	Effect
PCI Express Configuration	PCI Express clock gating enable/disable for each root port.	Enter	Opens sub-menu
SATA And RST Configuratuion	Enable/ Disable SATA device	Enter	Opens sub-menu
USB Configuration	Selectively enable/ disable the corresponding USB port from reporting a Device Connection to the controller.	Enter	Opens sub-menu
State After G3	System power state setting	S0 State S5 State	

5.2.2.6 PCI Express Configuration

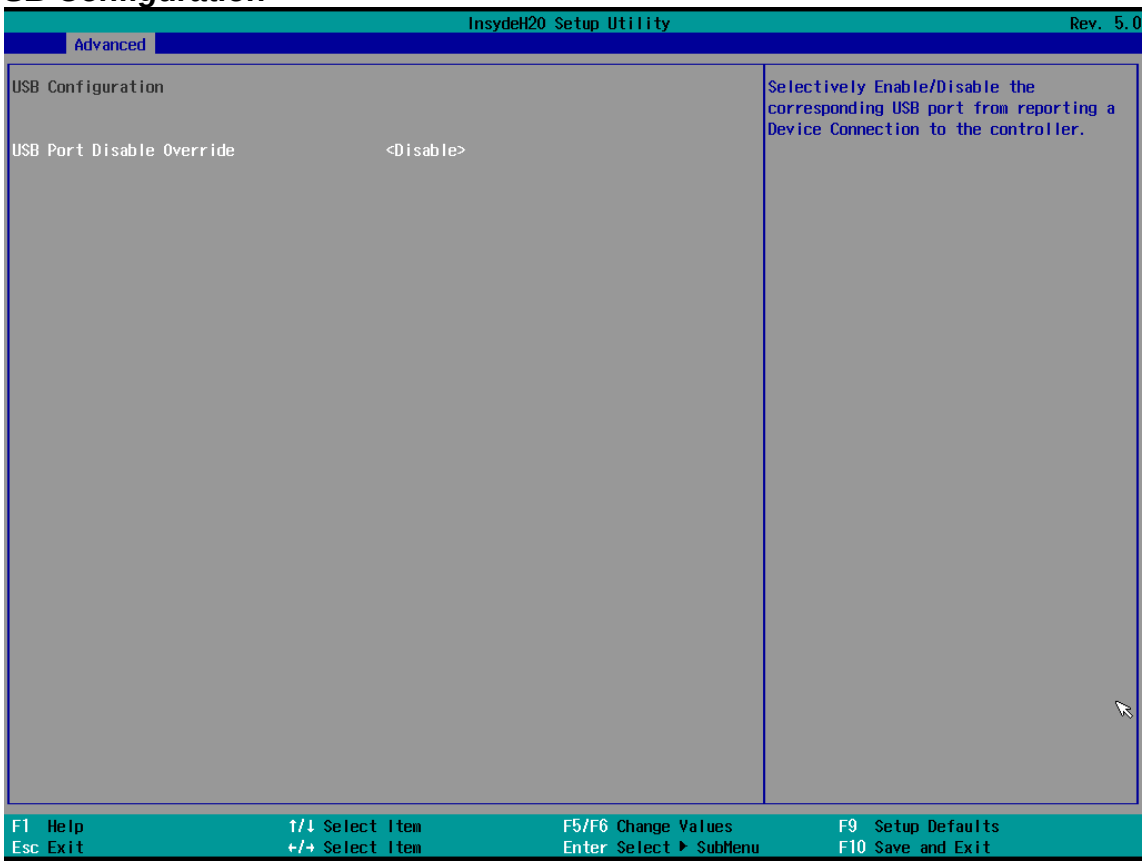




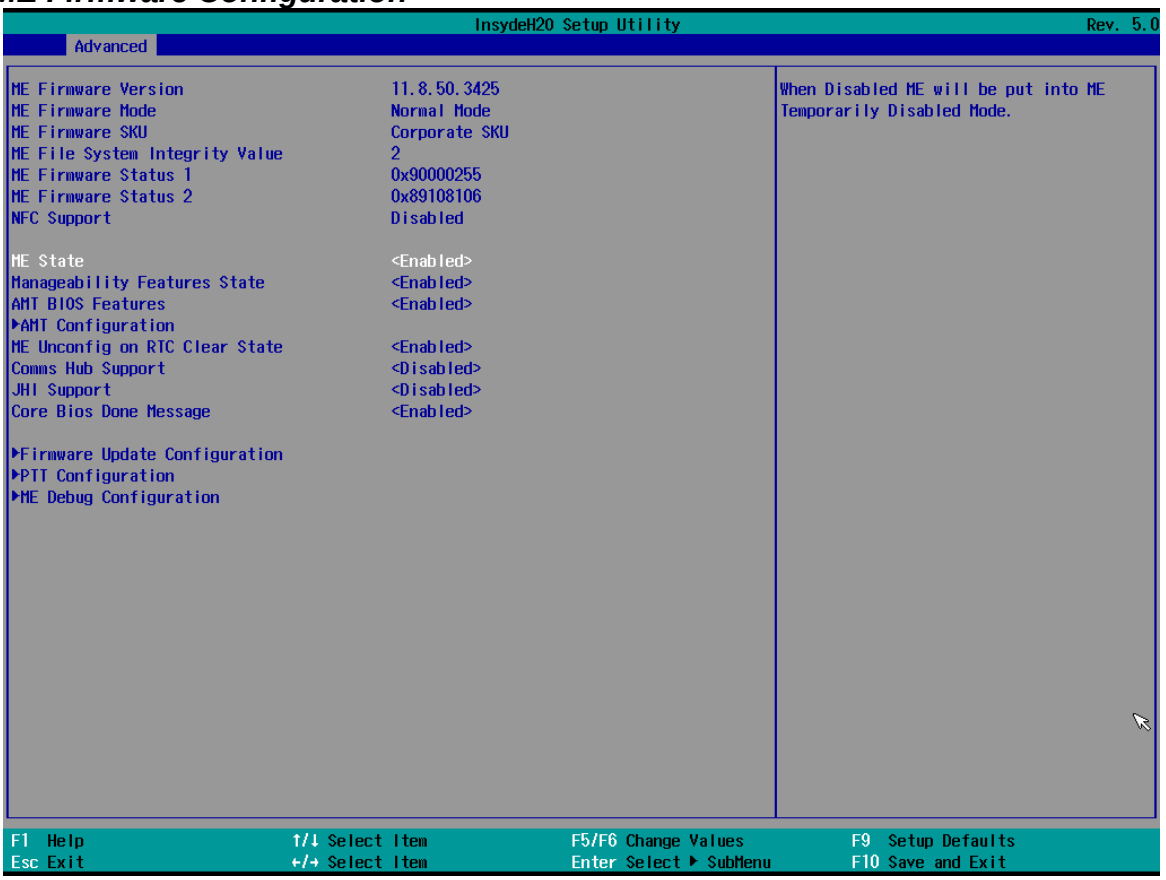
5.2.2.7 SATA and RST Configuration

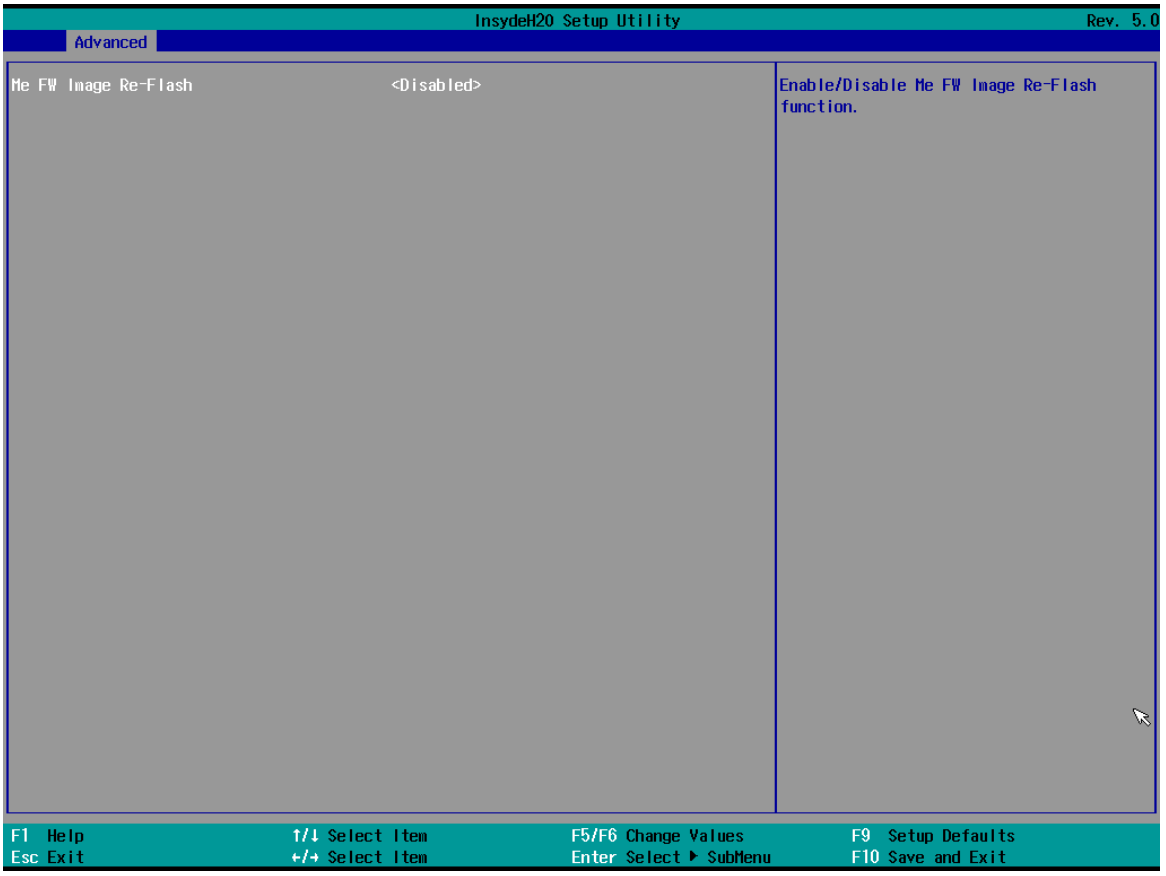


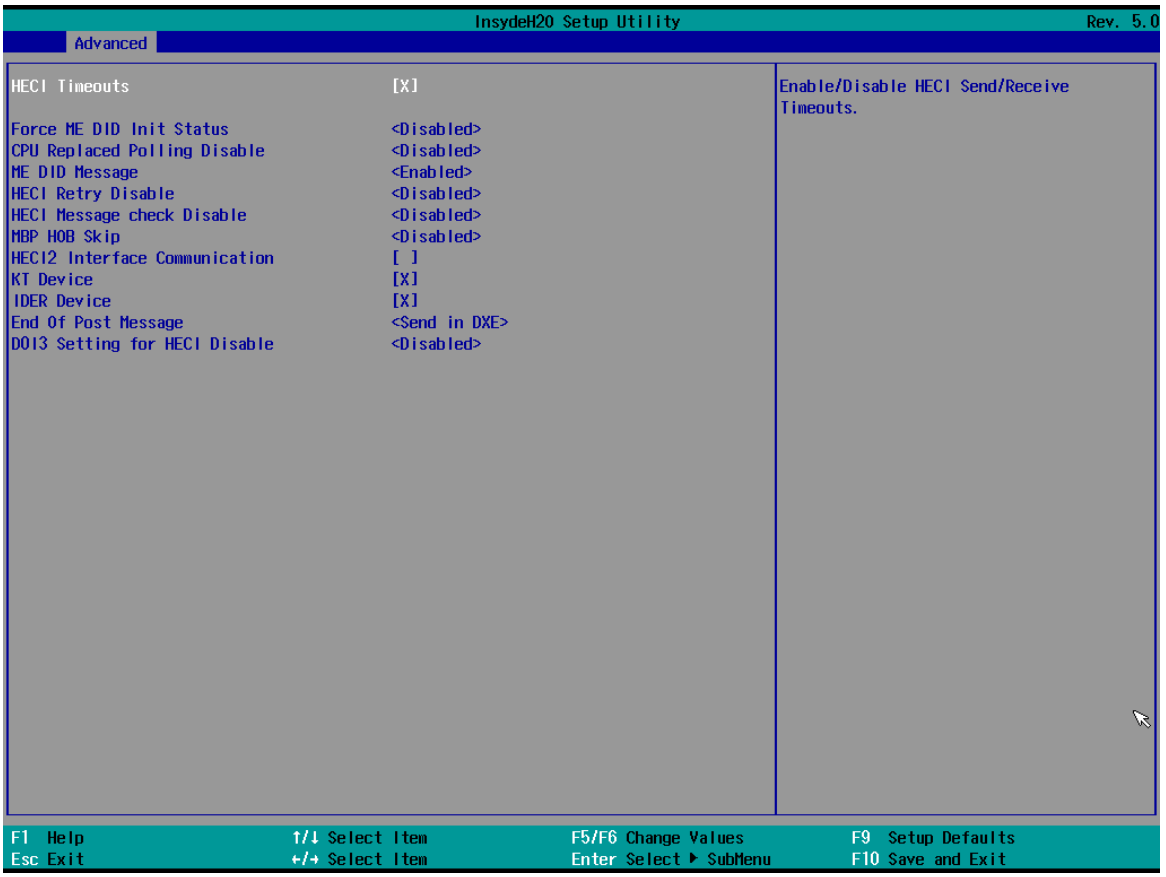
5.2.2.8 USB Configuration

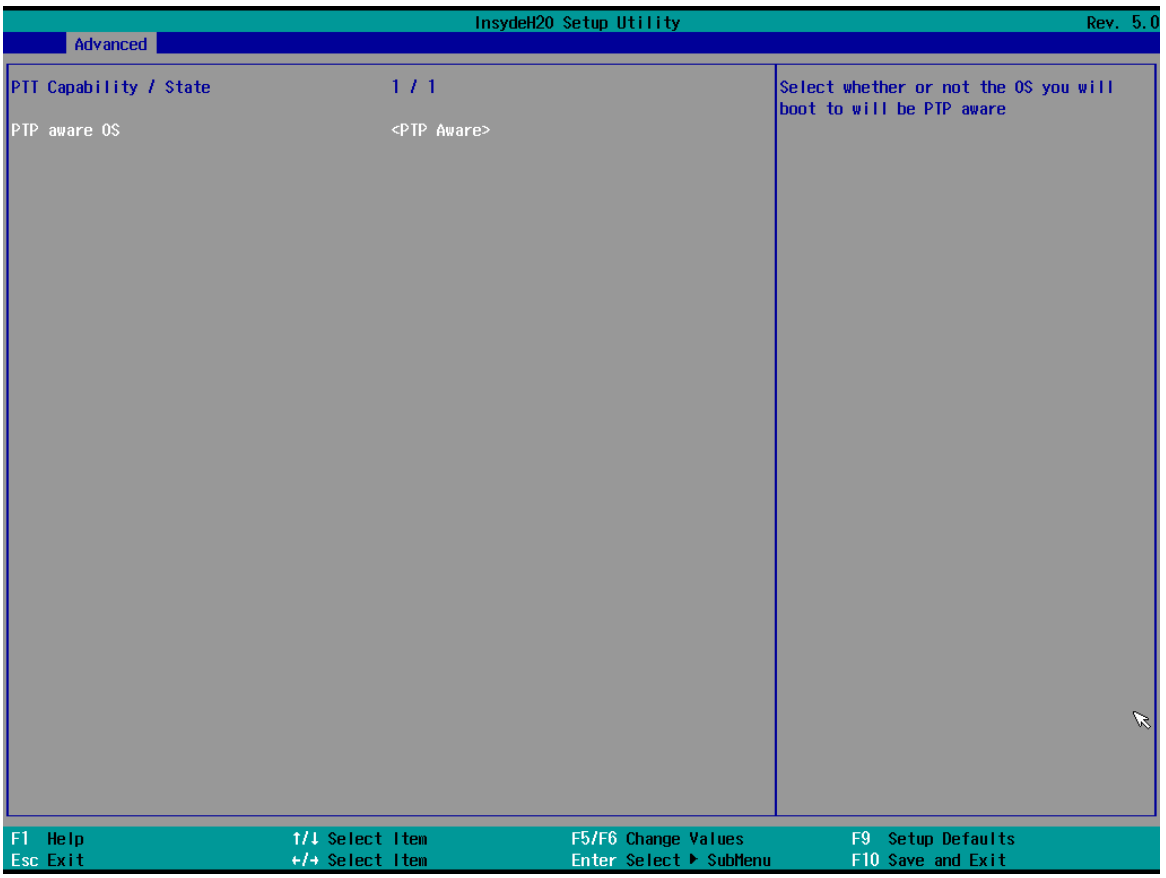


5.2.2.9 ME Firmware Configuration

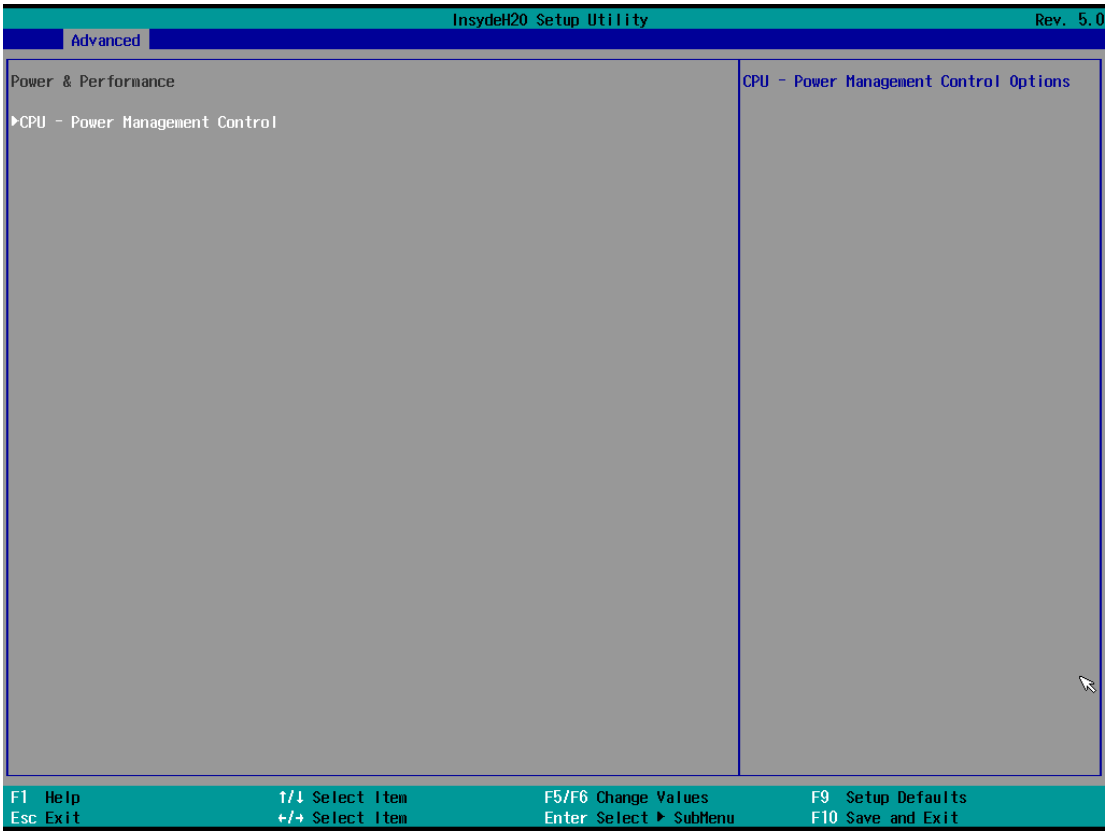




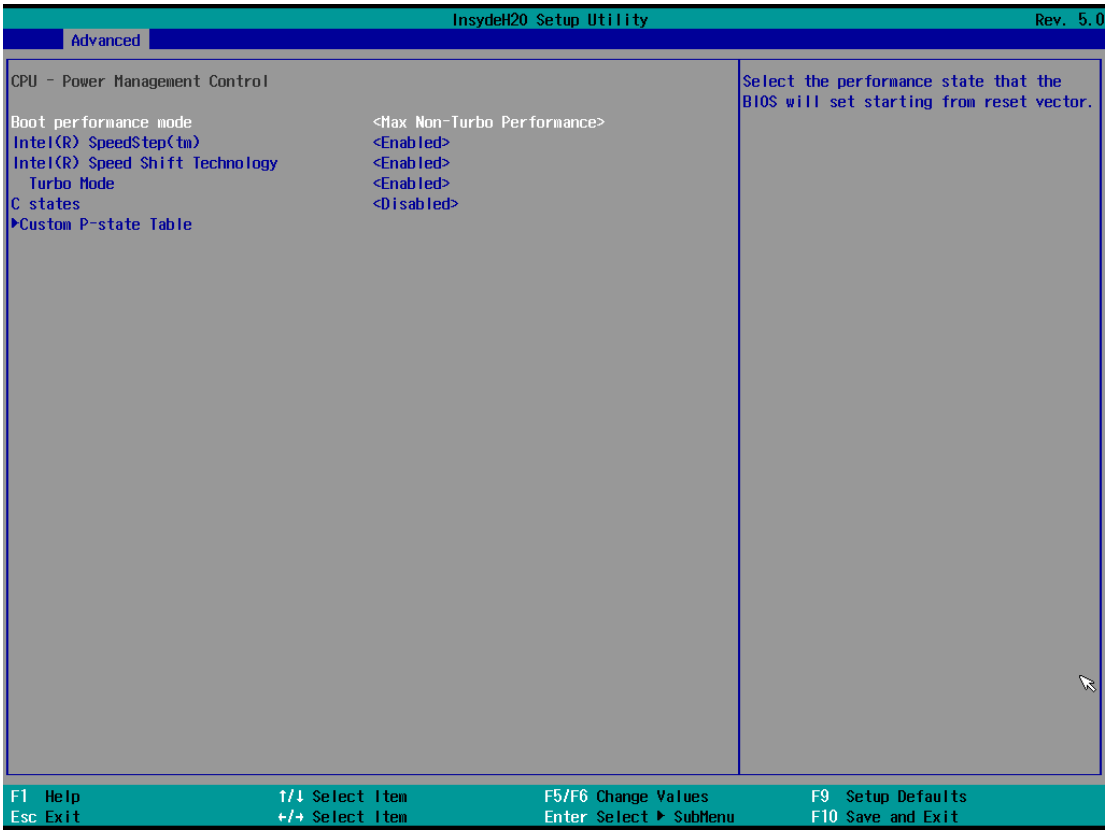

InsydeH20 Setup Utility
Rev. 5.0
Advanced
HECI Timeouts
[X]
Enable/Disable HECI Send/Receive Timeouts.
Force ME DID Init Status
<Disabled>
