



MODEL:
PUZZLE-IN004

1U Network Appliance with Intel® Xeon® D-2100 Series Processor, Eight DDR4, Eight GbE Ports, Four 10GbE SFP+, One PCIe x8 Slot, Two M.2, PCIe Mini, Redundant PSU, Rack Mount, and RoHS Compliant

User Manual

Revision

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Manual Conventions



WARNING

Warnings appear where overlooked details may cause damage to the equipment or result in personal injury. Warnings should be taken seriously.



CAUTION

Cautionary messages should be heeded to help reduce the chance of losing data or damaging the product.



NOTE

These messages inform the reader of essential but non-critical information. These messages should be read carefully as any directions or instructions contained therein can help avoid making mistakes.

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Chapter

1

Introduction

1.1 Overview



Figure 1-1: PUZZLE-IN004 Series

The PUZZLE-IN004 is a 1 U network appliance series powered by Intel® Xeon® D-2100 series processor. It is optimized to host VNFs (Virtual Network Functions) and is ideal for SD-WAN.

The PUZZLE-IN004 supports eight copper GbE ports and four 10GbE SFP+ connections for high-speed network applications. It is equipped with one PCIe x8 slot for upgrading with expansion cards, such as NIC cards or accelerator cards.

Multiple storage interfaces for fast and stable data transmission are offered through two SATA 6Gb/s connectors.

1.2 Features

The PUZZLE-IN004 features are listed below:

- Powered by Intel® Xeon® D-2100 series processor with optional Intel® QuickAssist (QAT)
- Support eight 2666 MHz DDR4 ECC/non-ECC RDIMMs/LRDIMMs (RDIMM up to 256GB / LRDIMM up to 512 GB)
- Support two 2.5" SATA SSD/HDD
- Support up to eight GbE connections via Intel® I211-AT Ethernet controllers
- Support up to four 10GbE SFP+
- Upgradable with future expansion cards by one PCIe x8 slot, two M.2 M-key slots and one PCIe Mini card slot
- One RJ-45 RS-232 serial port

PUZZLE-IN004

- Supports one USB 3.2 Gen 1 (5Gb/s) port and one USB 2.0 port
- 1U chassis for rack mounting
- RoHS compliant

1.3 Model Variations

The model variations of the PUZZLE-IN004 are listed below.

PUZZLE-IN004	CPU	DDR4 Memory	SSD
-XD1/R	Intel® Xeon® D-2145NT	N/A	N/A
-XD1/32G/R	Intel® Xeon® D-2145NT	32 GB (4 x 8 GB)	2 x 240 GB
-XD2/R	Intel® Xeon® D-2146NT	N/A	N/A
-XD2/32G/R	Intel® Xeon® D-2146NT	32 GB (4 x 8 GB)	2 x 240 GB
-XD3/R	Intel® Xeon® D-2166NT	N/A	N/A
-XD3/32G/R	Intel® Xeon® D-2166NT	32 GB (4 x 8 GB)	2 x 240 GB
-XD4/R	Intel® Xeon® D-2177NT	N/A	N/A
-XD4/64G/R	Intel® Xeon® D-2177NT	64 GB (4 x 16 GB)	2 x 480 GB
-XD5/R*	Intel® Xeon® D-2187NT	N/A	N/A
-XD5/64G/R*	Intel® Xeon® D-2187NT	64 GB (4 x 16 GB)	2 x 480 GB

**By order production, MOQ 50*

Table 1-1: PUZZLE-IN004 Model Variations

1.4 Front Panel

The overview of the front panel is shown in **Figure 1-2**.

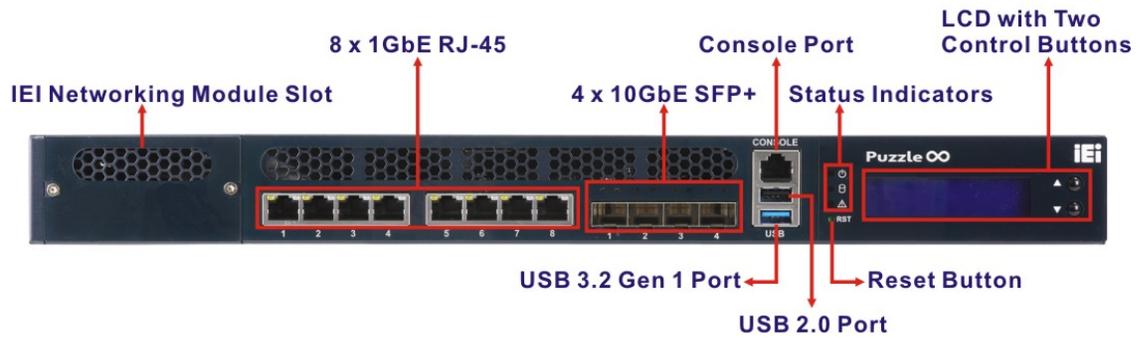


Figure 1-2: PUZZLE-IN004 Front Panel

The states of the LED indicators located on the front panel are listed below.

 Power LED	Off	The system is turned off.
	Blue	The system is turned on.
 HDD Status LED	Off	No HDD activity
	Blinking Green	HDD activity
 Alert LED	Off	No alert
	Red	Alert message

1.5 Rear Panel

An overview of the PUZZLE-IN004 rear panel is shown in **Figure 1-3** below.

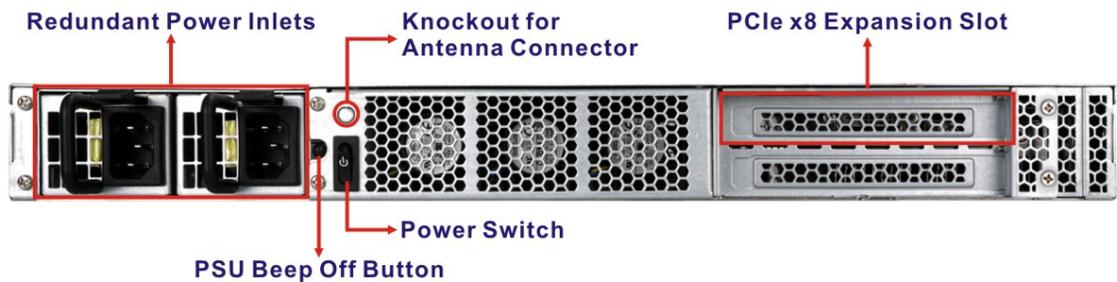


Figure 1-3: PUZZLE-IN004 Rear Panel

PUZZLE-IN004

1.6 Technical Specifications

The PUZZLE-IN004 technical specifications are listed in **Table 1-2**.

System	
Form Factor	1U
CPU (SoC)	Intel® Xeon® D-2100 series processor XD1: Intel® Xeon® D-2145NT XD2: Intel® Xeon® D-2146NT XD3: Intel® Xeon® D-2166NT XD4: Intel® Xeon® D-2177NT XD5: Intel® Xeon® D-2187NT (By order production, MOQ 50)
Chipset	Integrated in CPU
Memory	Eight 288-pin 2666 MHz DDR4 ECC/non-ECC RDIMM/ LRDIMM slots (RDIMM up to 256 GB / LRDIMM up to 512 GB) 32G SKU: pre-installed with 32 GB (four 8 GB) 64G SKU: pre-installed with 64 GB (four 16 GB)
Networking	8 x Copper 1GbE LAN port (by Intel® I211-AT) 4 x 10GbE SFP+ 1 x PCIe slot for IEI networking module
Network Acceleration and Security	<ul style="list-style-type: none"> • Intel® AES New Instructions • Intel® Software Guard Extensions (Intel® SGX) • Intel® Memory Protection Extensions (Intel® MPX) • Intel® Trusted Execution Technology
Storage	2 x 2.5" SATA 6Gb/s HDD/SSD bay 32G SKU: pre-installed with two 240 GB SSD 64G SKU: pre-installed with two 480 GB SSD
USB DOM	1 x USB DOM (internal pin header)
Expansion	
PCIe	1 x PCIe 3.0 x8 slot (FH/HL, double width)
PCIe Mini	1 x Full-size/Half-size PCIe Mini slot (PCIe + USB 2.0) with SIM card slot

M.2	2 x M.2 (NGFF) slot (B-key, 3042/2260, SATA 3.0 and USB 3.2 Gen 1) Support SATA SSD or 4G LTE module (USB signal)
I/O and Indicators	
Console	1 x RJ-45 RS-232
USB	1 x USB 3.2 Gen 1 (5 Gb/s) port (external, Type A) 1 x USB 2.0 port (external, Type A)
Digital I/O	4-bit input, 4-bit output (internal 10-pin header)
Indicator	LCM (with two control buttons) Power status (blue) HDD status (green) Alert LED (programmable, red)
Switch/Button	Power switch (rear panel) Reset button (front panel)
TPM	TPM 2.0
Antenna Connector	1 x Knockout hole for antenna connector
Power	
Power Input	100 V ~ 240 V, 60 Hz ~ 50 Hz
Type/Watt	300 W redundant power
Thermal Solution	1 x Passive heat sink for CPU 3 x Smart fan for system
Environmental and Mechanical	
Mounting	1U rack mount
Operating Temperature	0°C~40°C (32°F~104°F)
Storage Temperature	-20°C~75°C (-4°F~167°F)
Operating Humidity	5%~90%, non-condensing
Safety	CE, FCC
Weight	7 kg
Physical Dimensions	430 mm x 426 mm x 44.2 mm (W x D x H)

PUZZLE-IN004

Operating System	Linux Ubuntu 18.04.04
	CentOS 7 / Red Hat / Fedora EPEL
	Microsoft Windows 10

Table 1-2: Technical Specifications

1.7 Dimensions

The physical dimensions are shown below:

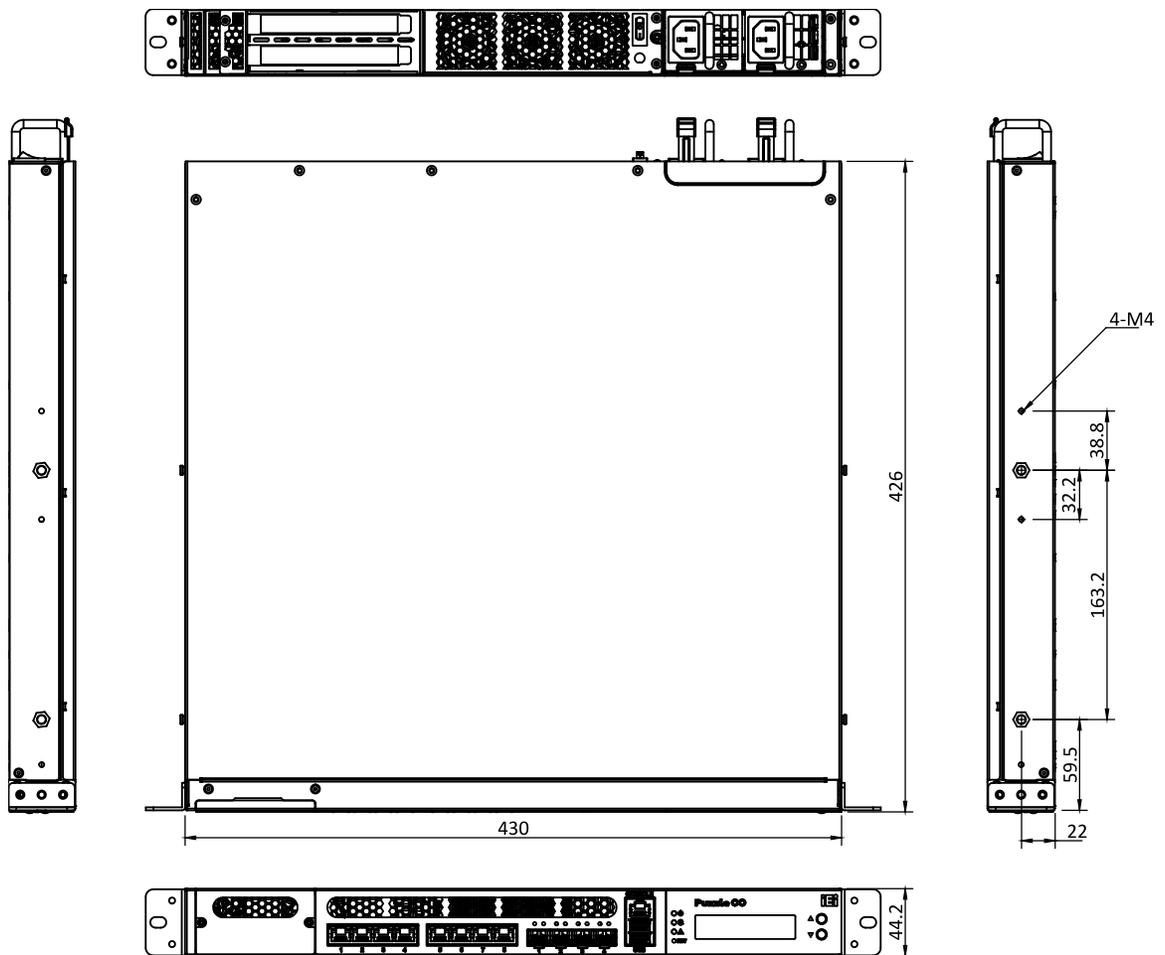


Figure 1-4: Physical Dimensions (millimeters)

Chapter

2

Unpacking

PUZZLE-IN004

2.1 Anti-static Precautions



WARNING:

Failure to take ESD precautions during installation may result in permanent damage to the PUZZLE-IN004 and severe injury to the user.