CPU Replaced Polling Disable
<Disabled>
ME DID Message
<Enabled>
HECI Retry Disable
<Disabled>
HECI Message check Disable
<Disabled>
MBP HOB Skip
<Disabled>
HECI2 Interface Communication
[ ]
KT Device
[X]
IDER Device
[X]
End Of Post Message
<Send in DXE>
DOI3 Setting for HECI Disable
<Disabled>
F1 Help
↑/↓ Select Item
F5/F6 Change Values
F9 Setup Defaults
Esc Exit
←/→ Select Item
Enter Select ▶ SubMenu
F10 Save and Exit

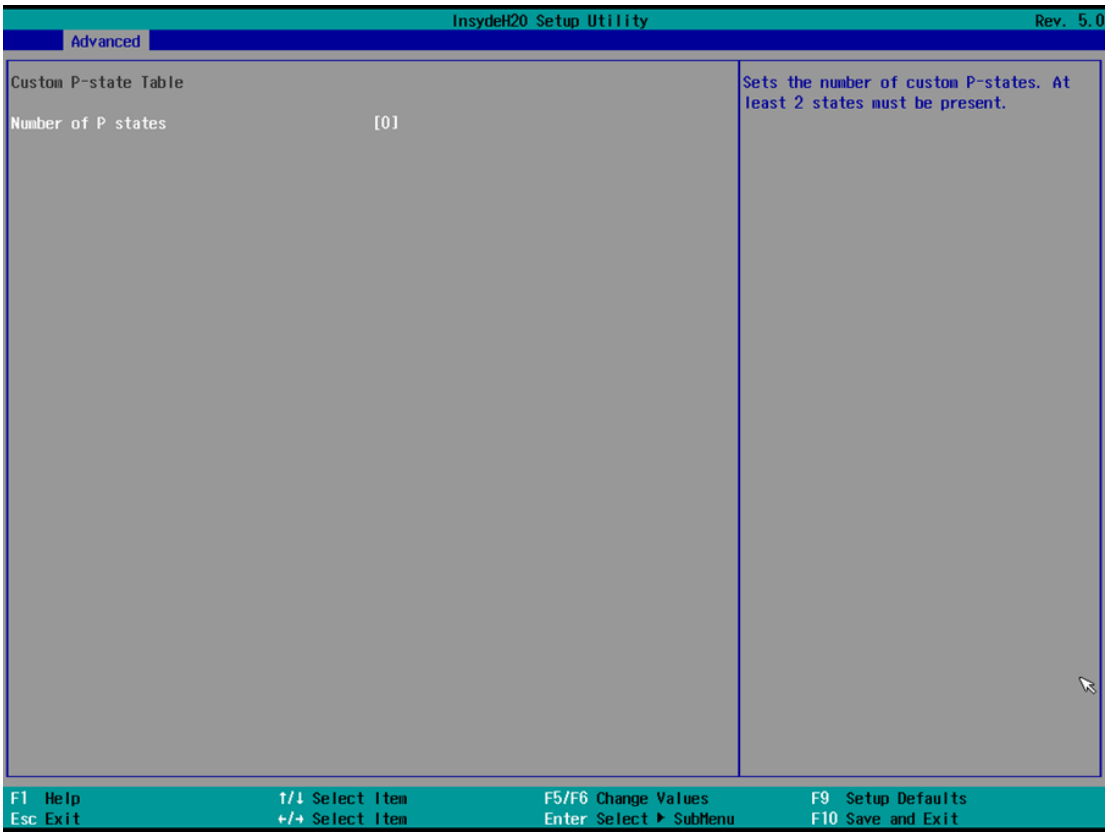

InsydeH20 Setup Utility
Rev. 5.0
Advanced
PTT Capability / State
1 / 1
Select whether or not the OS you will boot to will be PTP aware
PTP aware OS
<PTP Aware>
F1 Help
↑/↓ Select Item
F5/F6 Change Values
F9 Setup Defaults
Esc Exit
←/→ Select Item
Enter Select ▶ SubMenu
F10 Save and Exit

5.2.2.10 Power & Performance



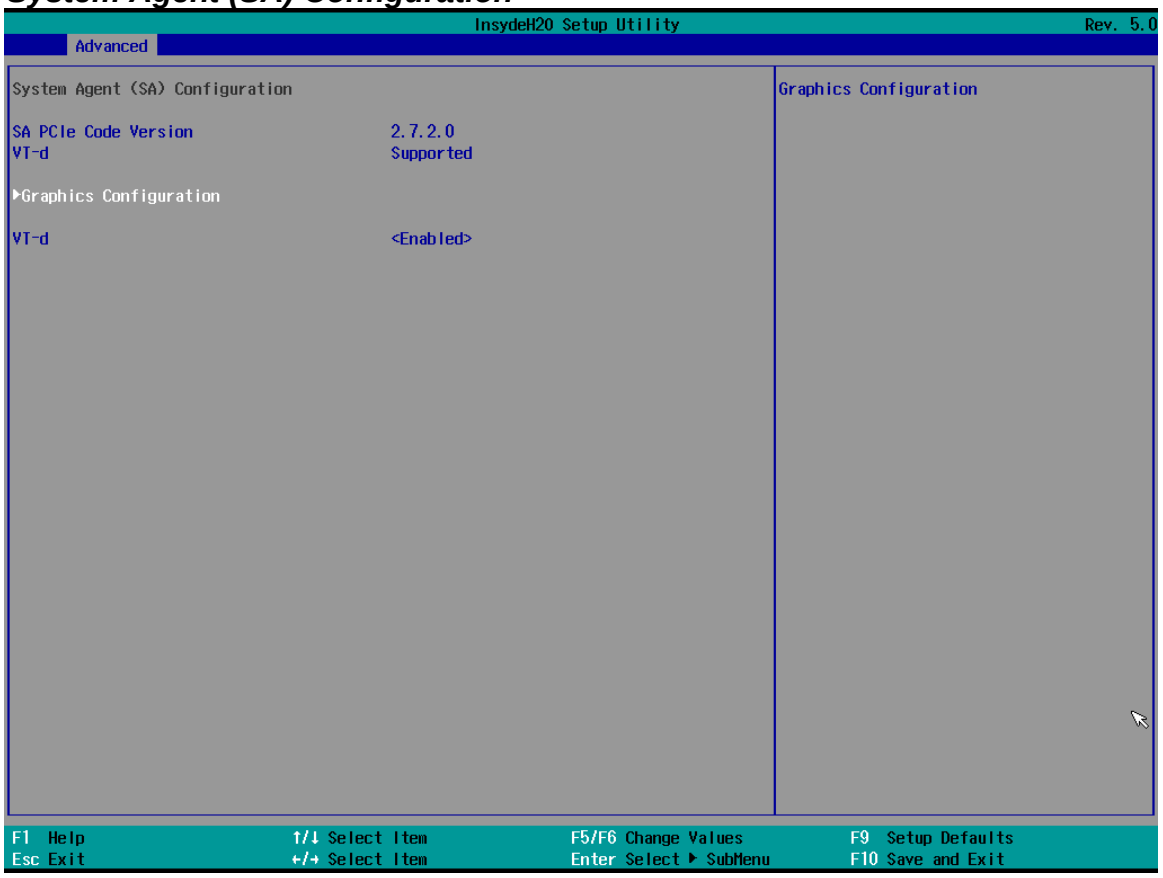
BIOS Setting	Description	Setting Option	Effect
CPU – Power Management Control	Configure CPU – Power Management parameters	Enter	Opens sub-menu