Electrostatic discharge (ESD) can cause serious damage to electronic components, including the PUZZLE-IN004. Dry climates are especially susceptible to ESD. It is therefore critical that whenever the PUZZLE-IN004 or any other electrical component is handled, the following anti-static precautions are strictly adhered to.

- **Wear an anti-static wristband:** Wearing a simple anti-static wristband can help to prevent ESD from damaging the board.
- **Self-grounding:** Before handling the board, touch any grounded conducting material. During the time the board is handled, frequently touch any conducting materials that are connected to the ground.
- **Use an anti-static pad:** When configuring the PUZZLE-IN004, place it on an anti-static pad. This reduces the possibility of ESD damaging the PUZZLE-IN004.

2.2 Unpacking Precautions

When the PUZZLE-IN004 is unpacked, please do the following:

- Follow the anti-static precautions outlined in **Section 2.1**.
- Make sure the packing box is facing upwards so the PUZZLE-IN004 does not fall out of the box.
- Make sure all the components shown in **Section 2.3** are present.

2.3 Packing List



NOTE:

If some of the components listed in the checklist below are missing, please do not proceed with the installation. Contact the IEI reseller or vendor you purchased the PUZZLE-IN004 from or contact an IEI sales representative directly. To contact an IEI sales representative, please send an email to sales@ieiworld.com.

The PUZZLE-IN004 is shipped with the following components:

Quantity	Item	Image
1	PUZZLE-IN004	
2	Power cord	
2	Rack mount brackets <i>(Note: The brackets must be used with sliding rails.)</i>	
6	Mounting bracket screw (M4*6)	
1	USB to console cable <i>(only for SKUs with memory)</i>	
1	RS-232 to console cable <i>(only for SKUs without memory)</i>	

PUZZLE-IN004

2.4 Optional Items

The following table lists the optional items that can be purchased separately.

Optional Item	Image
Sliding rails (P/N: RAIL-B02)	
USB to console cable (P/N: 32013-004000-100-RS)	
RS-232 to console cable (P/N: 32005-005100-100-RS)	

Chapter

3

Installation

PUZZLE-IN004

3.1 Installation Precautions

**CAUTION!**

The PUZZLE-IN004 series has more than one power supply connection point.

To reduce the risk of electric shock, disconnect all power sources before installing or servicing the PUZZLE-IN004 series.

During installation, be aware of the precautions below:

- **Read the user manual:** The user manual provides a complete description of the PUZZLE-IN004, installation instructions and configuration options.
- **DANGER! Disconnect Power:** Power to the PUZZLE-IN004 must be disconnected during the installation process. Failing to disconnect the power may cause severe injury to the body and/or damage to the system.
- **Qualified Personnel:** The PUZZLE-IN004 must be installed and operated only by trained and qualified personnel. Maintenance, upgrades, or repairs may only be carried out by qualified personnel who are familiar with the associated dangers.
- **Air Circulation:** Make sure there is sufficient air circulation when installing the PUZZLE-IN004. The PUZZLE-IN004's cooling vents must not be obstructed by any objects. Blocking the vents can cause overheating of the PUZZLE-IN004. Leave at least 5 cm of clearance around the PUZZLE-IN004 to prevent overheating.
- **Grounding:** The PUZZLE-IN004 should be properly grounded. The voltage feeds must not be overloaded. Adjust the cabling and provide external overcharge protection per the electrical values indicated on the label attached to the back of the PUZZLE-IN004.

3.2 Top Cover Removal

Before installing or maintaining the internal components, the top cover must be removed from the PUZZLE-IN004. Follow the steps below to complete the task.

Step 1: Remove the five retention screws indicated in **Figure 3-1**.

Step 2: Slide the top cover towards the rear side and gently lift the top cover (**Figure 3-1**).



Figure 3-1: Top Cover Removal

3.3 DIMM Installation



CAUTION:

1. Be sure to install the memory modules in the **blue** slots first.
2. For multi-channel configuration, always install the identical memory modules that feature the same capacity, timings, voltage, number of ranks and the same brand.

PUZZLE-IN004

To install the DIMM module, please follow the steps below.

Step 1: Remove the top cover from the PUZZLE-IN004. Please follow the instruction described in **Section 3.2**.

Step 2: Locate the DIMM slots on the motherboard.



Figure 3-2: DIMM Slot Locations

Step 3: Open the DIMM socket handles. Open the two handles outwards as far as they can.

Step 4: Align the DIMM so the notch on the memory lines up with the notch on the memory socket.

Step 5: Once aligned, press down until the DIMM is properly seated. Clip the two handles into place.

Step 6: To remove a DIMM, push both handles outward. The memory module is ejected by a mechanism in the socket.

3.4 PCIe Expansion Card Installation

The PUZZLE-IN004 allows installation of two PCIe x4 cards. To install a PCIe expansion card, please follow the steps below.

Step 1: Remove the top cover from the PUZZLE-IN004 (refer to **Section 3.2**).

Step 2: Remove the four expansion slot module retention screws indicated below.



Figure 3-3: Expansion Slot Module Retention Screws

PUZZLE-IN004

Step 3: Push the expansion slot module with strength to disconnect the module from the edge connector of the motherboard.



Figure 3-4: Disconnect the Expansion Slot Module

Step 4: Remove the blank bracket panel that aligns with the PCIe slot for installing the expansion card. Save the bracket screw.

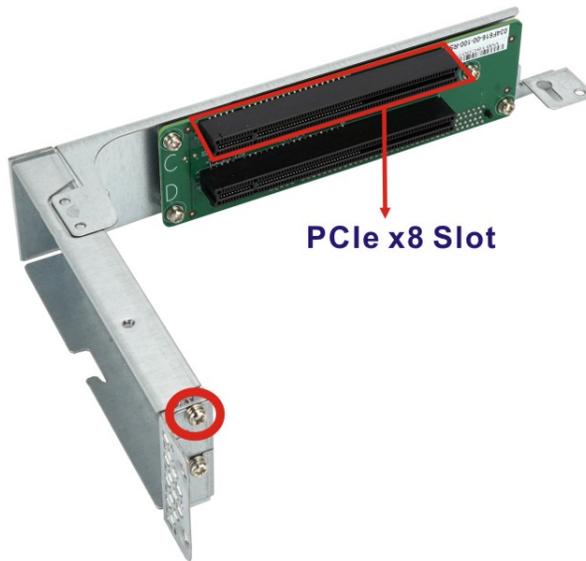


Figure 3-5: Blank Bracket Screws

Step 5: Align the expansion card to the PCIe slot. Press gently, but firmly, to seat the expansion card correctly in the slot. Install the bracket screw(s) to secure the card to the expansion slot module.



Figure 3-6: PCIe Expansion Card Installation

Step 6: Place the expansion slot module back to the original position by hooking the slotted hole into the positioning stud in the chassis (**Figure 3-7 A**). Push the connector of the expansion slot module into the edge connector to install it.

During installation, ensure that

1. the connector on the slot module is properly aligned and connected to the edge connector;
2. the two studs on the side is going through the two holes in the chassis;
3. the slot module tab is going under the chassis tab.

PUZZLE-IN004

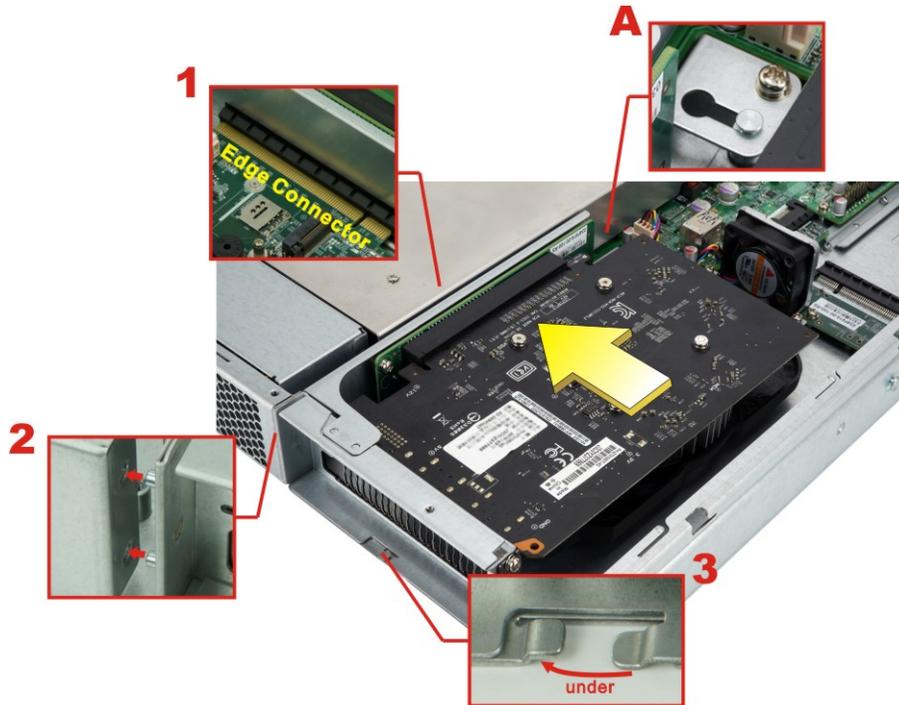


Figure 3-7: Expansion Slot Module Installation

Step 7: Secure the expansion slot module with the four retention screws previously removed.

3.5 IEI Networking Module Installation

The PUZZLE-IN004 allows installation of one IEI PuIM networking module. The slot supports 8 lanes from CPU (1 PCIe x8 or 2 PCIe x4). For pinouts of the slot, refer to **Section 5.2.18**.

To install a networking module, please follow the steps below.

Step 1: Disconnect all power sources from the system. **NOTE:** To install or replace the networking module, the power supply must be fully disconnected before installation.

Step 2: Remove the two Torx (star) screws indicated below to remove the slot cover. Save the slot cover screws.



Figure 3-8: Networking Module Slot Cover Screws

Step 3: Slide an IEI networking module into the slot until the module is seated in the slot correctly and securely. Install the previously-removed Torx screws to secure the module to the chassis.



CAUTION:

When inserting the module, the bottom of the networking module must be as close to the system base as possible so that the module can be slid into the guide rails.