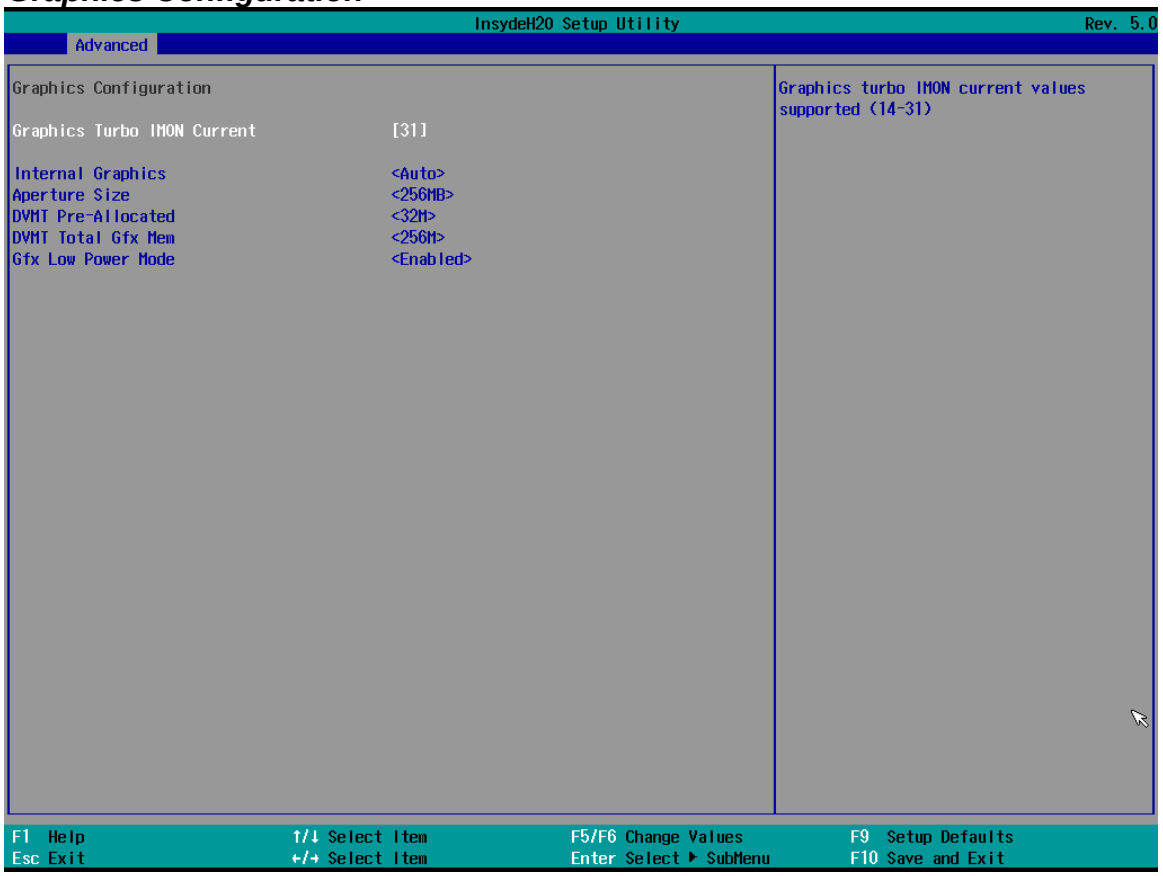
BIOS Setting	Description	Setting Option	Effect
Boot Performance Mode	Configure Boot Performance Mode parameters	-Max non-turbo performance -Max battery -Turbo Performance	Select the performance state that the BIOS will set starting from reset vector
Intel SpeedStep (ta)	Configure Intel SpeedStep (ta) parameters	Enabled/ Disabled	Allows more than two frequency ranges to be supported
Intel Speed Shift Technology	Configure Intel Speed Shift Technology parameters	Enabled/ Disabled	Enable/ Disable Intel Speed Shift Technology support. Enabling will expose the CPP v2 interface to allow for hardware controlled P-states
-Turbo Mode	*Enable or disable Turbo Mode*	*Enabled/ Disabled*	*Enable/ Disable processor Turbo Mode (requires EMTTM enabled too). Auto means enabled, unless max turbo ratio is bigger than 16 – SKL AO W/A*
C states	Enable or disable C states	Enabled/ Disabled	Enable/ Disable CPU Power Management. Allows COU to go to C states when it is not 100% utilized
Custom P-state Table	Configure Custom P-state Table parameters	Enter	Enters sub-menu
-Number of P-states	*Select the number of custom P-states.*	*[Number]*	*Set the number of custom P-states. At least 2 states must be present*

5.2.2.11 System Agent (SA) Configuration



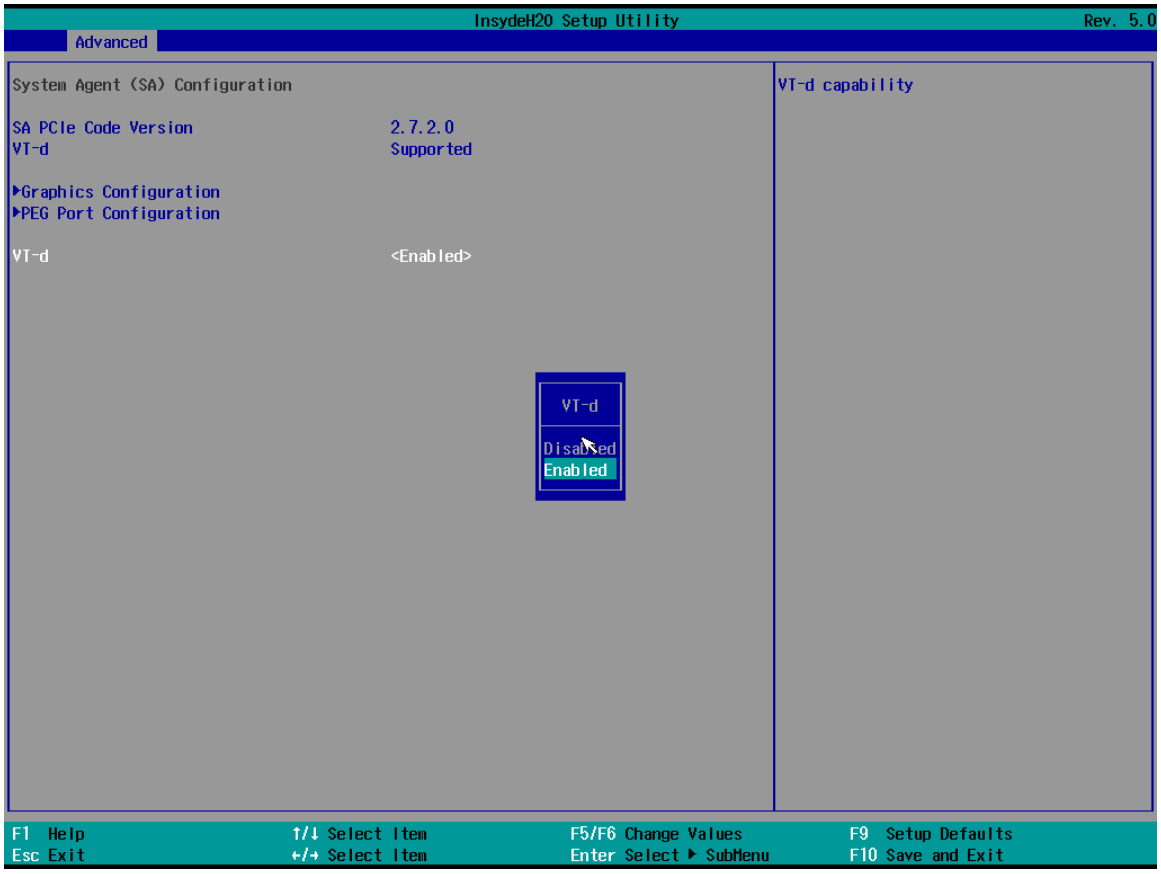
BIOS Setting	Description	Setting Option	Effect
Graphics Configuration	Configure Graphics Configuration parameters	Enter	Opens sub-menu
Vt-d	Intel® Virtualization Technology for Directed I/O	Enabled Disabled	Vt-d capability

5.2.2.12 Graphics Configuration



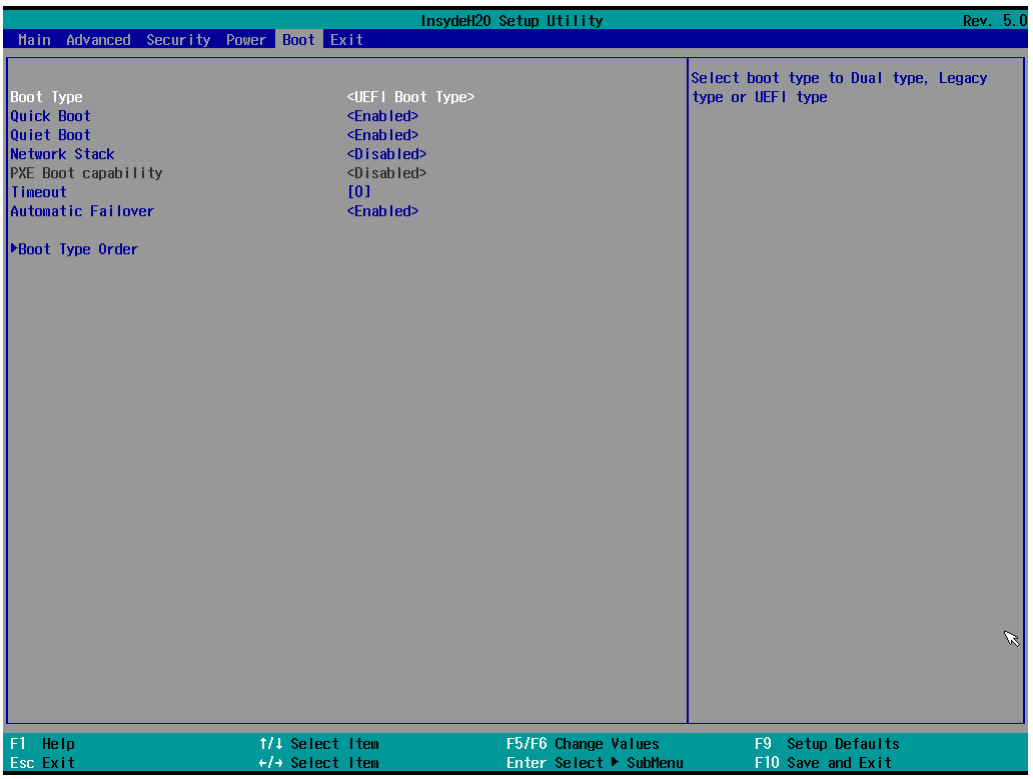
BIOS Setting	Description	Setting Option	Effect
Internal Graphics	Internal Graphics settings	Auto Enabled Disabled	Keep IGFX enabled based on the setup options
Aperture Size	Select the aperture size	128MB 256MB 512MB 1024MB 2048 MB	Select the aperture size *Note: Above 4MB MMIO BIOS assignment is automatically enabled when selecting 2048MB aperture. To use this feature please disable CSM port*
DVMT Pre-Allocated	Select DVMT Pre-Allocated	0M~60M	Select DVMT 5.0 Pre-Allocated (Fixed) Graphic Memory size used by Internal Graphic Device
DVMT Total Gfx Mem	Select DVMT Total Gfx Mem	256M 128M MAX	Select DVMT 5.0 Total Graphic Memory size used by the Internal Graphic Device
Gfx Low Power Mode	Select Gfx Low Power Mode	Enabled/ Disabled	This option is applicable for SFF only

5.2.2.13 Vt-d



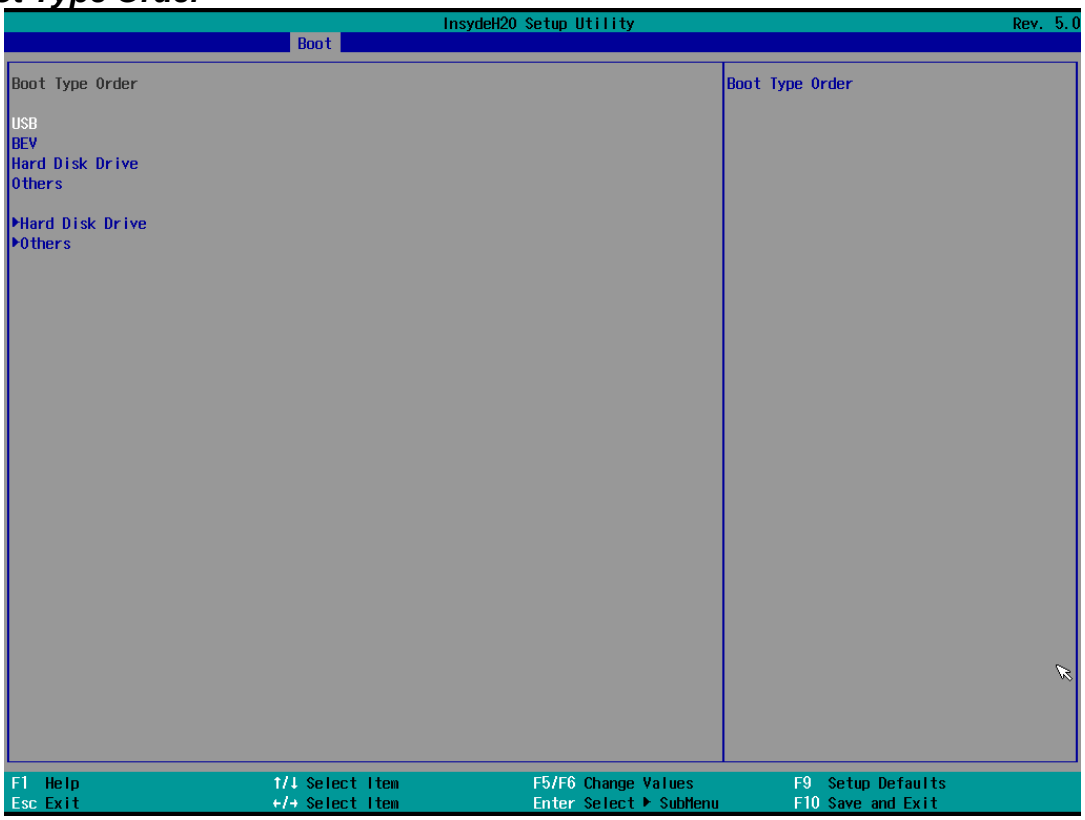
BIOS Setting	Description	Setting Option	Effect
Vt-d	Intel® Virtualization Technology for Directed I/O	Enabled Disabled	Vt-d capability

5.2.3 Boot



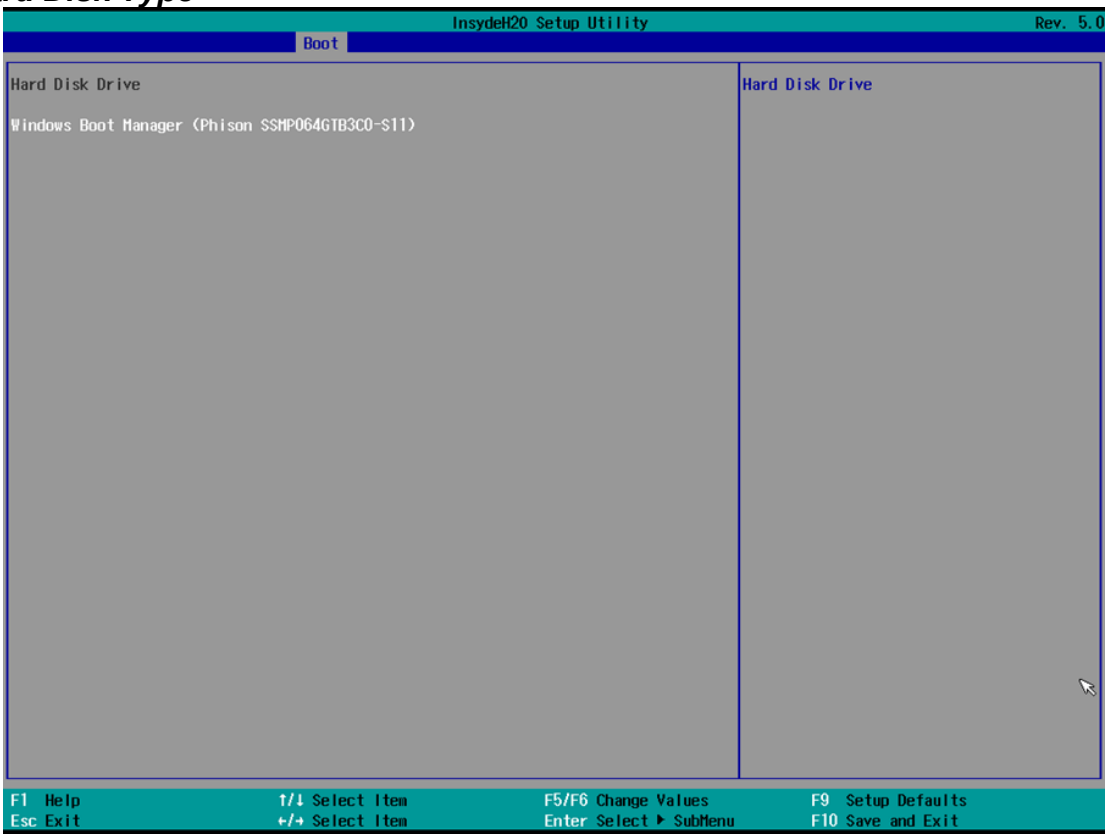
BIOS Setting	Description	Setting Option	Effect
Boot Type	Boot Type configuration	UEFI Boot Type	Select boot type to Dual type, Legacy type or UEFI type
Quick Boot	Quick Boot configuration	Enabled Disabled	Allows InsydeH20 to skip certain tests while booting. This will decrease the time needed to boot the system
Quiet Boot	Quiet Boot configuration	Enabled Disabled	Disable or enable booting in text Mode.
Timeout	Timeout	[Value]	Timeout settings
Automatic Failover		Enable	If boot to default device fail, it will directly try to boot next device
		Disable	If boot to default device fail, it will pop warning message then go to firmware UI
Boot Type Order	Boot Type Order	Enter	Opens sub-menu