When removing the module, slide the module horizontally all the way until it is completely out of the system. Lifting up the module before completely sliding out may cause the components on the module to be damaged by the chassis structure.



Figure 3-9: Networking Module Installation

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3.5.1 Bypass Configuration in BIOS

Some PuIM modules support bypass. To enable/disable bypass function, configure the BIOS menu of the PUZZLE-IN004 as described below.

Step 1: Boot the system to BIOS.

Go to **Advanced** → **NETWORK Configuration (ByPass Setting)**.

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Main  Advanced  Platform Configuration  Socket Configuration  Security  Boot
Restore AC Power Loss                [Last State]                Select AC power state when
Auto Power Button Stat                [Disable (ATX)]             power is re-applied after a
                                     power failure.
> Trusted Computing
> iWDD H/M Monitor
> IT8528 Super IO Configuration
> Serial Port Console Redirection
> NVMe Configuration
> NETWORK Configuration(ByPass Setting)
                                     -----
                                     →←: Select Screen
                                     ↑↓: Select Item
                                     Enter: Select
                                     +/-: Change Opt.
                                     F1: General Help
                                     F2: Previous Values
                                     F3: Optimized Defaults
                                     F4: Save & Exit
                                     ESC: Exit
Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.

```

Step 2: The **Network ByPass Setting** menu appears. The model name of the PuIM module installed in the PUZZLE-IN004 is shown.

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Advanced
Network ByPass Settings
Slot_A Model Name                    PulM-10G4SF-XL710
Power_ON ByPass Mode                 [Disabled]
Power_OFF ByPass Mode                [Enabled]
                                     -----
                                     →←: Select Screen
                                     ↑↓: Select Item
                                     Enter: Select
                                     +/-: Change Opt.
                                     F1: General Help
                                     F2: Previous Values
                                     F3: Optimized Defaults
                                     F4: Save & Exit
                                     ESC: Exit
Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.

```

Step 3: Configure the **Power_ON ByPass Mode** and the **Power_OFF ByPass Mode** BIOS options to enable/disable bypass function of the installed PuIM module.

	PUZZLE-IN004 BIOS Setting			
	Power_ON ByPass Mode		Power_OFF ByPass Mode	
	Disabled	Enabled	Disabled	Enabled
PuIM Bypass Function	Bypass is disabled when system on	Bypass is enabled when system on	Bypass is disabled when system off	Bypass is enabled when system off

Step 4: Press **F4** to save and exit the BIOS menu. The PUZZLE-IN004 will reboot with the new settings.

3.6 M.2 Module Installation

The M.2 slots are keyed in the B position and provide mounting screw position for 3042-size/2260-size M.2 modules. To install an M.2 module, please follow the steps below.

Step 1: Remove the top cover from the PUZZLE-IN004. See **Section 3.2**.

Step 2: Remove the internal cover by removing the four retention screws.

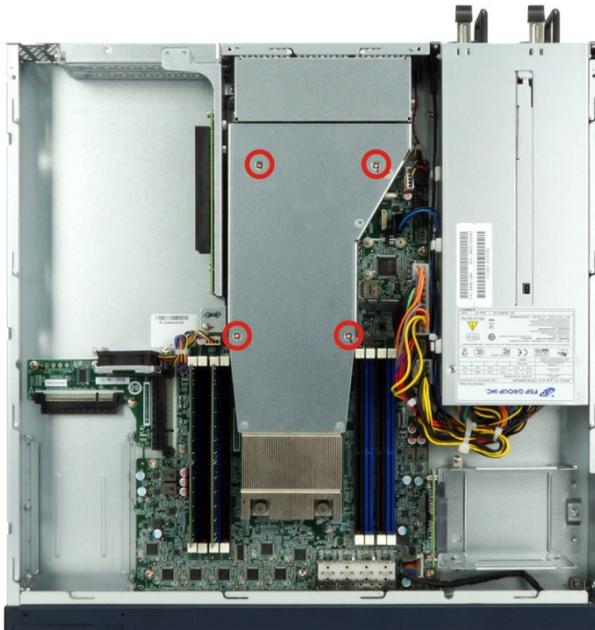
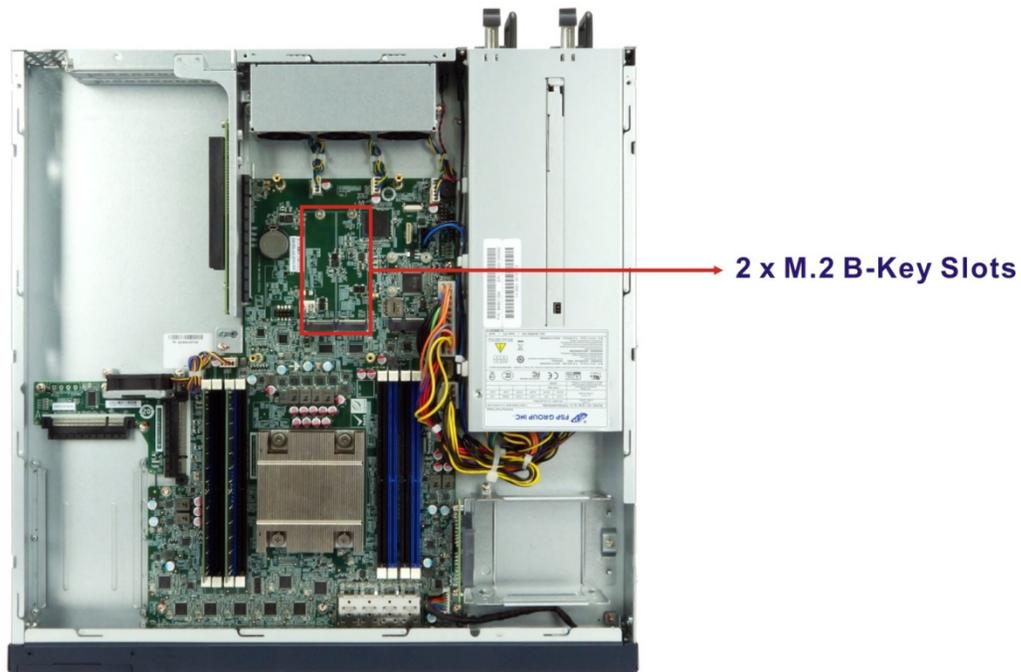


Figure 3-10: Internal Cover Retention Screws

PUZZLE-IN004

Step 3: Locate the M.2 slots on the motherboard.



Step 4: Remove the on-board retention screw.

Step 5: Line up the notch on the module with the notch on the slot. Slide the M.2 module into the socket at an angle of about 20°.

Step 6: Push the M.2 module down and secure it with the previously removed retention screw.

3.7 PCIe Mini Card Installation

The PUZZLE-IN004 has one full-size/half-size PCIe Mini slot on the motherboard. To install a full-size module, follow the instructions below.

Step 1: Remove the top cover from the PUZZLE-IN004. See **Section 3.2**.

Step 2: Locate the PCIe Mini slot on the motherboard (Figure 3-11).

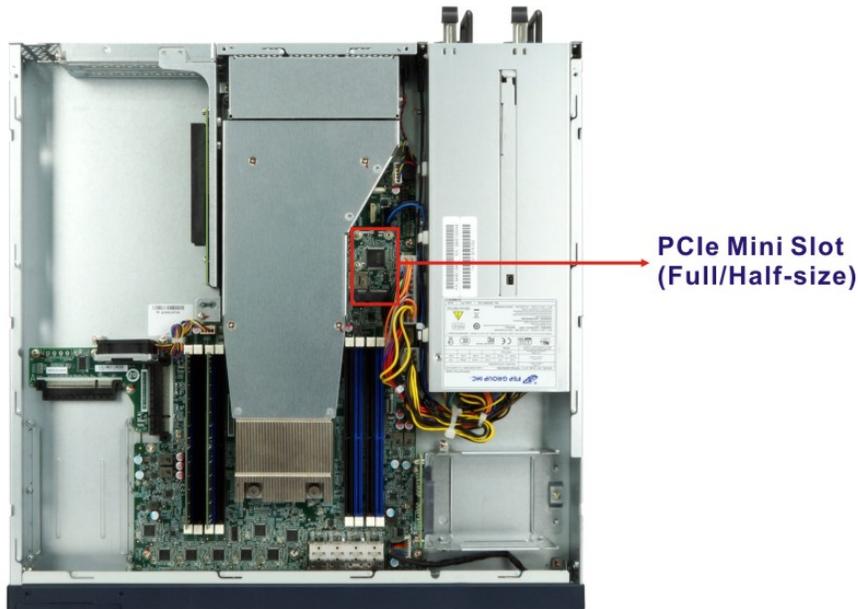


Figure 3-11: PCIe Mini Slot Location

- Step 3:** To avoid interference of the board circuit, remove the retention screw and standoff for a half-size PCIe Mini card.
- Step 4:** Remove the pre-installed retention screw from the standoff for a full-size PCIe Mini card.
- Step 5:** Line up the notch on the card with the notch on the slot. Slide the PCIe Mini card into the socket at an angle of about 20°.
- Step 6:** Secure the full-size PCIe Mini card with the retention screw previously removed.

3.7.1 Half-size PCIe Mini Card Installation

The PCIe Mini slot also allows installation of a half-size PCIe Mini card. To install a half-size PCIe Mini card, please follow the steps below.

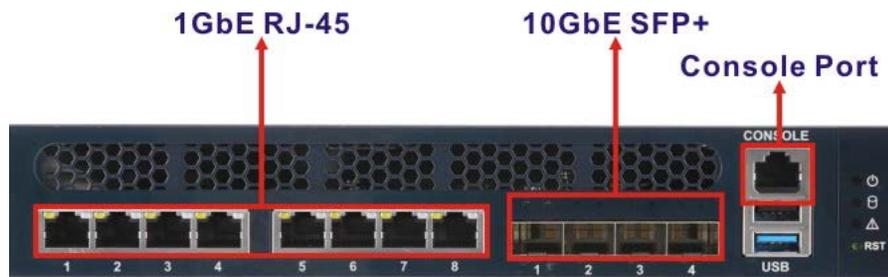
- Step 1:** Remove the pre-installed retention screw from the standoff for a half-size PCIe Mini card.

PUZZLE-IN004

- Step 2:** Line up the notch on the card with the notch on the slot. Slide the PCIe Mini card into the socket at an angle of about 20°.
- Step 3:** Secure the half-size PCIe Mini card with the retention screw previously removed.

3.8 External Interface Connection

The front panel has several external I/O ports. The pinouts of these I/O ports are listed in the following sections.



3.8.1 LAN Connection - 1GbE

The four 1GbE LAN connectors on the front panel allow connection to an external network. The pinouts of the LAN connectors are listed below.

Pin	Description	Pin	Description
1	MDIA3-	5	MDIA1+
2	MDIA3+	6	MDIA2+
3	MDIA2-	7	MDIA0-
4	MDIA1-	8	MDIA0+

Table 3-1: 1GbE Port Pinouts

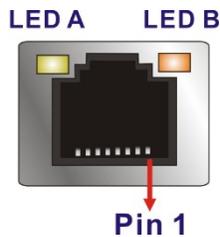


Figure 3-12: RJ-45 1GbE Connector

The RJ-45 Ethernet connector has two status LEDs, one yellow and one green/orange. The yellow LED indicates activity on the port and the green/orange LED indicates the speed. See **Table 3-2**.

LED	Description	LED	Description
A	on: linked blinking: data is being sent/received	B	off: 10 Mb/s green: 100 Mb/s orange: 1000 Mb/s

Table 3-2: RJ-45 1GbE Connector LEDs

PUZZLE-IN004

3.8.2 LAN Connection - 10GbE SFP+

The four 10GbE SFP+ connectors on the front panel allow transfer rate of up to 10 gigabits per second. The pinouts of the 10GbE LAN connectors are listed below.