5.2.3.1 Boot Type Order

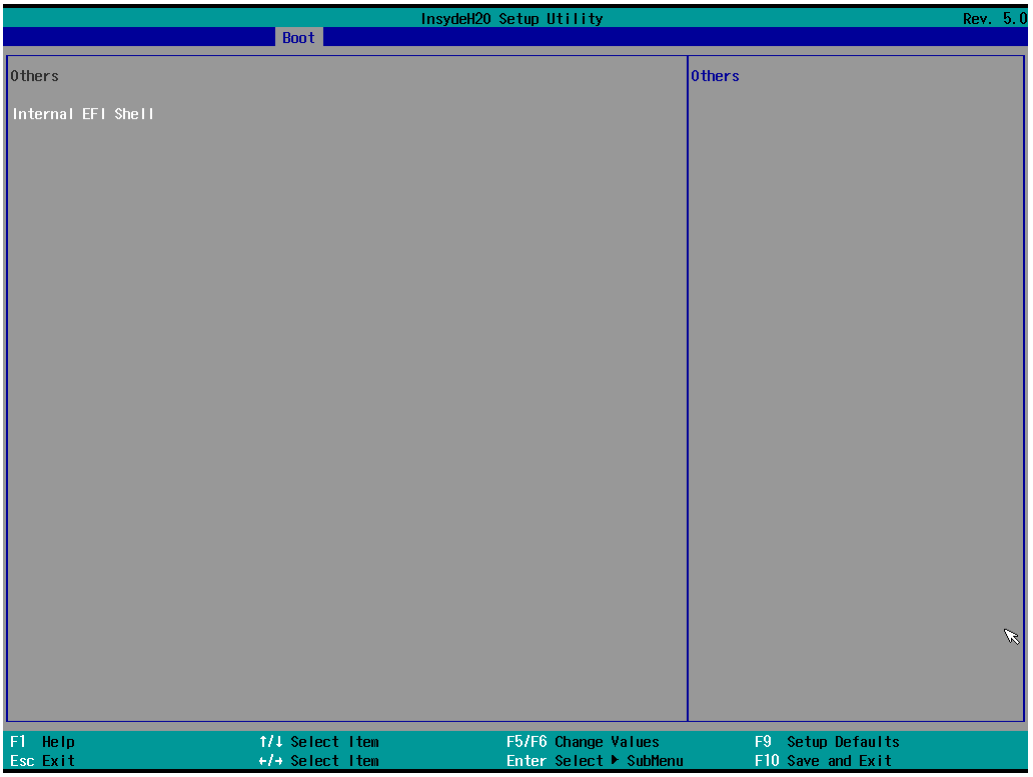


BIOS Setting	Description	Setting Option	Effect
Hard Disk Type	Hard Disk Type configuration	Enter	Opens Sub-menu
Others	Other configuration	Enter	Opens Sub-menu

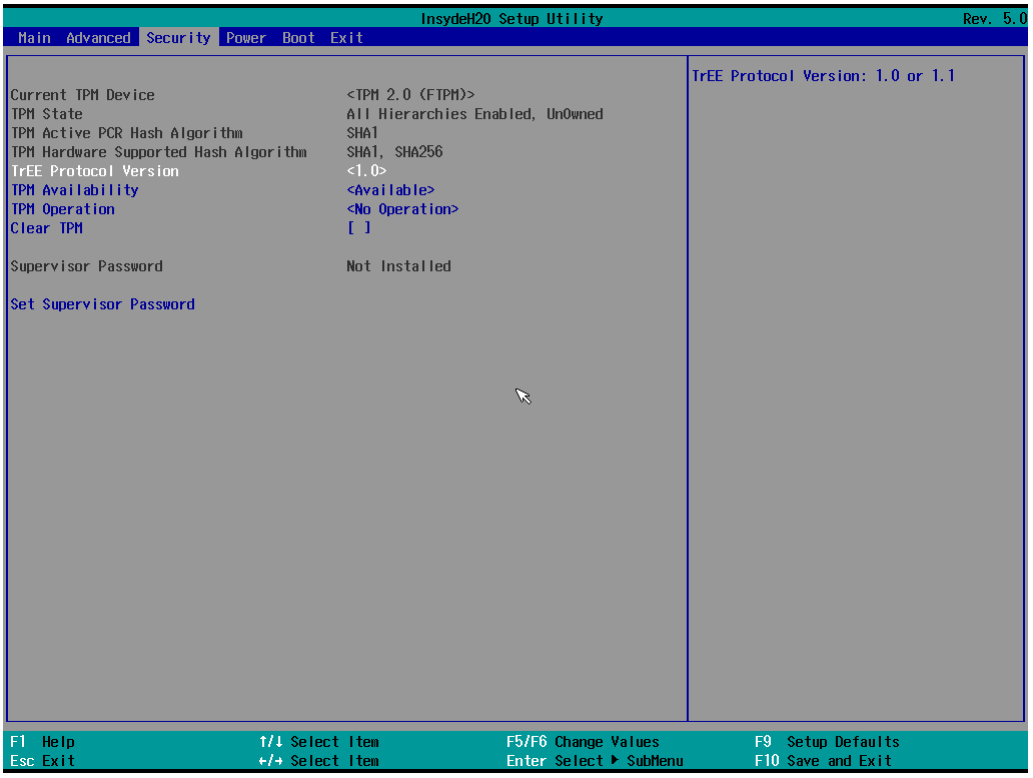
5.2.3.2 Hard Disk Type



5.2.3.3 Others

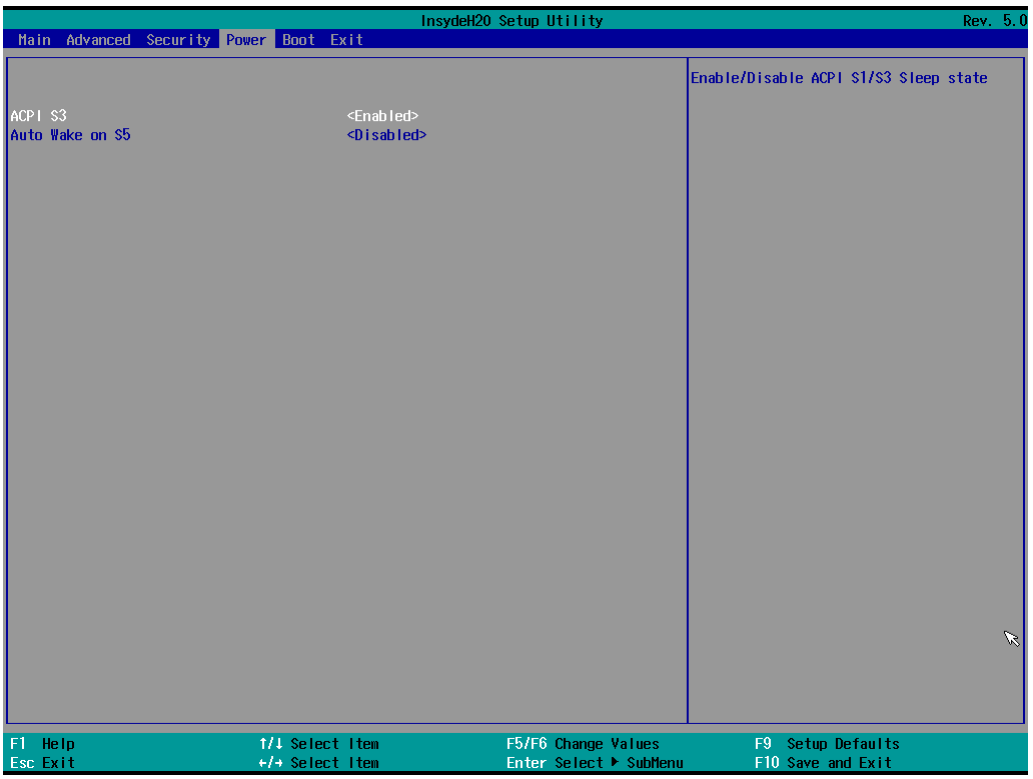

InsydeH20 Setup Utility
Rev. 5.0
Boot
Others
Internal EFI Shell
Others
F1 Help
Esc Exit
↑/↓ Select Item
←/→ Select Item
F5/F6 Change Values
Enter Select ▶ SubMenu
F9 Setup Defaults
F10 Save and Exit

3.2.3 Security



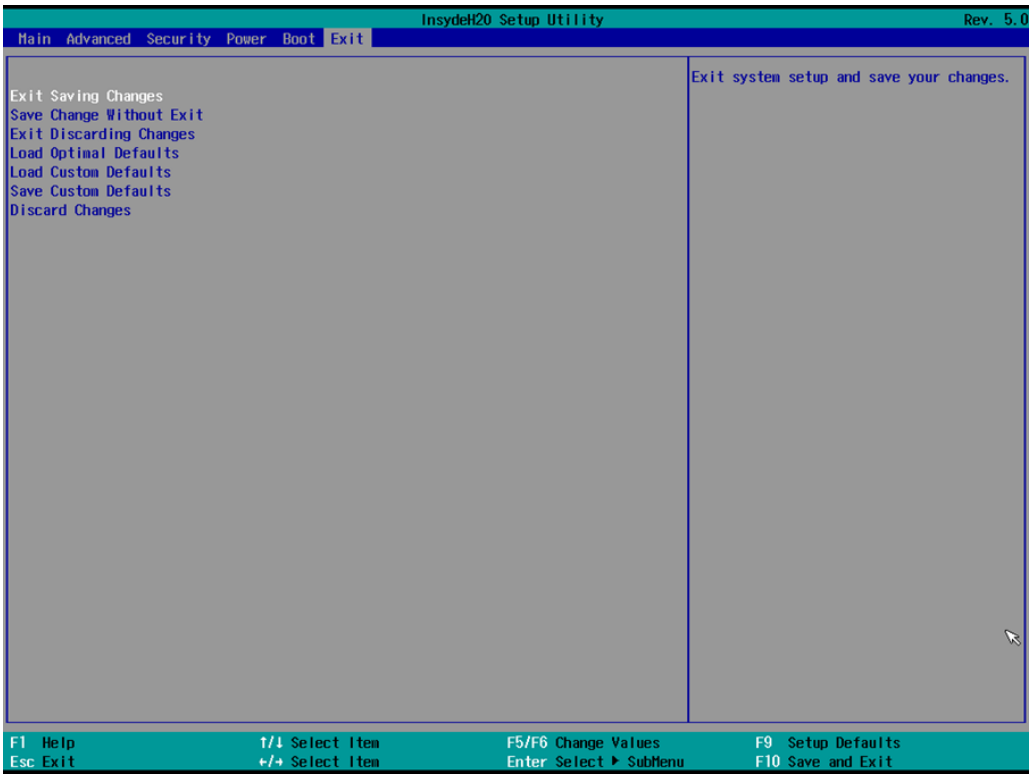
BIOS Setting	Description	Setting Option	Effect
TrEE Protocol Version	Choose TrEE Protocol Version	1.0 1.1	TrEE Protovol Version: 1.0 or 1.1
TPM Availability	TPM Availability configuration	Available Hidden	When hidden don't exposes TPM to 0
TPM Operation	TPM Operation configuration	[ ]	Select one of the supported operation to change TPM2state
Clear TPM	Clear TPM configuration	[ ]	Select to Clear TPM
Set Supervisor Password	Set Supervisor Password	Enter New password	Install or Change the password and the length of password must be greater than one character

5.2.4 Power



BIOS Setting	Description	Setting Option	Effect
ACPI S3	ACPI S3 configuration	Disabled Enabled	Enable/ Disable ACPI S1/S3 Sleep state
Auto Wake on S5	Auto Wake on S5 configuration	Disabled By Every Day By Every Month	Auto Wake on S5, by Day or Month or fixed time of every day

5.2.5 Exit



5.3 Using Recovery Wizard to Restore Computer

Note:
Before starting the recovery process, make sure to backup all user data. The data will be lost after the recovery process.

Important:
Before starting the recovery process, remove the PCI/ PCIe card and CFast card.

To enable quick one-key recovery procedure:

1. Connect the computer to the power source. Make sure the computer stays plugged in to power source during the recovery process.
2. Turn on the computer, and when the boot screen shows up, press **Tab+ F6** to initiate the Recovery Wizard.
3. The following screen shows the Recovery Wizard. Click **Recovery** button to continue.

4. A warning message about data loss will show up. Make sure the data is backed up before recovery, and click **Yes** to continue.

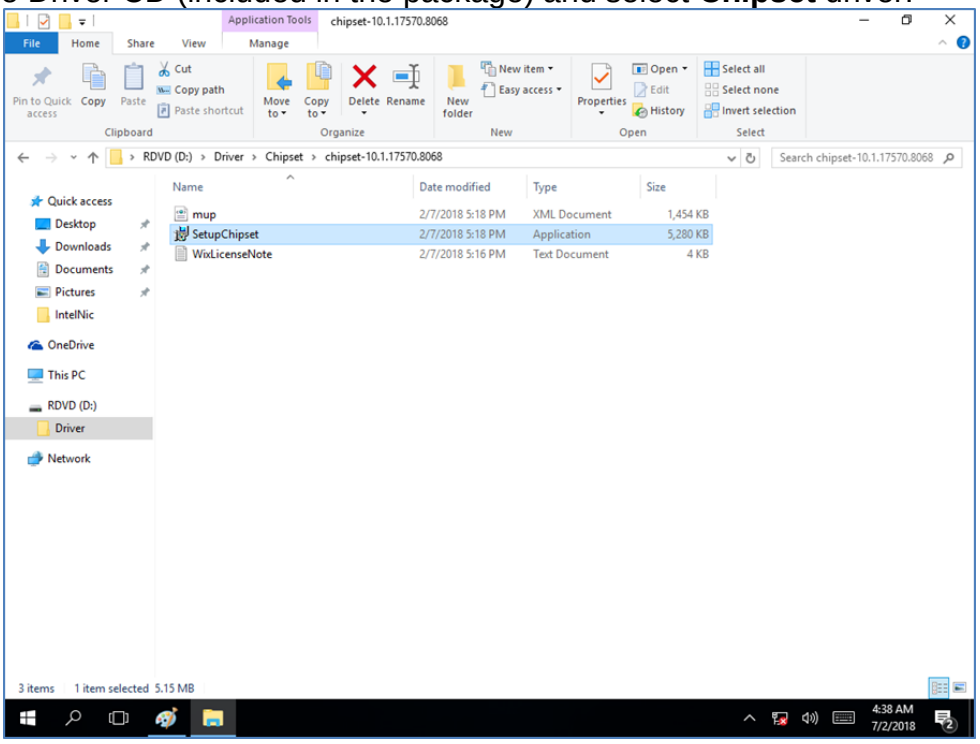
Wait the recovery process to complete. During the recovery process, a command prompt will show up to indicate the percent of recovery process complete. The system will restart automatically after recovery completed.

Chapter 6: Driver Installation

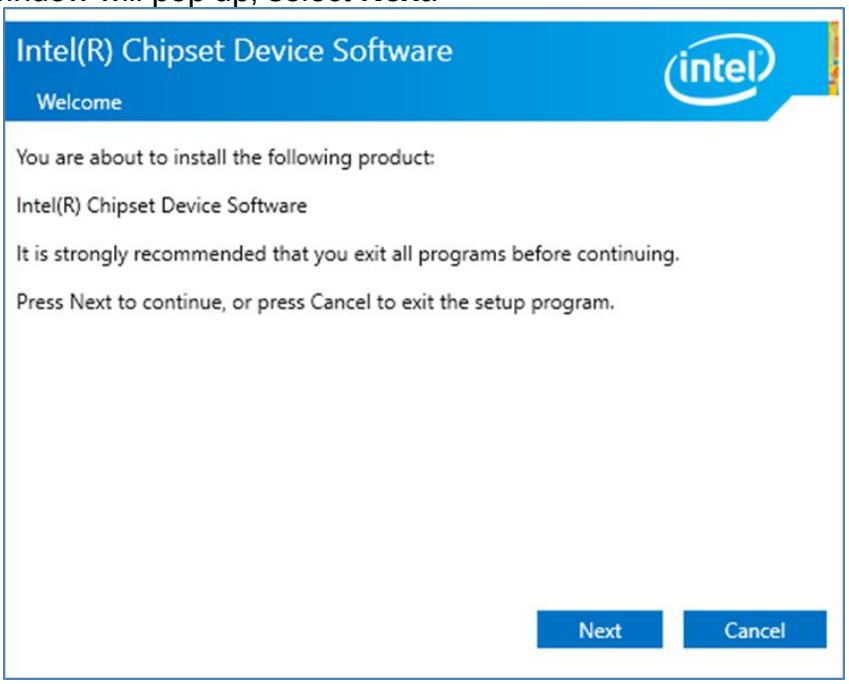
6.1 Chipset Driver

Follow instructions below to install Chipset driver.

1. Open the Driver CD (included in the package) and select **Chipset** driver.

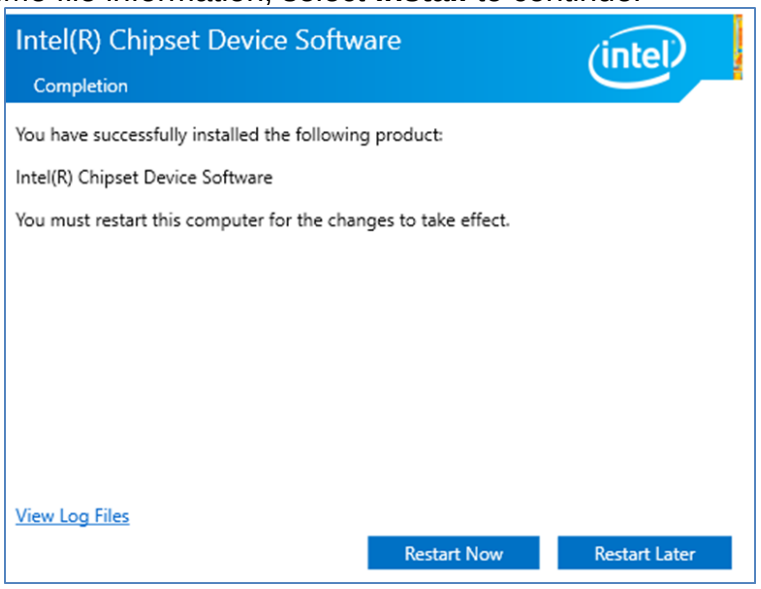


2. Installation window will pop up, select **Next**.



3. Select **Accept** to agree with the terms of license agreement.

4. Check the ReadMe file information, select **Install** to continue.

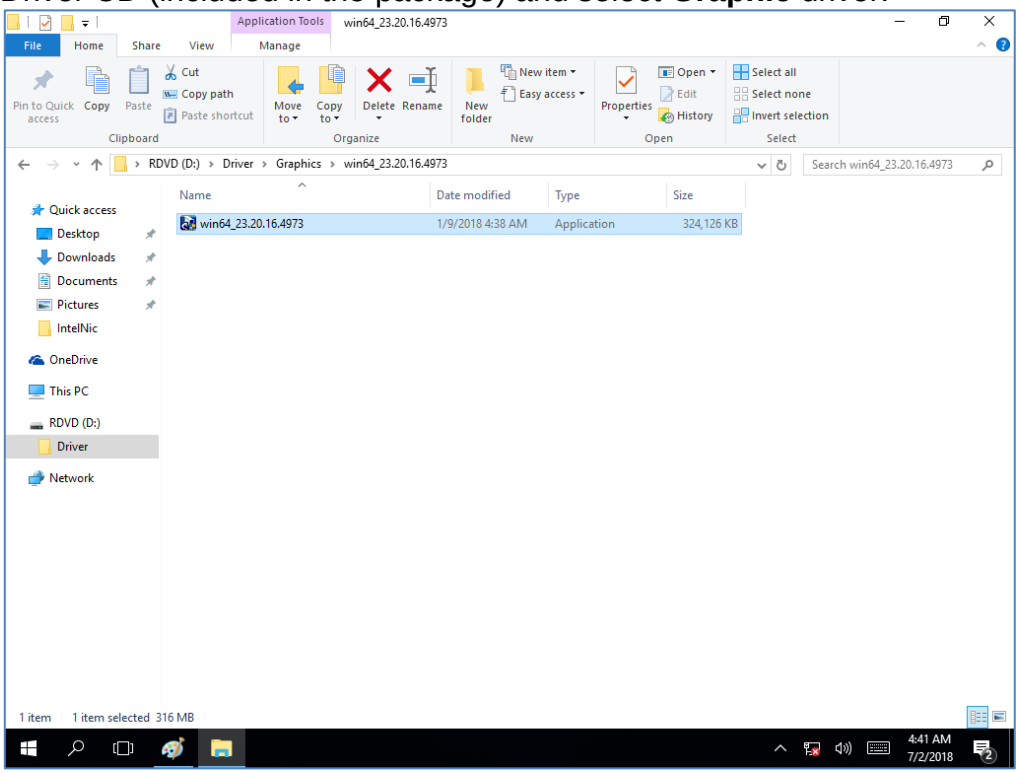


5. Wait for the driver to be installed. When installation completed, select **Restart Now** to restart your computer.

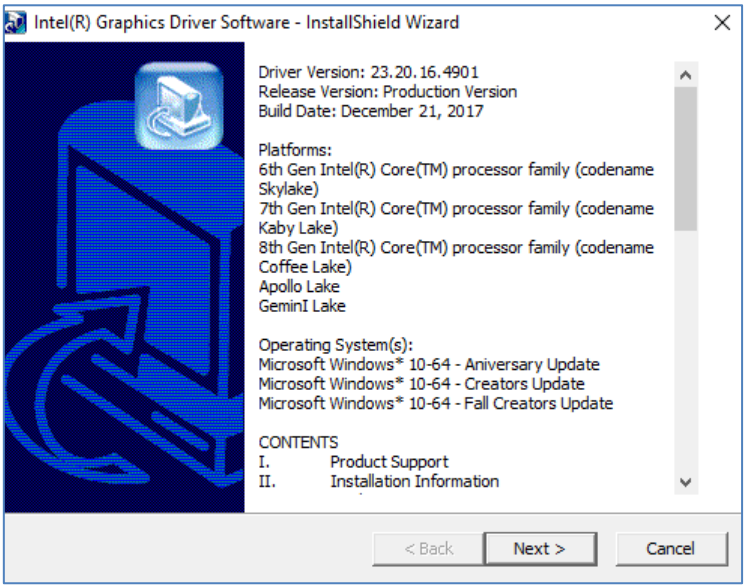
6.2 Graphic Driver

Follow instructions below to install Graphic driver.

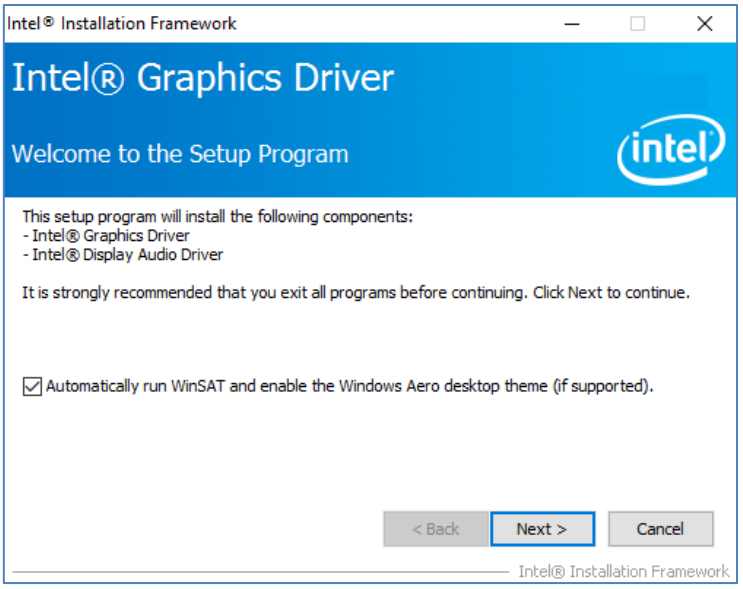
1. Open the Driver CD (included in the package) and select **Graphic** driver.

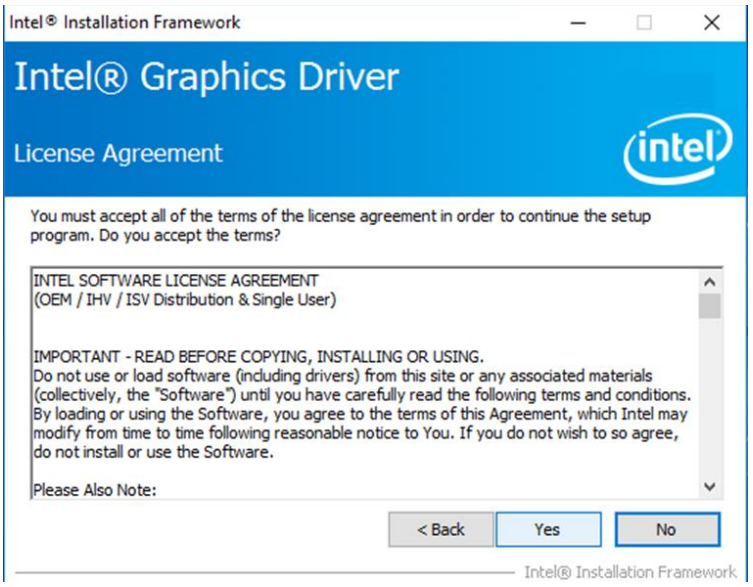


2. Installation window will pop up, select **Next**.

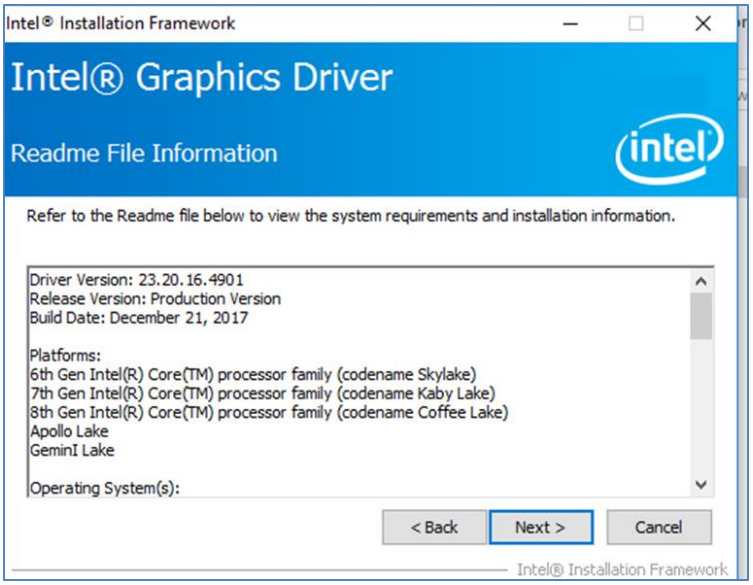


3. Select Accept to agree with the terms of license agreement.

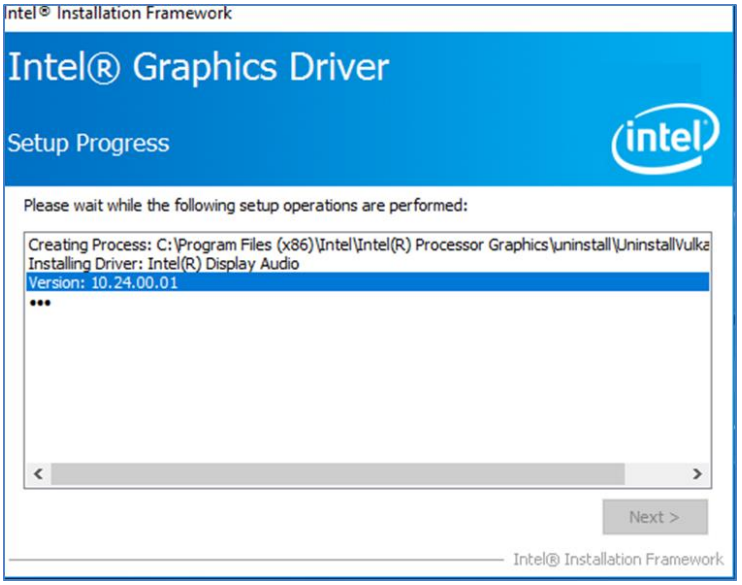




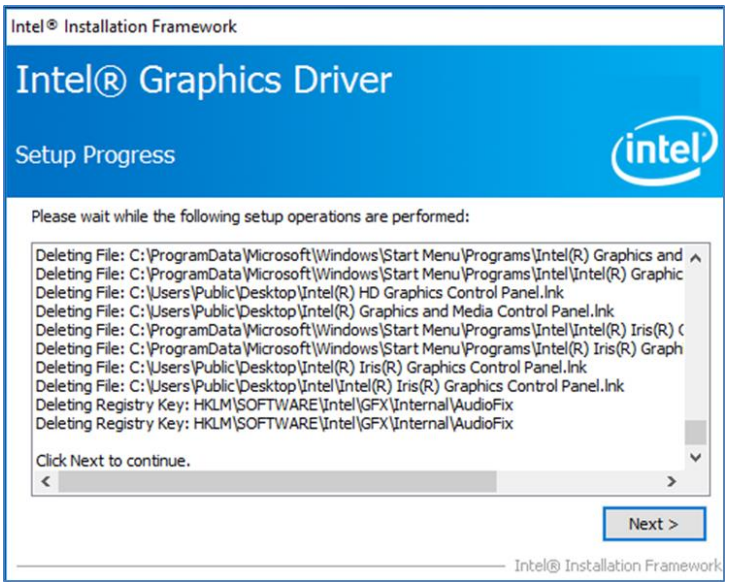
4. Check the ReadMe file information, select **Next** to continue.