Pin	Description	Pin	Description
1	GND	11	GND
2	SFP+_TX_FAULT	12	SFP+_RX-
3	SFP+_TX_DISABLE	13	SFP+_RX+
4	SFP+_SDA	14	GND
5	SFP+_SCL	15	SFP+_VCCR
6	SFP+_MOD_ABS	16	SFP+_VCCT
7	SFP+_RS0	17	GND
8	SFP+_LOS	18	SFP+_TX+
9	SFP+_RS1	19	SFP+_TX-
10	GND	20	GND

Table 3-3: 10GbE Port Pinouts

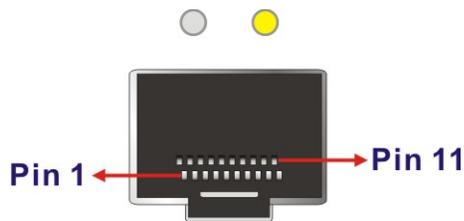


Figure 3-13: 10GbE SFP+ Connector



NOTE:

The yellow LED of the 10GbE port indicates the network connection is linked.

3.8.3 Console Connection

The PUZZLE-IN004 has one RJ-45 serial device connector on the front panel. The RJ-45 connector for the serial port can be identified easily as the RJ-45 for the network has two LEDs on the port, while the connectors for the serial cables don't. The pinouts of the serial port are listed below.

Pin	Description	Pin	Description
1	NRTS1	5	GND
2	NDTR1	6	NSIN1
3	NSOUT1	7	NDSR1
4	GND	8	NCTS1

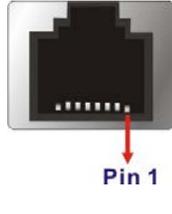


Table 3-4: RJ-45 Serial Port Pinouts

The serial device slot (RJ-45) connects to a cable with a standard D-sub 9 connector or a USB connector (varied from SKU) at the other end.

3.8.3.1 Enable Console Port When Booting

To configure the PUZZLE-IN004 to make it auto enable the console port when booting, follow the steps below.



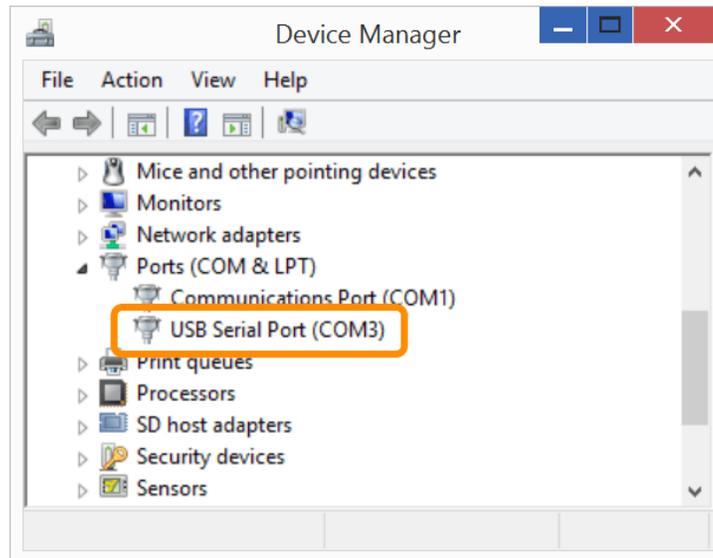
NOTE:

This method only works in Linux Ubuntu, the default operating system.

Step 1: Use the console cable shipped with the product to connect the RJ-45 console port of the PUZZLE-IN004 with your PC.

Step 2: In your PC, go to Windows **Device Manager** and check for the serial line of the connected USB serial port. In this case, it is COM3.

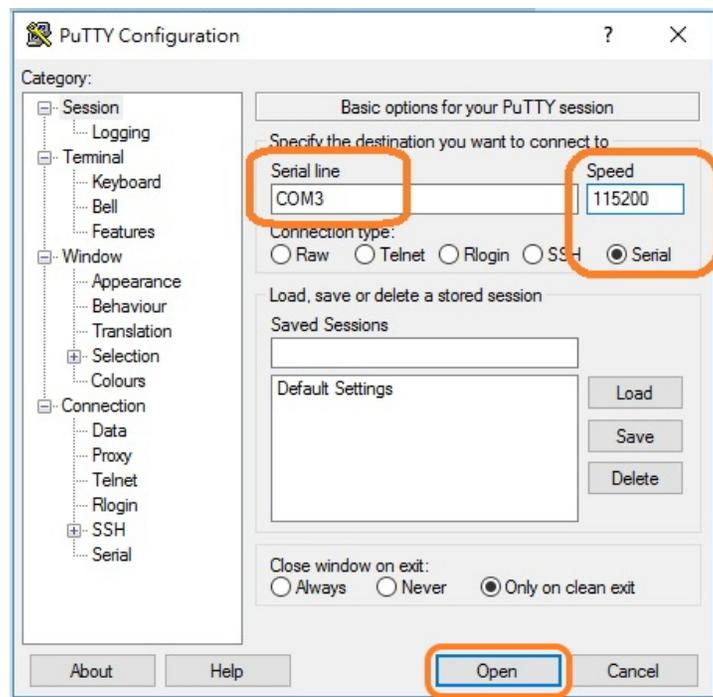
PUZZLE-IN004



Step 3: Open a serial console application, PuTTY, as an example.

Step 4: Set the speed of the serial connection to “115200”, and choose “Serial” for Connection Type.

Step 5: Click “Open” on PuTTY.



Step 6: Enter the following command:

```
sudo vi /lib/systemd/system/ttyS0.service
```

Step 7: Ensure the information shown match the followings:

```
[Unit]
```

```
Description=Serial Console Service
```

```
[Service]
```

```
ExecStart=/sbin/getty -L 115200 ttyS0 vt102
```

```
Restart=always
```

```
[Install]
```

```
WantedBy=multi-user.target
```

Step 8: Run the following commands one by one:

```
sudo systemctl daemon-reload
```

```
sudo systemctl enable ttyS0
```

```
sudo systemctl start ttyS0
```

PUZZLE-IN004

3.9 Rack Mount

The PUZZLE-IN004 is shipped with two rack mount brackets that could be used to secure the system to the rack after mounting it with the optional sliding rails. To install the PUZZLE-IN004 into a rack, please follow the steps below.



WARNING:

The provided rack mount brackets must be used with sliding rails. Using only the rack mount brackets to mount the system on a rack may cause damage to the system.

- Step 1:** Install the rack mount brackets to the sides of the PUZZLE-IN004 by inserting three retention screws (M4*6) into each bracket (**Figure 3-14**). Make sure the screws are tight and on the right positions.

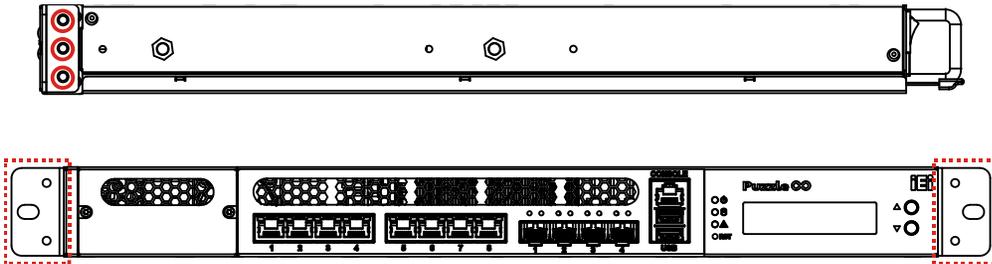


Figure 3-14: Rack Mount Bracket Installation

- Step 2:** Install the sliding rails according to the instruction came with the sliding rails.
Note: The sliding rails must be purchased separately.
- Step 3:** Slide the PUZZLE-IN004 all the way into the rack enclosure.
- Step 4:** Secure the front of the rack mount brackets that are attached to the sides of the PUZZLE-IN004 to the front of the rack.

3.10 Power-On Procedure

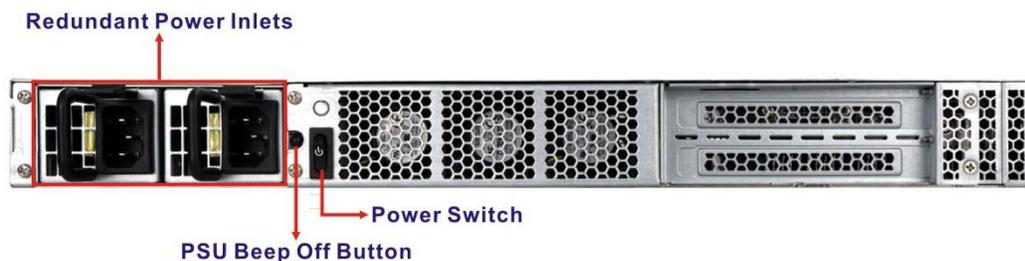


WARNING:

Make sure a power supply with the correct input voltage is being fed into the system. Incorrect voltages applied to the system may cause damage to the internal electronic components and may also cause injury to the user.

To power-on the PUZZLE-IN004 please follow the steps below:

- Step 1:** Connect the power source to both of the power inlets on the rear panel.
Ensure to connect the power cord to a socket-outlet with earthing connection.
- Step 2:** Turn on the power switch to power up the system.
- Step 3:** The power LED indicator on the front panel turns to green.
- Step 4:** Use the following information when prompted for the username and password for login to the system.
Username: puzzle
Password: admin



PUZZLE-IN004

**NOTE:**

Connecting only one power supply will trigger the beep sound. If redundant power usage is not necessary for the application, press the PSU beep off button to disable the beep sound.

3.11 Resource Download

All the resources for the PUZZLE-IN004 are available on IEI Resource Download Center (<https://download.ieiworld.com>). Type PUZZLE-IN004 and press Enter to find all the relevant software, utilities, and documentation.

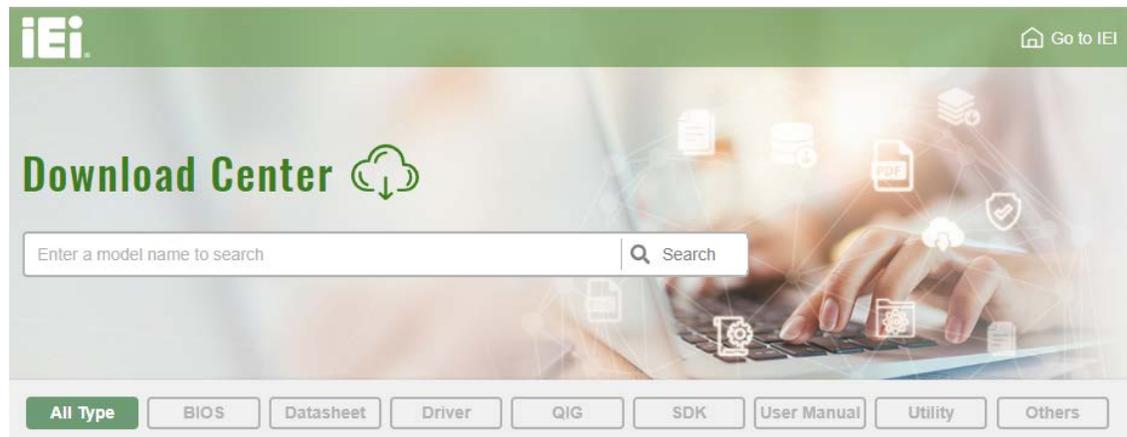


Figure 3-15: IEI Resource Download Center

3.12 Maintenance

**WARNING:**

The following instructions should only be performed by an authorized and trained technician.

Before starting, please ensure that you turn off the PUZZLE-IN004, disconnect the power cords, network cable(s), and also remove any other device/cable that is attached to the server.

Take Anti-Static precautions whenever maintenance is being carried out on the system components. Failure to take anti-static precautions can cause permanent system damage. For more details on anti-static precautions, please refer to **Section 2.1**.

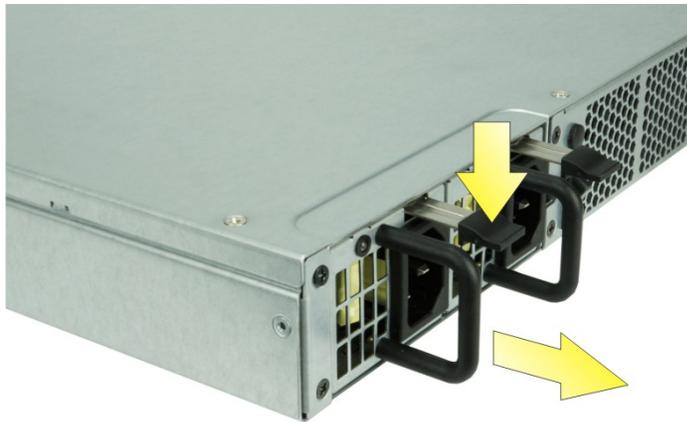
PUZZLE-IN004

3.12.1 Power Supply Unit Replacement

To replace a failed power supply unit, please follow the steps below.

Step 1: Turn off the PUZZLE-IN004. Disconnect the power cords, network cable(s), and any other connectors or cables from the PUZZLE-IN004.

Step 2: Firmly press and hold the black button on back of PSU downwards. Pull out power supply by pulling the black handle.



Step 3: Insert new power supply into the PUZZLE-IN004.



Step 4: Connect the power cord to the PUZZLE-IN004.

Step 5: Power on the system.

3.12.2 SSD Replacement

To replace a failed SSD, please follow the steps below.

Step 1: Remove the top cover from the PUZZLE-IN004. Please follow the instruction described in **Section 3.2**.

Step 2: Remove the SSD bracket from the system. To do this, remove the three retention screws indicated below and disconnect the SATA connector module from the motherboard.



Figure 3-16: SSD Bracket Retention Screws

Step 3: Remove the four SSD retention screws from the sides of the SSD. Pull the SSD out to disconnect the SSD. See **Figure 3-18**.

PUZZLE-IN004



Figure 3-17: Remove SSD from the Bracket

- Step 4:** Insert a new SSD into the bracket until the SSD is properly connected to the SATA connector. Secure the SSD with the four retention screws removed previously.
- Step 5:** Re-connect the SATA connector module to the motherboard. Make sure the two positioning studs on the chassis go through the two small holes on the SSD bracket (**Figure 3-18**). Secure the bracket to the chassis with three screws removed previously.



Figure 3-18: SSD Installation

- Step 6:** Re-install and secure the top cover to the system.

3.12.3 Jumper Settings

To configure the jumper settings, please follow the steps below.

Step 1: Remove the top cover. See **Section 3.2**.

Step 2: Locate the jumper/switch on the embedded motherboard.

Step 3: Make the jumper settings in accordance with the settings described and defined in the following sections.

3.12.3.1 AT/ATX Power Mode Setting

The AT and ATX power mode selection can be made through the AT/ATX power mode switch which is shown below.

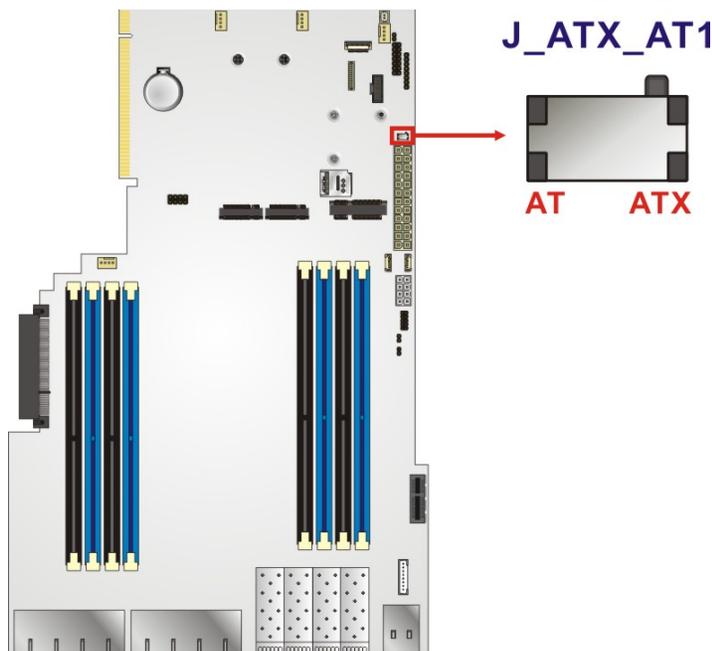


Figure 3-19: AT/ATX Power Mode Switch Location

PUZZLE-IN004**3.12.3.2 Clear CMOS**

If the PUZZLE-IN004 fails to boot due to improper BIOS settings, the clear CMOS jumper clears the CMOS data and resets the system BIOS information. To do this, short the jumper for 3 seconds or more, then remove the jumper clip.

Setting	Description
Open	Keep current BIOS setup
Short	Clear BIOS

Table 3-5: Clear BIOS Jumper Settings

The clear CMOS jumper location is shown in **Figure 3-20** below.

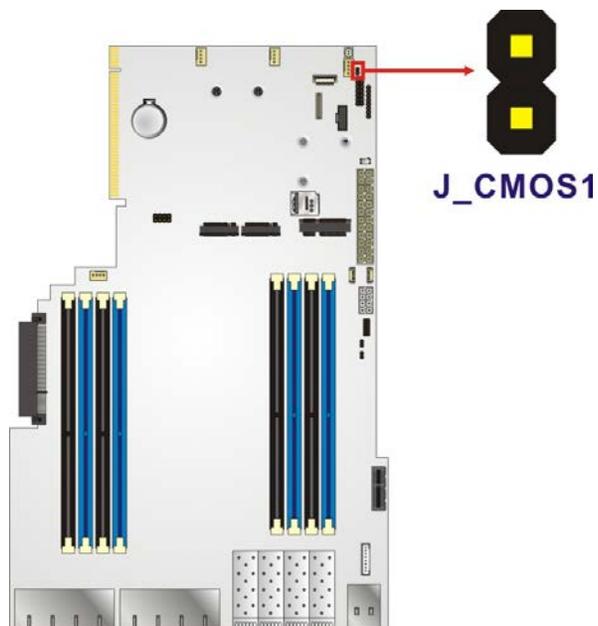


Figure 3-20: Clear CMOS Jumper Location

3.12.4 Flash Descriptor Security Override Jumper

The Flash Descriptor Security Override jumper (J_ME1) allows to enable or disable the ME firmware update.

Setting	Description
Open	Disabled (default)
Short	Enabled

Table 3-6: Flash Descriptor Security Override Jumper Settings

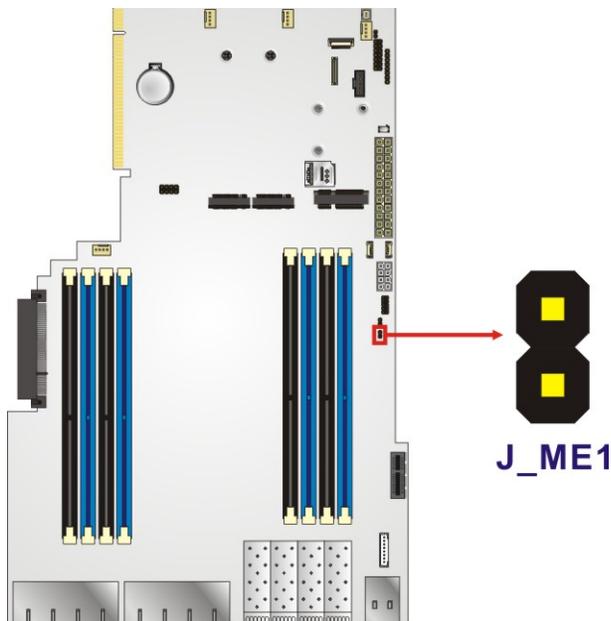


Figure 3-21: Flash Descriptor Security Override Jumper Location

To update the ME firmware, please follow the steps below.

- Step 1:** Before turning on the system power, short the Flash Descriptor Security Override jumper.
- Step 2:** Update the BIOS and ME firmware, and then turn off the system power.
- Step 3:** Remove the metal clip on the Flash Descriptor Security Override jumper.
- Step 4:** Restart the system. The system will reboot 2 ~ 3 times to complete the ME firmware update.

PUZZLE-IN004

Chapter

4

BIOS

4.1 Introduction

The BIOS is programmed onto the BIOS chip. The BIOS setup program allows changes to certain system settings. This chapter outlines the options that can be changed.



NOTE:

Some of the BIOS options may vary throughout the life cycle of the product and are subject to change without prior notice.

4.1.1 Starting Setup

The UEFI BIOS is activated when the computer is turned on. The setup program can be activated in one of two ways.

1. Press the **DEL** key as soon as the system is turned on or
2. Press the **DEL** key when the “**Press DEL to enter SETUP**” message appears on the screen.

If the message disappears before the **DEL** key is pressed, restart the computer and try again.

4.1.2 Using Setup

Use the arrow keys to highlight items, press **ENTER** to select, use the PageUp and PageDown keys to change entries, press **F1** for help and press **ESC** to quit. Navigation keys are shown in **Table 4-1**.

Key	Function
Up arrow	Move to previous item
Down arrow	Move to next item
Left arrow	Move to the item on the left hand side
Right arrow	Move to the item on the right hand side
+	Increase the numeric value or make changes

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Key	Function
-	Decrease the numeric value or make changes
Esc key	Main Menu – Quit and not save changes into CMOS Status Page Setup Menu and Option Page Setup Menu -- Exit current page and return to Main Menu
F1 key	General help, only for Status Page Setup Menu and Option Page Setup Menu
F2 key	Load previous values
F3 key	Load optimized defaults
F4 key	Save changes and exit BIOS

Table 4-1: BIOS Navigation Keys

4.1.3 Getting Help

When **F1** is pressed a small help window describing the appropriate keys to use and the possible selections for the highlighted item appears. To exit the Help Window press **Esc** or the **F1** key again.

4.1.4 Unable to Reboot after Configuration Changes

If the computer cannot boot after changes to the system configuration is made, CMOS defaults. Use the clear CMOS button described in **Chapter 3**.

4.1.5 BIOS Menu Bar

The **menu bar** on top of the BIOS screen has the following main items:

- Main – Changes the basic system configuration.
- Advanced – Changes the advanced system settings.
- Platform Configuration – Changes the platform settings.
- Socket Configuration – Changes settings of system sockets.
- Security – Sets User and Supervisor Passwords.
- Boot – Changes the system boot configuration.
- Save & Exit – Selects exit options and loads default settings

The following sections completely describe the configuration options found in the menu items at the top of the BIOS screen and listed above.

4.2 Main

The **Main** BIOS menu (**BIOS Menu 1**) appears when the **BIOS Setup** program is entered.

The **Main** menu gives an overview of the basic system information.

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Main  Advanced  Platform Configuration  Socket Configuration  Security  Boot

BIOS Information
BIOS Vendor                American Megatrends
Core Version                5.14
Compliance                 UEFI 2.6; PI 1.4
Project Version            Z596AR10.BIN
Build Date and Time        11/15/2019 10:19:35

iWDD Vendor                iEi
iWDD Version                Z596ER10.bin

Platform Information
Platform                   TypeYubaCityRP
Processor                  50654 - SKX M0
PCH                        SoC PCH QS/PRQ - B2-D
RC Revision                 06D28

Memory Information
Total Memory                32768 MB

Access Level                Administrator

System Date                 [Thu 01/01/2019]
System Time                 [01:10:27]

Set the Date. Use Tab to
switch between Date
elements.

-----
-><: Select Screen
↑↓: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit

Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.
    