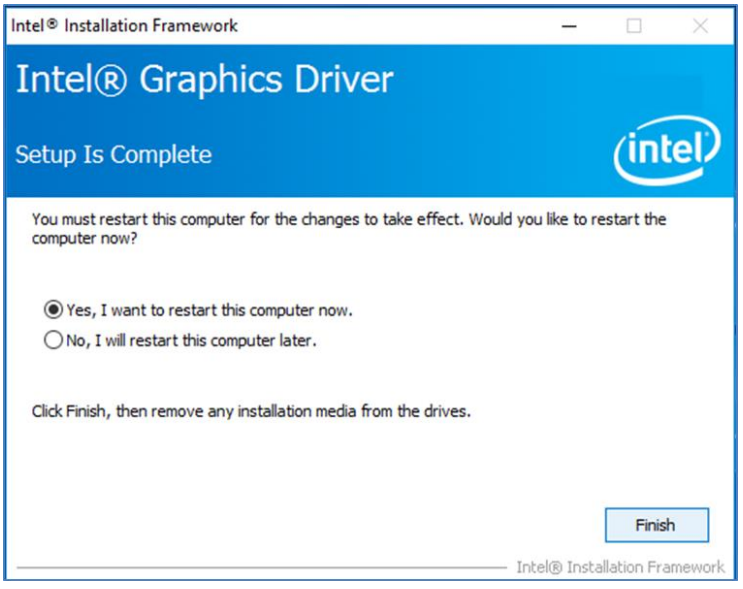
5. Wait for the driver to be installed.



6. Select **Next** to continue.



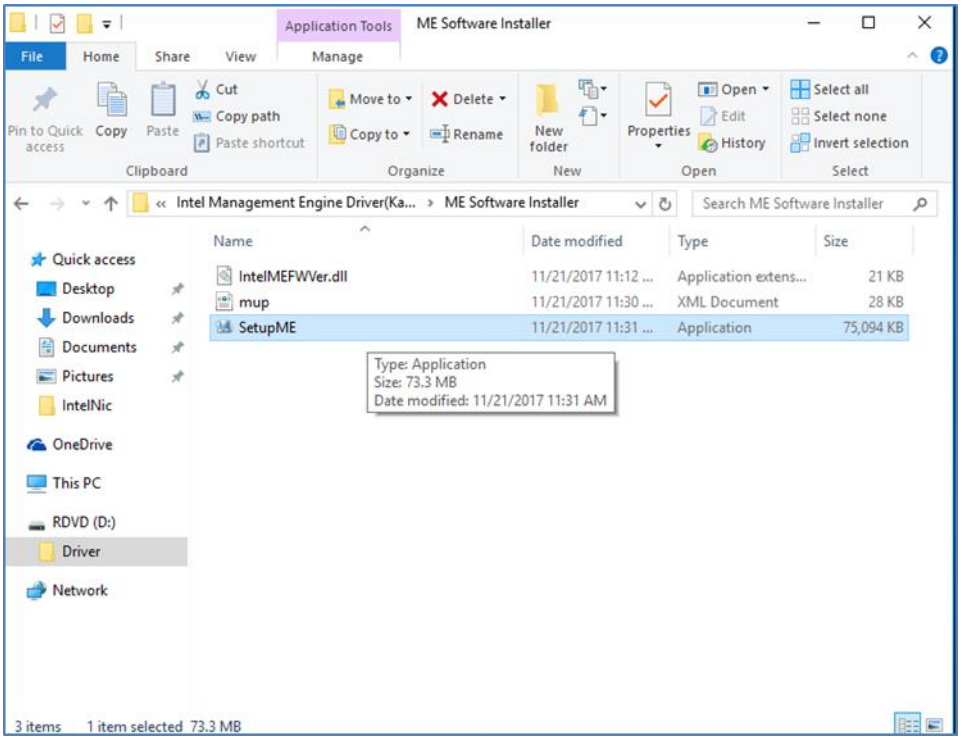
7. After installation is completed, select "**Yes, I want to restart this computer now**", and click **Finish**.



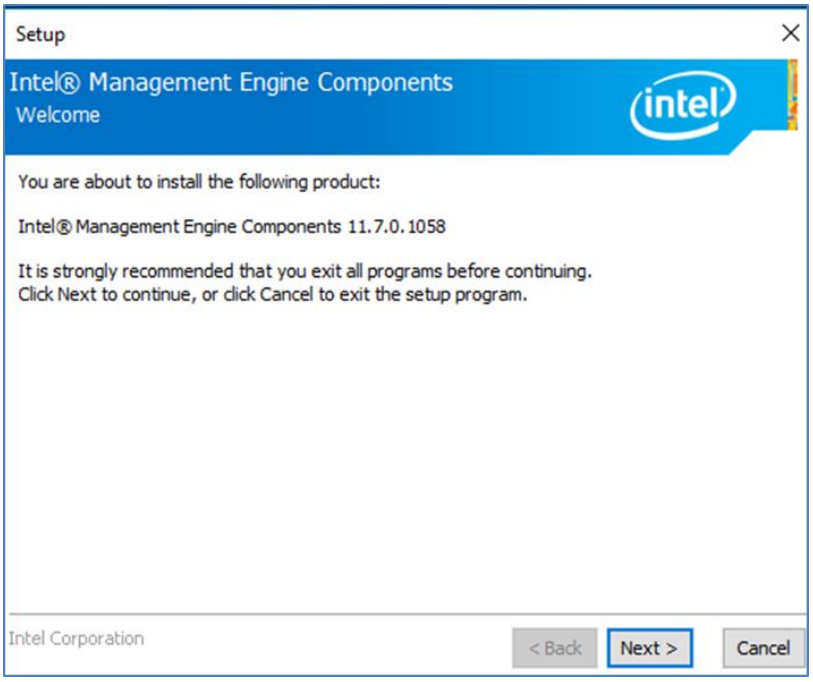
6.3 Management Engine (ME)

Follow instructions below to install Management Engine (ME).

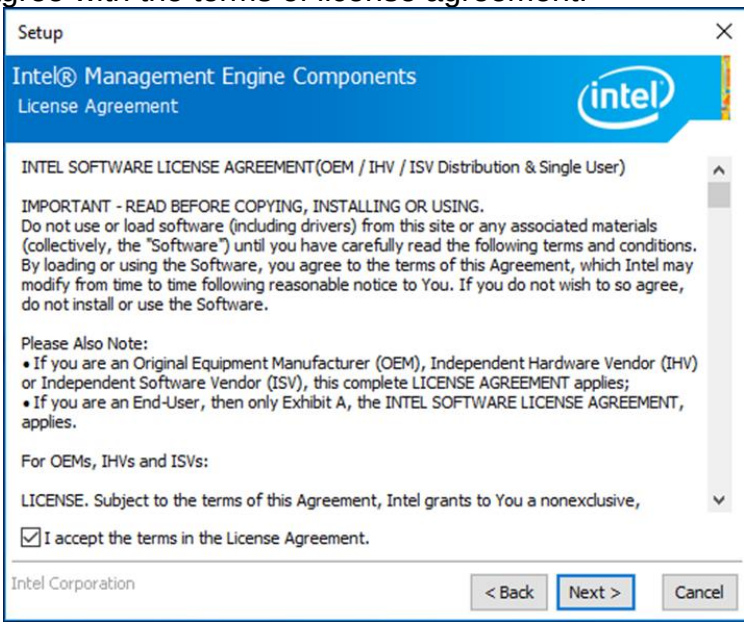
1. Open the Driver CD (included in the package) and select **ME** driver.



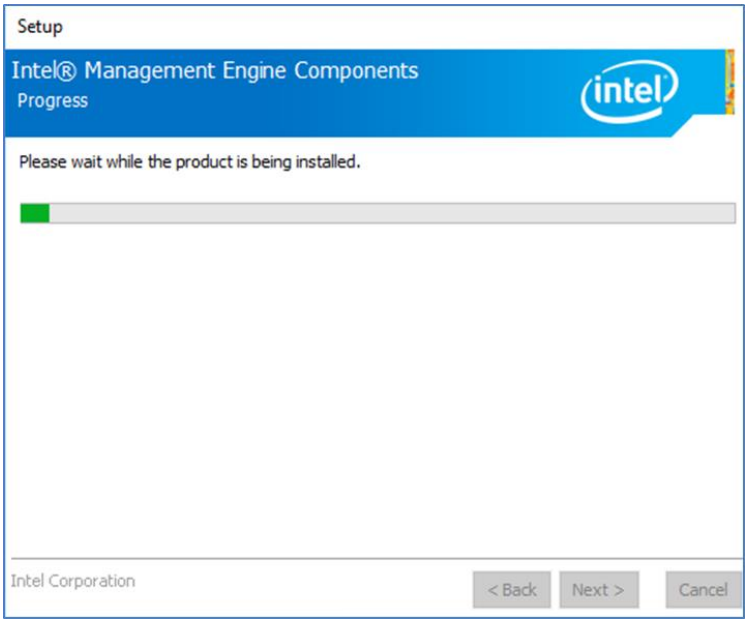
2. Select **Next** to start the installation.



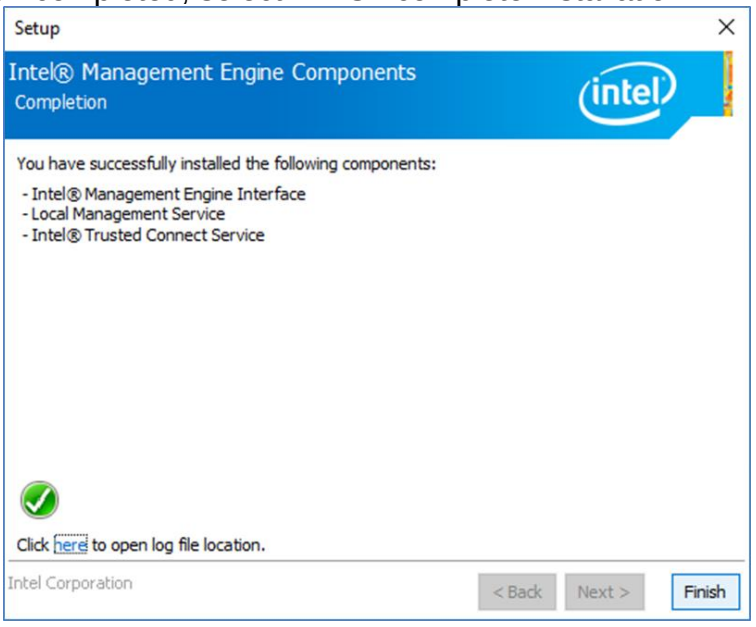
3. Select **Next** to agree with the terms of license agreement.



4. Wait for the driver to be installed.



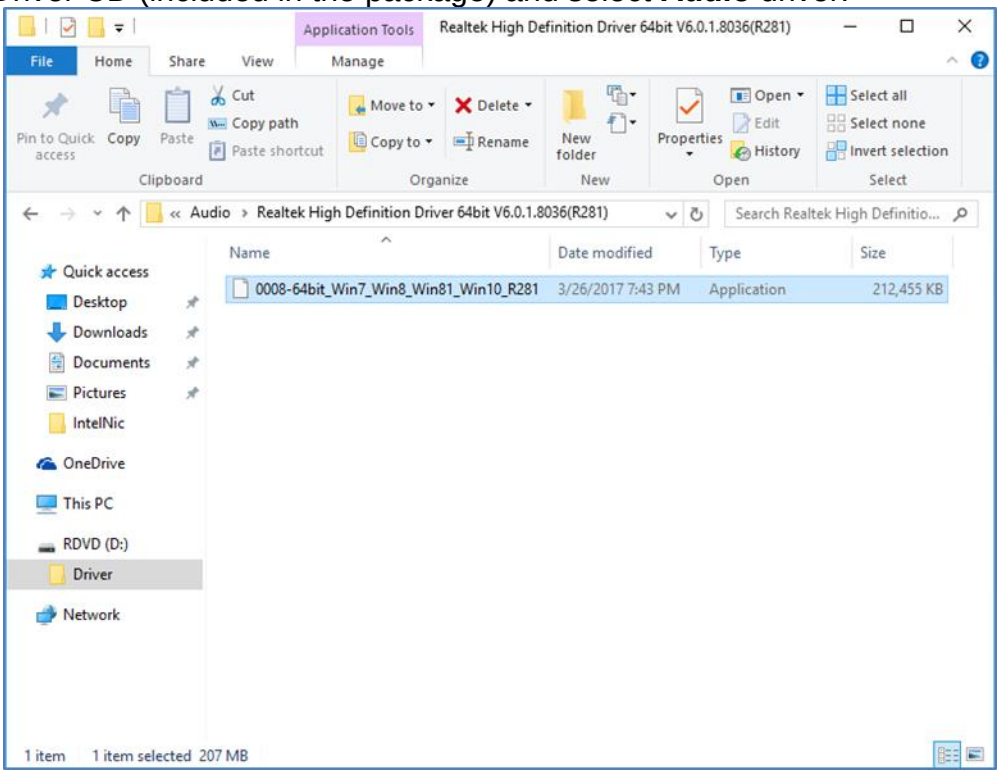
5. When installation completed, select **Finish** complete installation.



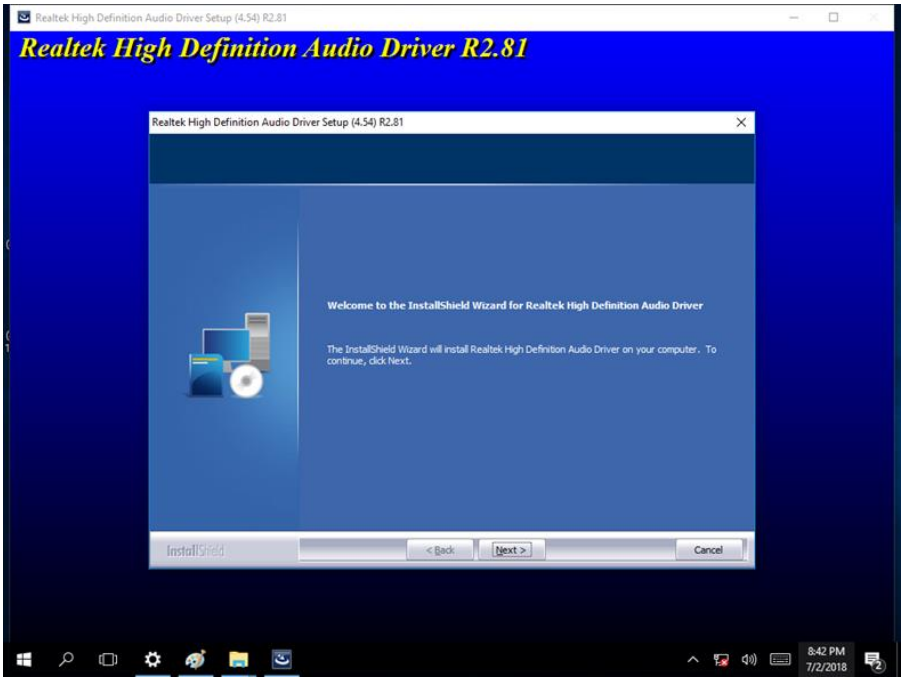
6.4 Audio Driver

Follow instructions below to install Audio driver.