```

BIOS Menu 1: Main

The **Main** menu has two user configurable fields:

➔ **System Date [xx/xx/xx]**

Use the **System Date** option to set the system date. Manually enter the day, month and year.

PUZZLE-IN004

→ System Time [xx:xx:xx]

Use the **System Time** option to set the system time. Manually enter the hours, minutes and seconds.

4.3 Advanced

Use the **Advanced** menu (**BIOS Menu 2**) to configure the CPU and peripheral devices through the following sub-menus:



WARNING!

Setting the wrong values in the sections below may cause the system to malfunction. Make sure that the settings made are compatible with the hardware.

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Main  Advanced  Platform Configuration  Socket Configuration  Security  Boot
Restore AC Power Loss                [Last State]
Auto Power Button Stat                [Disable (ATX)]

> Trusted Computing
> iWDD H/M Monitor
> IT8528 Super IO Configuration
> Serial Port Console Redirection
> NVMe Configuration
> NETWORK Configuration(ByPass Setting)

-----
→←: Select Screen
↑ ↓: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimize Defaults
F4: Save & Exit
ESC: Exit

Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.
    
```

BIOS Menu 2: Advanced

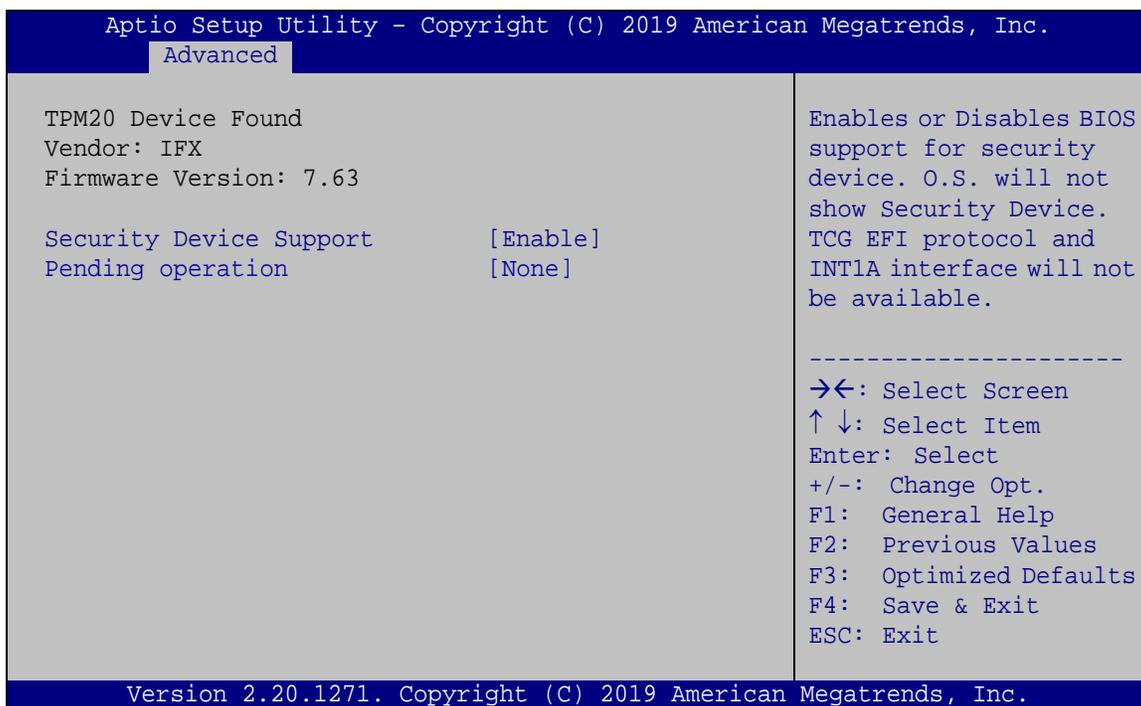
➔ **Restore AC Power Loss [Last State]**

Use the **Restore AC Power Loss** BIOS option to specify what state the system returns to if there is a sudden loss of power to the system.

- ➔ **Power Off** The system remains turned off
- ➔ **Power On** The system turns on
- ➔ **Last State** **DEFAULT** The system returns to its previous state. If it was on, it turns itself on. If it was off, it remains off.

4.3.1 Trusted Computing

Use the **Trusted Computing** menu (**BIOS Menu 3**) to configure settings related to the Trusted Computing Group (TCG) Trusted Platform Module (TPM).



BIOS Menu 3: Trusted Computing

PUZZLE-IN004

→ Security Device Support [Enable]

Use the **Security Device Support** option to configure support for the TPM.

- **Disable** TPM support is disabled.
- **Enable** **DEFAULT** TPM support is enabled.

→ Pending Operation [None]

Use the **Pending Operation** option to schedule an operation for the security device.

- **None** **DEFAULT** No operation.
- **TPM** Clear all data secured by TPM.
- Clear**

4.3.2 iWDD H/W Monitor

The **iWDD H/W Monitor** menu (**BIOS Menu 4**) contains the fan configuration submenu, and displays the system temperature and CPU fan speed.

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
-----
Advanced
-----
PC Health Status
CPU temperature           :+63 °C
System temperature       :+30 °C

CPU_FAN1 Speed           :2994 RPM
CPU_FAN2 Speed           :6911 RPM
CPU_FAN3 Speed           :7284 RPM
SYS_FAN1 Speed           :9375 RPM

CPU_CORE                  :+1.788 V
+5V                       :+4.961 V
+12V                      :+12.161 V
+DDR                      :+1.219 V
+5VSB                     :+4.961 V
+3.3V                     :+3.249 V
+3.3VSB                   :+3.300 V

> Smart Fan Mode Configuration

Smart Fan Mode Select

-----
-><: Select Screen
↑↓: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit

Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.

```

BIOS Menu 4: iWDD H/W Monitor

→ PC Health Status

The following system parameters and values are shown. The system parameters that are monitored are:

- Temperatures:
 - CPU temperature
 - System temperature
- Fan Speeds:
 - CPU Fan Speed
 - System Fan Speed
- Voltages:
 - CPU_CORE
 - +5V
 - +12V
 - DDR
 - +5VSB
 - +3.3V
 - +3.3VSB

4.3.2.1 Smart Fan Mode Configuration

Use the **Smart Fan Mode Configuration** submenu (**BIOS Menu 5**) to configure the CPU/system fan temperature and speed settings.

PUZZLE-IN004

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Advanced
Smart Fan Mode Configuration
CPU_FAN1 Smart Fan Control [Auto Mode]
Auto mode fan start temperature 55
Auto mode fan off temperature 45
Auto mode fan start PWM 30
Auto mode fan slope PWM 2
CPU_FAN2 Smart Fan Control [Auto Mode]
Auto mode fan start temperature 55
Auto mode fan off temperature 45
Auto mode fan start PWM 30
Auto mode fan slope PWM 2
Smart Fan Mode Select
-----
-><: Select Screen
↑↓: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit
Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.

```

BIOS Menu 5: Smart Fan Mode Configuration

→ CPU_FAN/SYS_FAN Smart Fan Control [Auto Mode]

Use the **CPU_FAN Smart Fan Control** options to configure the CPU Smart Fans.

- **Manual Mode** The fan spins at the speed set in Manual Mode settings.
- **Auto Mode** **DEFAULT** The fan adjusts its speed using Auto Mode settings.

The following options can only be set if the CPU Smart Fan Control option is set to Auto Mode.

→ Auto mode fan start temperature

If the CPU temperature is between **fan off** and **fan start**, the fan speed change to **fan start PWM**. To set a value, Use the + or – key to change the value or enter a decimal number between 1 and 100.

→ Auto mode fan off temperature

If the CPU temperature is lower than the value set this option, the fan speed change to be lowest. To set a value, Use the + or – key to change the value or enter a decimal number between 1 and 100.

➔ **Auto mode fan start PWM**

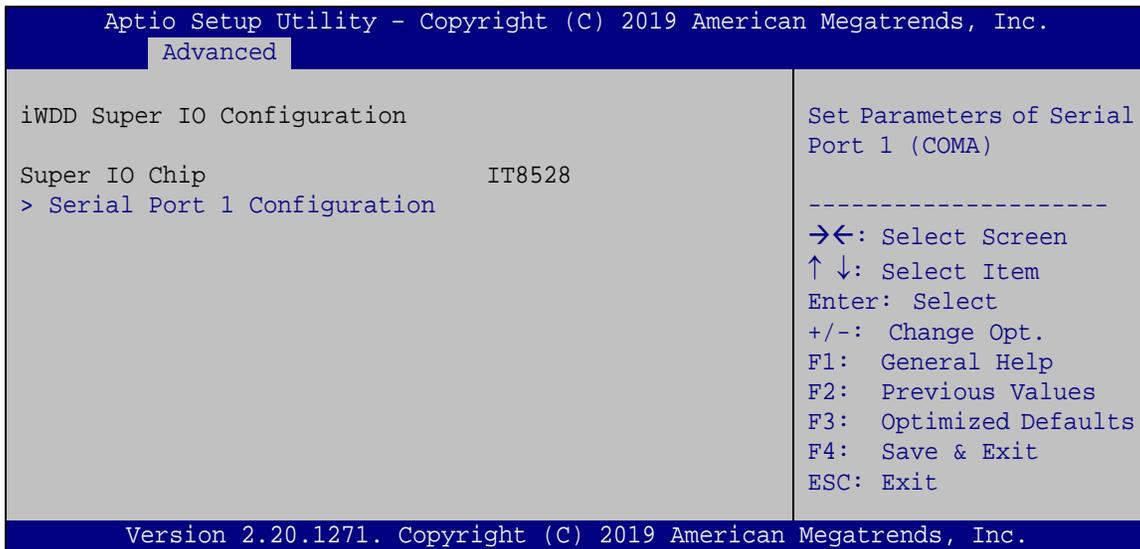
Use the **Auto mode fan start PWM** option to set the PWM start value. Use the + or – key to change the value or enter a decimal number between 1 and 100.

➔ **Auto mode fan slope PWM**

Use the **Auto mode fan slope PWM** option to select the linear rate at which the PWM mode increases with respect to an increase in temperature. Use the + or – key to change the value or enter a decimal number between 1 and 8.

4.3.3 IT8528 Super IO Configuration

Use the **IT8528 Super IO Configuration** menu (**BIOS Menu 6**) to set or change the configurations for the parallel ports and serial ports.

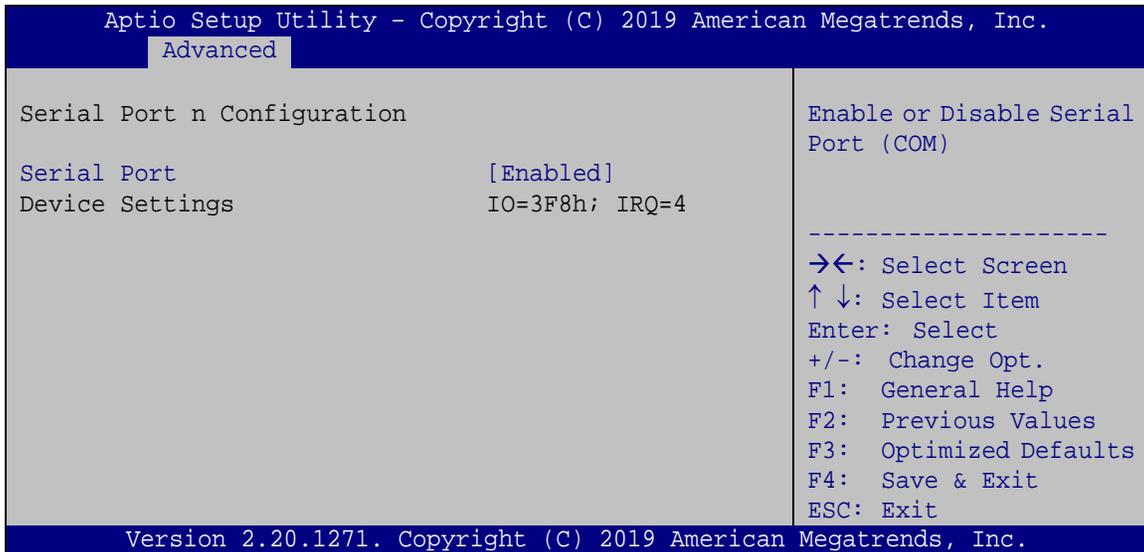


BIOS Menu 6: IT8528 Super IO Configuration

PUZZLE-IN004

4.3.3.1 Serial Port 1 Configuration

Use the **Serial Port 1 Configuration** menu (**BIOS Menu 7**) to configure the serial port n.