1. Open the Driver CD (included in the package) and select **Audio** driver.



2. Select **Next** to continue.

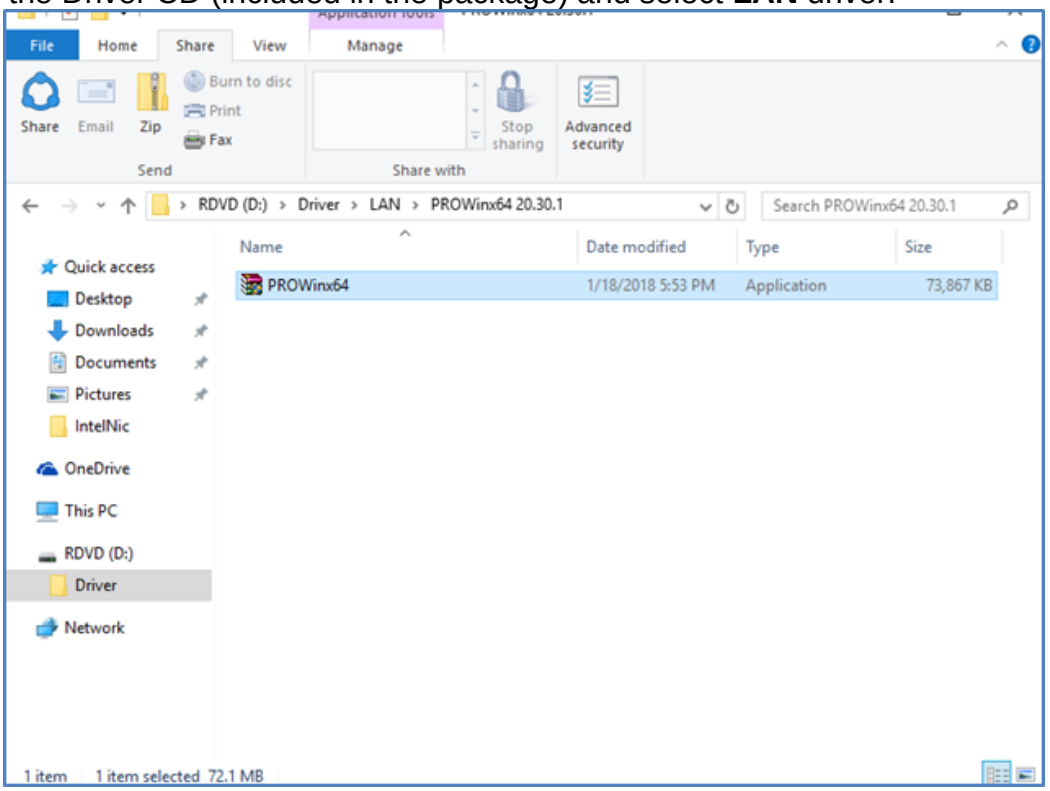


3. When installation completed, select **Finish** complete installation.

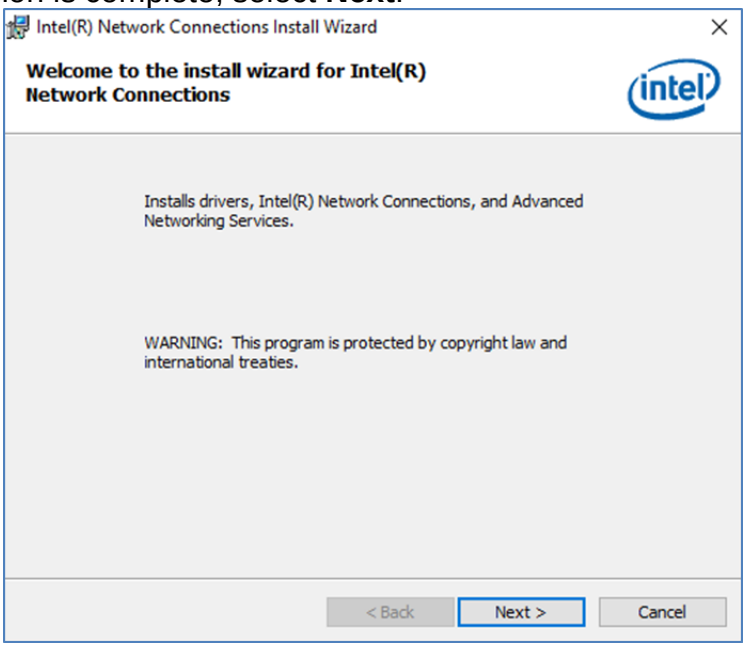
6.5 Ethernet Driver

Follow instructions below to install LAN driver.

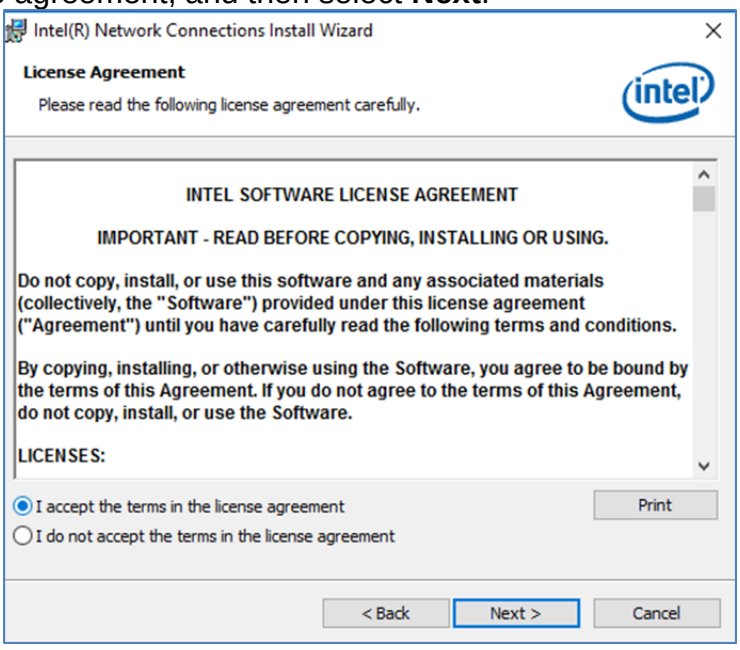
1. Open the Driver CD (included in the package) and select **LAN** driver.



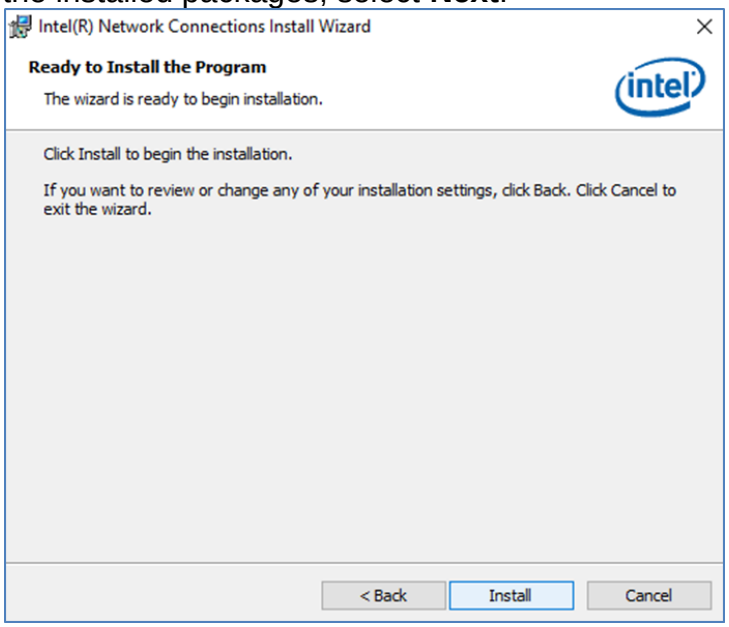
2. When compression is complete, select **Next**.



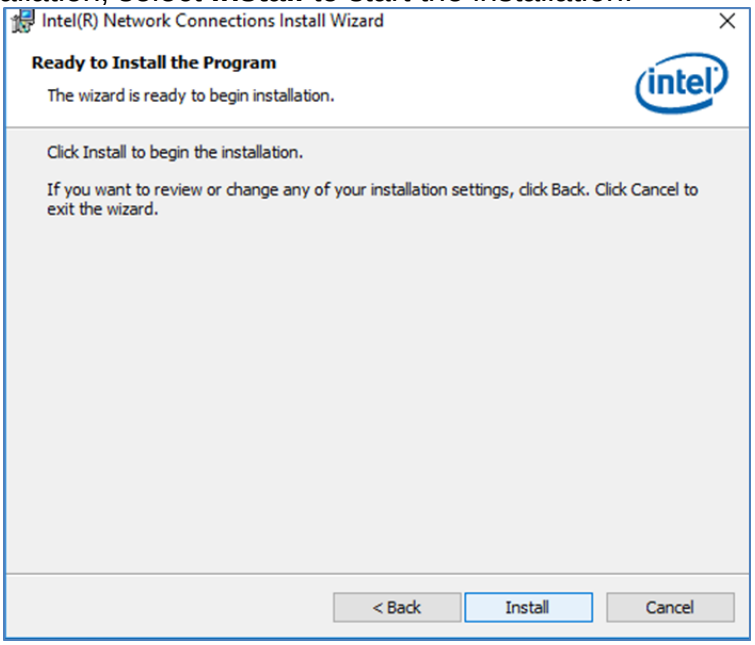
3. Read the license agreement, and then select **Next**.



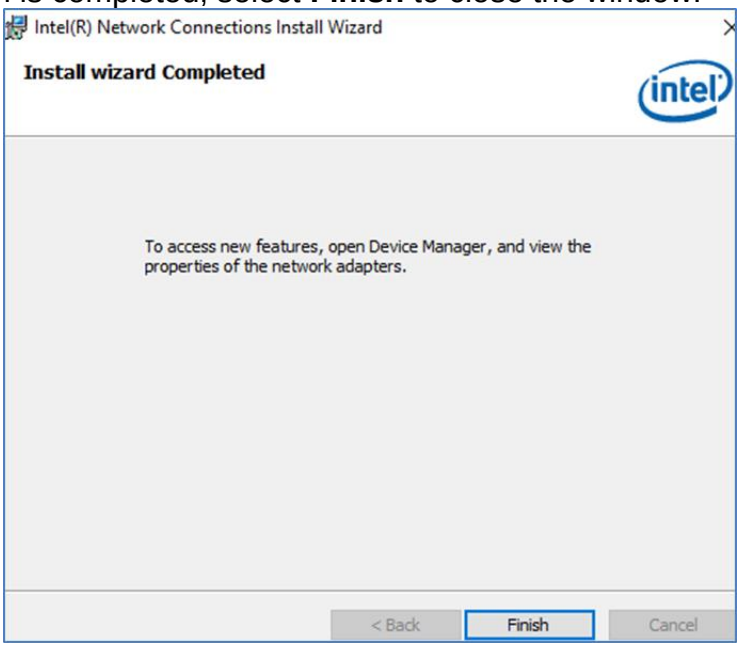
4. System displays the installed packages, select **Next**.



5. Confirm the installation, select **Install** to start the installation.



6. When installation is completed, select **Finish** to close the window.

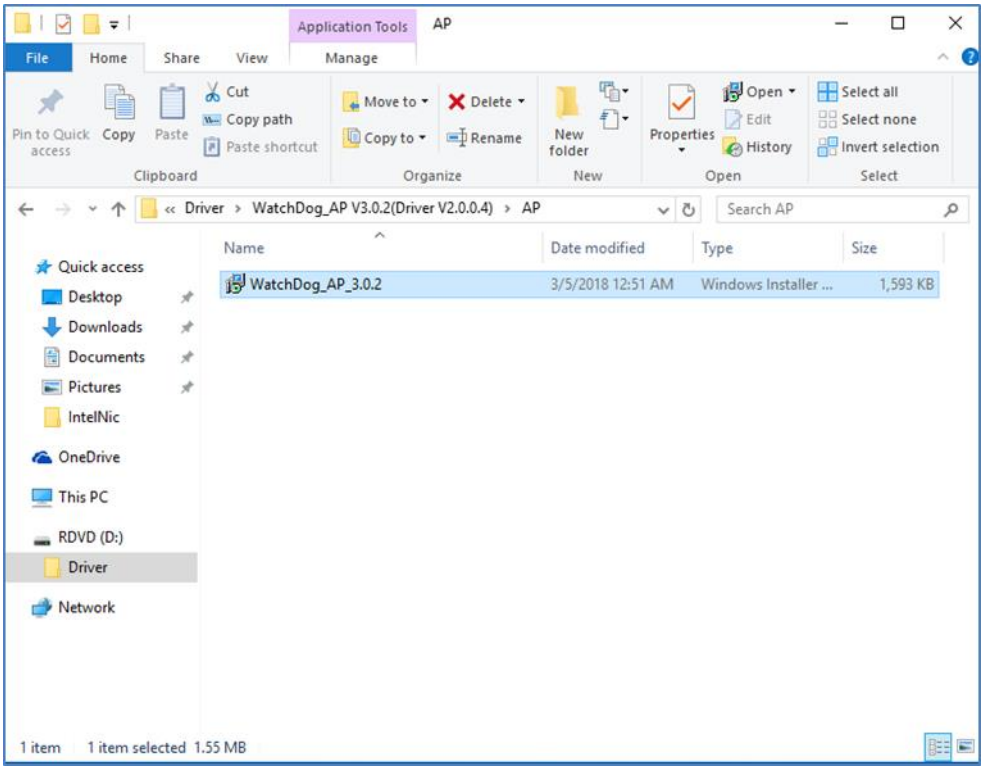


6.6 Watchdog Driver Installation

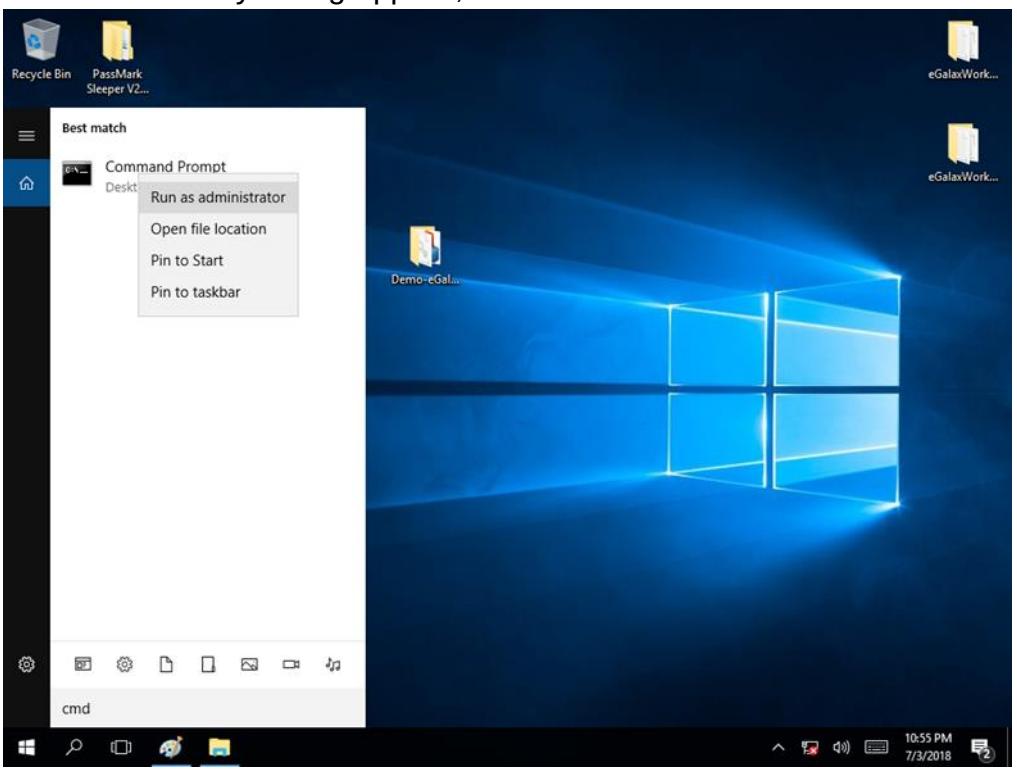
For more details about Winmate Watchdog, please download Watchdog Guide from Winmate Downloads Center:

Follow instructions below to install **Watchdog** driver.

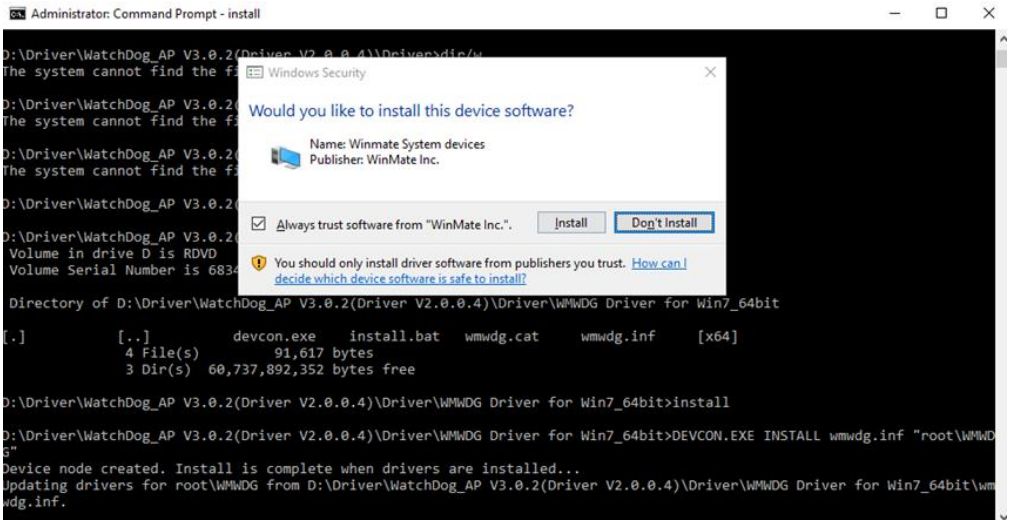
1. Type “cmd” in the run box then the cmd.exe will appear in programs.
2. Right click on the cmd.exe and click on “Run as administrator” to start
3. Open the Driver CD (included in the package) and select Watchdog driver.



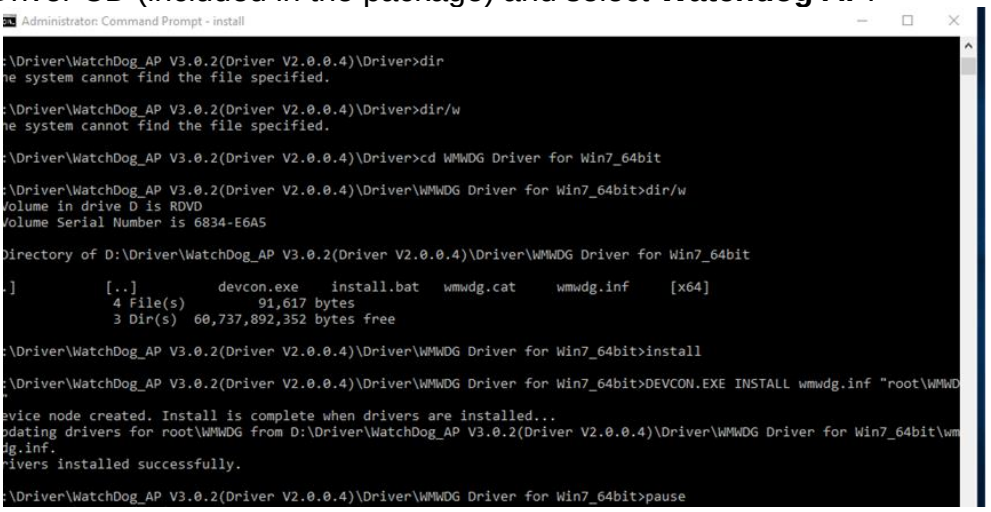
4. When Windows Security dialog appear, select **install** to continue the Installation.



5. Wait for installation to complete. When installation is complete, press any key to close.

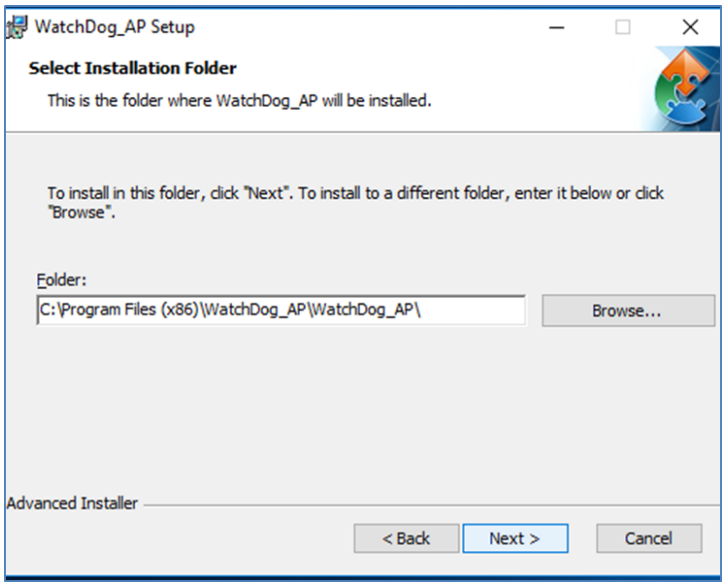


6. Open the Driver CD (included in the package) and select **Watchdog AP**.

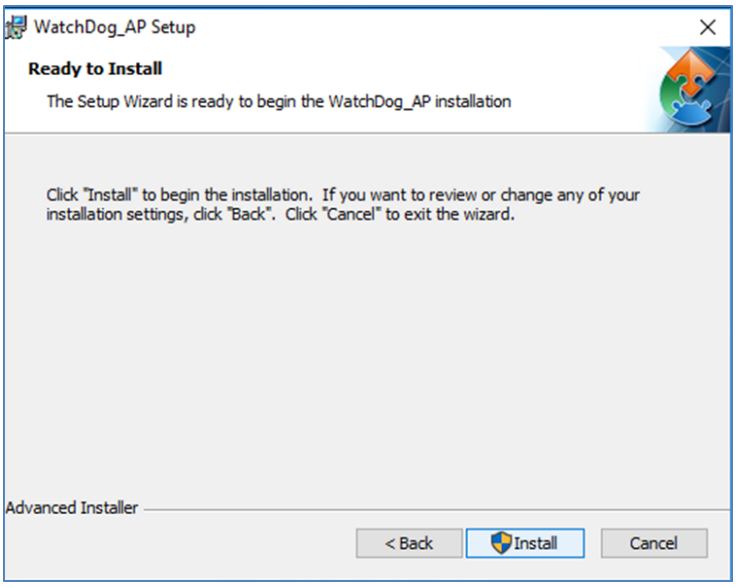


7. Select **Next**.

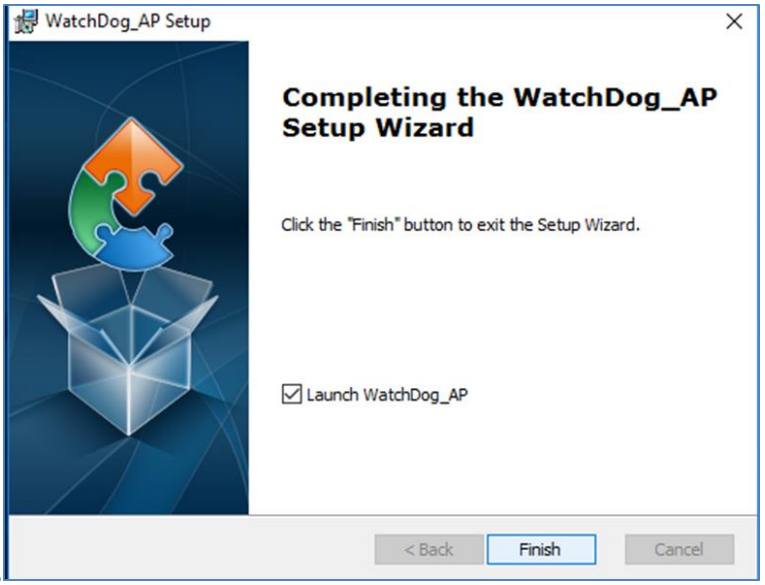
8. The installed storage location is displayed, select **Next** to continue.



9. Select **Next** to start the installation.



10. When installation is completed, select **Finish** to close the window.



Chapter 7: Technical Support

This chapter includes the directory for technical support. Free technical support is available from our engineers every business day. We are always ready to give advice on application requirements or specific information on the installation and operation of any of our products.

7.1 Software Developer Support

Winmate provides the following SDK and Utilities for the IP65 Stainless Resistive Panel PC.

Item	File Type	Description
1	SDK	Watchdog SDK
2	Utility	Watchdog Utility

To find the Drivers and SDK, please refer to the Driver CD that comes in the package or contact us. Also, you can download drivers from Winmate Download Center.

Winmate Download Center
Winmate's official website www.winmate.com **>** Support **>** Download Center

7.2 Problem Report Form

IP65 Flat Stainless Panel PC

Customer name:	
Company:	
Tel.:	Fax:
E-mail:	Date:

Product Serial Number: _____

Problem Description: Please describe the problem as clearly as possible. Detailed description of the occurred problem will allow us to find the best solution to solve the problem as soon as possible.

_____
_____
_____
_____
_____
_____
_____
_____

Appendix

Appendix A: Hardware Specifications

	Model Name				
	R15IK3S-65C3	R17IK3S-65M1	R19IK3S-65M1	W22IK3S-65A3	W24IK3S-65A2
Display					
Size	15”	17”	19”	21.5”	23.8”
Resolution	1024 x 768	1280 x 1024	1280 x 1024	1920 x 1080	1920 x 1080
Brightness	250 cd/m^2 (typ.)	350 cd/m^2 (typ.)	250 cd/m^2 (typ.)	250 cd/m^2 (typ.)	250 cd/m^2 (typ.)
Contrast Ratio	700 : 1 (typ.)	1000 : 1 (typ.)	1000 : 1 (typ.)	3000 : 1(typ.)	3000 : 1(typ.)
Viewing Angle	-80~80 (H); -70~70 (V)	-85~85 (H); -80~80 (V)	-85~85(H); -80~80 (V)	-89~89 (H); -89~89 (V)	-89~89 (H); -89~89 (V)
Max Colors	16.2M	16.7M	16.7M	16.7M	16.7M
Touch	5 Wire Resistive Touch, Anti-Reflection Protection Glass (Optional)	5 Wire Resistive Touch, Anti-Reflection Protection Glass (Optional)	5 Wire Resistive Touch, Anti-Reflection Protection Glass (Optional)	5 Wire Resistive Touch, Anti-Reflection Protection Glass (Optional)	5 Wire Resistive Touch, Anti-Reflection Protection Glass (Optional)
System					
Processor	Intel® Core™ i5-7200U Kaby Lake 2.5GHz (turbo to 3.1 GHz)	Intel® Core™ i5-7200U Kaby Lake 2.5GHz (turbo to 3.1 GHz)	Intel® Core™ i5-7200U Kaby Lake 2.5GHz (turbo to 3.1 GHz)	Intel® Core™ i5-7200U Kaby Lake 2.5GHz (turbo to 3.1 GHz)	Intel® Core™ i5-7200U Kaby Lake 2.5GHz (turbo to 3.1 GHz)
BIOS	Insyde BIOS	Insyde BIOS	Insyde BIOS	Insyde BIOS	Insyde BIOS
System Chipset	Intel® SoC Integrated	Intel® SoC Integrated	Intel® SoC Integrated	Intel® SoC Integrated	Intel® SoC Integrated
System Memory	4GB DDR4-2133 SO-DIMM (Max. 16 GB)	4GB DDR4-2133 SO-DIMM (Max. 16 GB)	4GB DDR4-2133 SO-DIMM (Max. 16 GB)	4GB DDR4-2133 SO-DIMM (Max. 16 GB)	4GB DDR4-2133 SO-DIMM (Max. 16 GB)
Storage	64GB M.2 B Key SATA III SSD (Max. 256 GB)	64GB M.2 B Key SATA III SSD (Max. 256 GB)	64GB M.2 B Key SATA III SSD (Max. 256 GB)	64GB M.2 B Key SATA III SSD (Max. 256 GB)	64GB M.2 B Key SATA III SSD (Max. 256 GB)
Graphic Chipset	Intel® HD Graphics 620	Intel® HD Graphics 620	Intel® HD Graphics 620	Intel® HD Graphics 620	Intel® HD Graphics 620
Audio	Realtek ALC283 HD Audio Codec	Realtek ALC283 HD Audio Codec	Realtek ALC283 HD Audio Codec	Realtek ALC283 HD Audio Codec	Realtek ALC283 HD Audio Codec
Ethernet	1000 Base-Tx Gigabit Ethernet Compatible	1000 Base-Tx Gigabit Ethernet Compatible	1000 Base-Tx Gigabit Ethernet Compatible	1000 Base-Tx Gigabit Ethernet Compatible	1000 Base-Tx Gigabit Ethernet Compatible
OS	Windows 10 IoT Enterprise	Windows 10 IoT Enterprise	Windows 10 IoT Enterprise	Windows 10 IoT Enterprise	Windows 10 IoT Enterprise
Interfaces					
Ethernet LAN	1 x RJ45 - 10/100/1000 Mbps	1 x RJ45 - 10/100/1000 Mbps	1 x RJ45 - 10/100/1000 Mbps	1 x RJ45 - 10/100/1000 Mbps	1 x RJ45 - 10/100/1000 Mbps
COM	1 x RS232	1 x RS232	1 x RS232	1 x RS232	1 x RS232
USB	2 x USB Type-A Receptacle	2 x USB Type-A Receptacle	2 x USB Type-A Receptacle	2 x USB Type-A Receptacle	2 x USB Type-A Receptacle
Power	1 x 12V DC	1 x 12V DC	1 x 12V DC	1 x 12V DC	1 x 12V DC
Mechanical Specification					
Cooling System	Fanless	Fanless	Fanless	Fanless	Fanless
Mounting	Yoke Mount, VESA Mount	Yoke Mount, VESA Mount	Yoke Mount, VESA Mount	Yoke Mount, VESA Mount	Yoke Mount, VESA Mount

	Model Name				
	R15IK3S-65C3	R17IK3S-65M1	R19IK3S-65M1	W22IK3S-65A3	W24IK3S-65A2
Environmental Consideration					
Operating Temp.	0°C to +45°C	0°C to +45°C	0°C to +45°C	0°C to +45°C	0°C to +45°C
Operating Humidity	30% to 90% (non-condensing)	30% to 90% (non-condensing)	30% to 90% (non-condensing)	30% to 90% (non-condensing)	30% to 90% (non-condensing)
IP Rating	Full IP65	Full IP65	Full IP65	Full IP65	Full IP65
Power Specifications					
Power Input	12V DC (Lockable Power Jack)	12V DC (Lockable Power Jack)	12V DC (Lockable Power Jack)	12V DC (Lockable Power Jack)	12V DC (Lockable Power Jack)
Power Consumption*	52W (typ.)	56W (typ.)	56W (typ.)	66W (typ.)	66W (typ.)
Standards and Certification					
Certification	CE, FCC, RoHs	CE, FCC, RoHs	CE, FCC, RoHs	CE, FCC, RoHs	CE, FCC, RoHs

NOTE:

1. Accessories and Integrated Options may vary depending on your configuration. The product shown in this datasheet is a standard model. For diagrams that contain customized or optional I/O, please contact the Winmate Sales Team for more information.
2. All specifications are subject to change without prior notice.

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