BIOS Menu 7: Serial Port 1 Configuration Menu

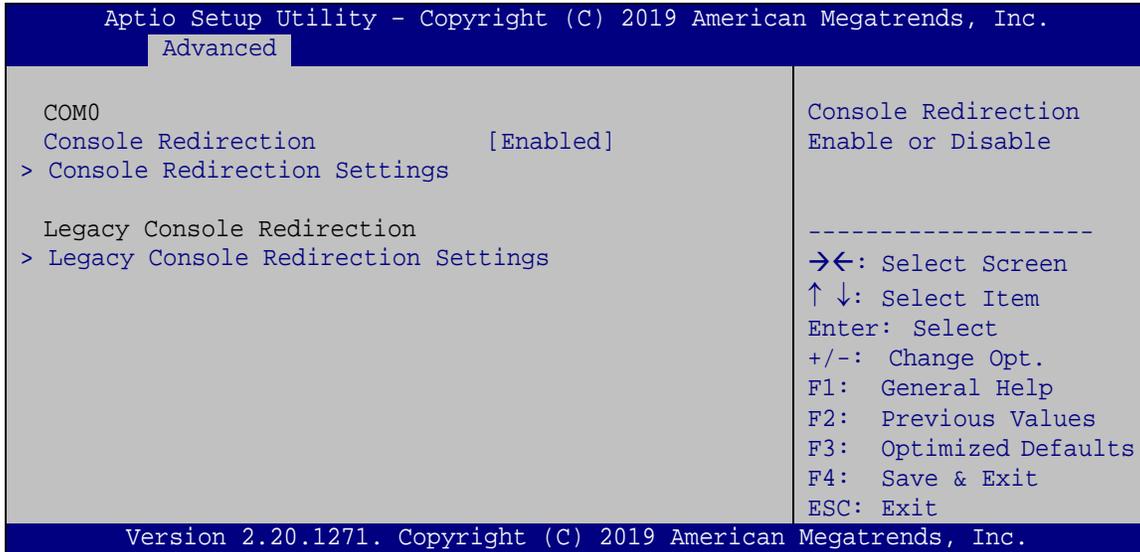
→ Serial Port [Enabled]

Use the **Serial Port** option to enable or disable the serial port.

- **Disabled** Disable the serial port
- **Enabled** **DEFAULT** Enable the serial port

4.3.4 Serial Port Console Redirection

The **Serial Port Console Redirection** menu (**BIOS Menu 8**) allows the console redirection options to be configured. Console redirection allows users to maintain a system remotely by re-directing keyboard input and text output through the serial port.



BIOS Menu 8: Serial Port Console Redirection

➔ **Console Redirection [Enabled]**

Use **Console Redirection** option to enable or disable the console redirection function.

- ➔ **Disabled** Disabled the console redirection function
- ➔ **Enabled DEFAULT** Enabled the console redirection function

The following options are available in the **Console Redirection Settings** submenu when the **Console Redirection** option is enabled.

➔ **Terminal Type [ANSI]**

Use the **Terminal Type** option to specify the remote terminal type.

- ➔ **VT100** The target terminal type is VT100
- ➔ **VT100+** The target terminal type is VT100+
- ➔ **VT-UTF8** The target terminal type is VT-UTF8
- ➔ **ANSI DEFAULT** The target terminal type is ANSI

PUZZLE-IN004**→ Bits per second [115200]**

Use the **Bits per second** option to specify the serial port transmission speed. The speed must match the other side. Long or noisy lines may require lower speeds.

- | | | | |
|---|---------------|----------------|--|
| → | 9600 | | Sets the serial port transmission speed at 9600. |
| → | 19200 | | Sets the serial port transmission speed at 19200. |
| → | 38400 | | Sets the serial port transmission speed at 38400. |
| → | 57600 | | Sets the serial port transmission speed at 57600. |
| → | 115200 | DEFAULT | Sets the serial port transmission speed at 115200. |

→ Data Bits [8]

Use the **Data Bits** option to specify the number of data bits.

- | | | | |
|---|----------|----------------|--------------------------|
| → | 7 | | Sets the data bits at 7. |
| → | 8 | DEFAULT | Sets the data bits at 8. |

→ Parity [None]

Use the **Parity** option to specify the parity bit that can be sent with the data bits for detecting the transmission errors.

- | | | | |
|---|--------------|----------------|---|
| → | None | DEFAULT | No parity bit is sent with the data bits. |
| → | Even | | The parity bit is 0 if the number of ones in the data bits is even. |
| → | Odd | | The parity bit is 0 if the number of ones in the data bits is odd. |
| → | Mark | | The parity bit is always 1. This option does not provide error detection. |
| → | Space | | The parity bit is always 0. This option does not provide error detection. |

PUZZLE-IN004

4.3.5 NVMe Configuration

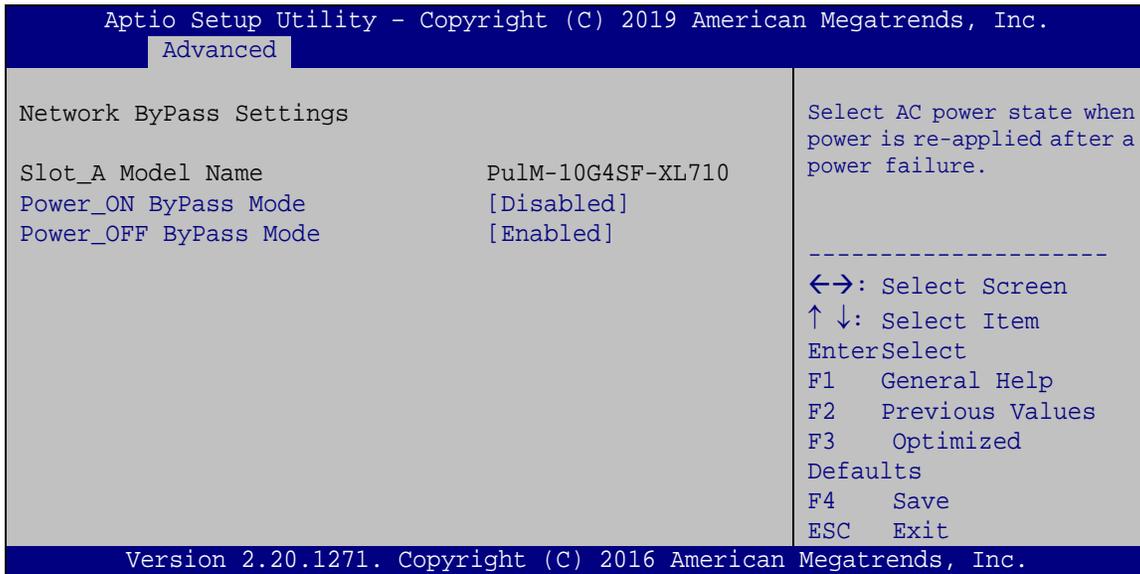
Use the **NVMe Configuration** menu (**BIOS Menu 10**) to change and/or set the configuration of the NVMe devices installed in the system.

```
Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
  Advanced
NVMe Configuration
No NVME Device Found
-----
<->: Select Screen
↑ ↓: Select Item
EnterSelect
F1  General Help
F2  Previous Values
F3  Optimized
Defaults
F4  Save
ESC Exit
Version 2.20.1271. Copyright (C) 2016 American Megatrends, Inc.
```

BIOS Menu 10: NVMe Configuration

4.3.6 Network Configuration (Bypass Setting)

Use the **NETWORK Configuration (ByPass Setting)** menu (**BIOS Menu 10**) to configure the bypass setting of the PulM module installed in the system.



BIOS Menu 11: Network Configuration (Bypass Setting)

Configure the **Power_ON ByPass Mode** and the **Power_OFF ByPass Mode** BIOS options to enable/disable bypass function of the installed PulM module.

	PUZZLE-IN004 BIOS Setting			
	Power_ON ByPass Mode		Power_OFF ByPass Mode	
	Disabled	Enabled	Disabled	Enabled
PulM Bypass Function	Bypass is disabled when system on	Bypass is enabled when system on	Bypass is disabled when system off	Bypass is enabled when system off

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4.4 Platform Configuration

Use the **Platform Configuration** menu (**BIOS Menu 12**) to configure the platform parameters.

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Main  Advanced  Platform Configuration  Socket Configuration  Security  Boot
-----
> PCH sSATA Configuration

sSATA devices and settings

-----
-><: Select Screen
↑ ↓: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit

Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.
    
```

BIOS Menu 12: Platform Configuration

4.4.1 PCH sSATA Configuration

Use the **PCH sSATA Configuration** menu (**BIOS Menu 13**) to change and/or set the configuration of the SATA devices installed in the system.

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Platform Configuration
-----
PCH sSATA Configuration

-----
sSATA Controller          [Enable]
Configure sSATA as       [AHCI]

Enable or Disable SATA Controller

-----
-><: Select Screen
↑ ↓: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit

Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.
    
```

BIOS Menu 13: PCH sSATA Configuration

PUZZLE-IN004

4.5 Socket Configuration

Use the **Socket Configuration** menu (**BIOS Menu 14**) to configure the socket parameters.

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Main  Advanced  Platform Configuration  Socket Configuration  Security  Boot

Intel® VT for Directed          [Enable]
> Processor Configuration
> Memory Topology

Enable/Disable Intel®
Virtualization
Technology for Directed
I/O (VT-d) by reporting
the I/O device
assignment to VMM
through DMAR ACPI
Tables.

-----
→←: Select Screen
↑↓: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit

Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.

```

BIOS Menu 14: Socket Configuration

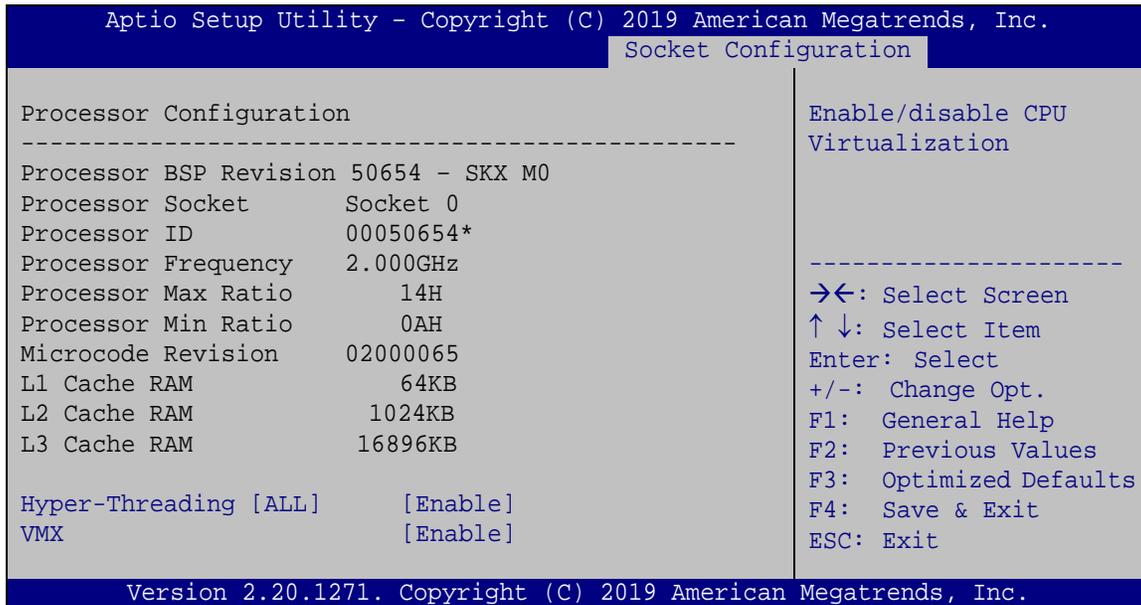
→ Intel® VT for Directed [Enable]

Use the **Intel® VT for Directed** option to enable or disable Intel® Virtualization Technology for Directed (VT-d) support.

- **Disable** Disable VT-d support.
- **Enable** **DEFAULT** Enable VT-d support.

4.5.1 Processor Configuration

Use the **Processor Configuration** menu (**BIOS Menu 15**) to view detailed CPU specifications or enable the Intel Virtualization Technology.



BIOS Menu 15: Processor Configuration

→ Hyper-Threading [Enable]

Use the **Hyper-Threading [ALL]** BIOS option to enable or disable the Intel Hyper-Threading Technology.

- **Disable** Disables the Intel Hyper-Threading Technology.
- **Enable** **DEFAULT** Enables the Intel Hyper-Threading Technology.

→ VMX [Enable]

Use the **VMX** option to enable or disable virtualization on the system. When combined with third party software, Intel® Virtualization technology allows several OSs to run on the same system at the same time.

- **Disabled** Disables Intel® Virtualization Technology.
- **Enabled** **DEFAULT** Enables Intel® Virtualization Technology.

PUZZLE-IN004

4.5.2 Memory Topology

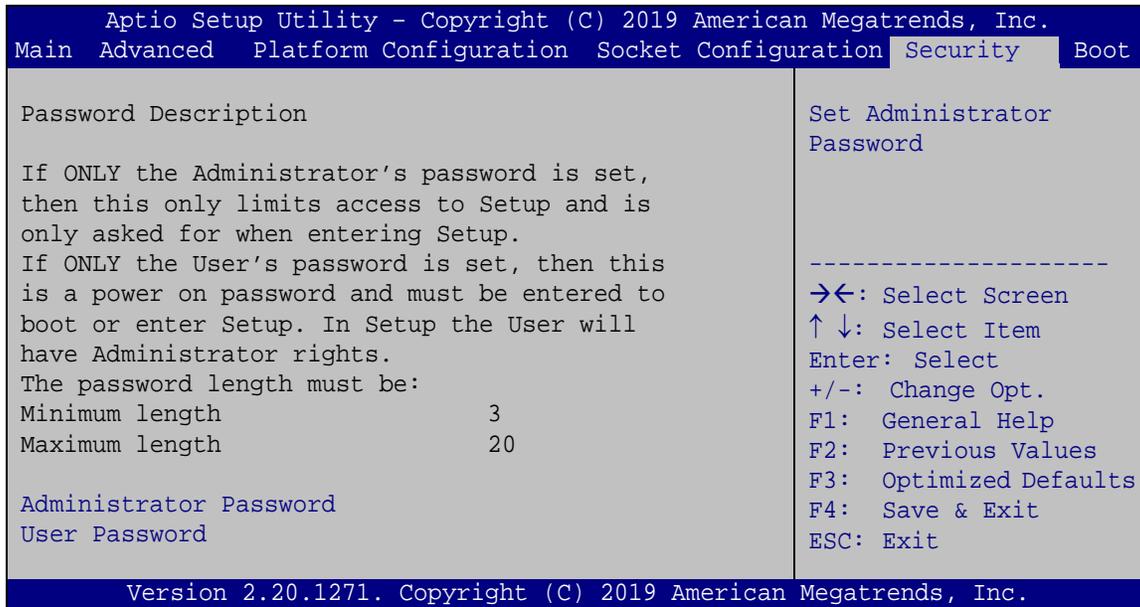
Use the **Memory Topology** submenu (**BIOS Menu 16**) to display the memory information.

```
Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Socket Configuration
-----
Socket0.ChA.Dimm0: DIMM is Present. DIMM St...
Socket0.ChB.Dimm0: DIMM is Present. DIMM St...
-----
<->: Select Screen
↑ ↓: Select Item
EnterSelect
+ - Change Opt.
F1 General Help
F2 Previous Values
F3 Optimized Defaults
F4 Save & Exit
ESC Exit
Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.
```

BIOS Menu 16: Memory Topology

4.6 Security

Use the **Security** menu (**BIOS Menu 17**) to set system and user passwords.



BIOS Menu 17: Security

→ Administrator Password

Use the **Administrator Password** to set or change a administrator password.

→ User Password

Use the **User Password** to set or change a user password.

PUZZLE-IN004

4.7 Boot

Use the **Boot** menu (**BIOS Menu 18**) to configure system boot options.

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Main Advanced Platform Configuration Socket Configuration Security Boot
-----
Boot Configuration
Bootup NumLock State          [On]
Launch PXE OpROM              [Disabled]
UEFI Boot                     [Disabled]
Quiet Boot                    [Enabled]

Boot Option Priorities
Boot Option #1                [sATA P4: 240GB...]
Boot Option #2                [sATA P4: 240GB...]

Hard Drive BBS Priorities

Select the keyboard
NumLock state

-----
-><: Select Screen
↑↓: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit

Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.
  
```

BIOS Menu 18: Boot

→ Bootup NumLock State [On]

Use the **Bootup NumLock State** BIOS option to specify if the number lock setting must be modified during boot up.

→ **On** **DEFAULT** Allows the Number Lock on the keyboard to be enabled automatically when the computer system boots up. This allows the immediate use of the 10-key numeric keypad located on the right side of the keyboard. To confirm this, the Number Lock LED light on the keyboard is lit.

→ **Off** Does not enable the keyboard Number Lock automatically. To use the 10-keys on the keyboard, press the Number Lock key located on the upper left-hand corner of the 10-key pad. The Number Lock LED on the keyboard lights up when the Number Lock is engaged.

→ **Launch PXE OpROM [Disabled]**

Use the **Launch PXE OpROM** option to enable or disable boot option for legacy network devices.

- **Disabled** **DEFAULT** Ignore all PXE Option ROMs
- **Enabled** Load PXE Option ROMs.

→ **UEFI Boot [Disabled]**

Use the **UEFI Boot** option to enable or disable to boot from the UEFI devices.

- **Disabled** **DEFAULT** Boot from UEFI devices is disabled.
- **Enabled** Boot from UEFI devices is enabled.

→ **Quiet Boot [Enabled]**

Use the **Quiet Boot** BIOS option to select the screen display when the system boots.

- **Disabled** Normal POST messages displayed
- **Enabled** **DEFAULT** OEM Logo displayed instead of POST messages

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4.8 Save & Exit

Use the **Safe & Exit** menu (**BIOS Menu 19**) to load default BIOS values, optimal failsafe values and to save configuration changes.

```

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Save & Exit
Save Changes and Reset
Discard Changes and Reset

Restore Defaults
Save as User Defaults
Restore User Defaults

Exit the system after
saving the changes.

-----
-><: Select Screen
↑↓: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit

Version 2.20.1271. Copyright (C) 2019 American Megatrends, Inc.

```

BIOS Menu 19: Save & Exit→ **Save Changes and Reset**

Use the **Save Changes and Reset** option to save the changes made to the BIOS options and reset the system.

→ **Discard Changes and Reset**

Use the **Discard Changes and Reset** option to exit the system without saving the changes made to the BIOS configuration setup program.

→ **Restore Defaults**

Use the **Restore Defaults** option to load the optimal default values for each of the parameters on the Setup menus. **F3 key can be used for this operation.**

→ **Save as User Defaults**

Use the **Save as User Defaults** option to save the changes done so far as user defaults.

→ **Restore User Defaults**

Use the **Restore User Defaults** option to restore the user defaults to all the setup options.

Chapter

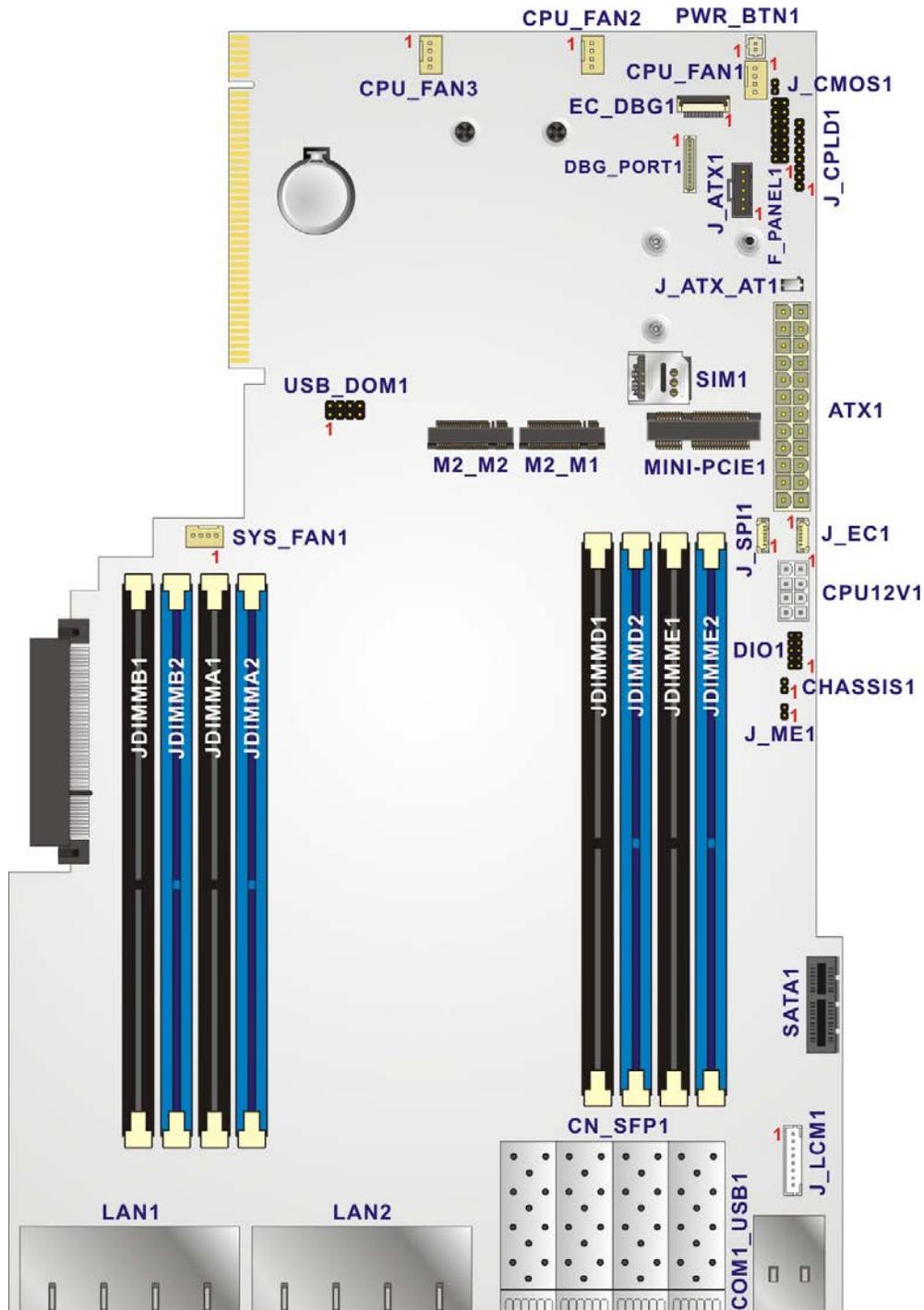
5

Interface Connectors

PUZZLE-IN004

5.1 Peripheral Interface Connectors

The connector locations of the PUZZLE-IN004's motherboard are shown below. The connector pinouts for these connectors are listed in the following sections.



5.2 Internal Peripheral Connectors

Internal peripheral connectors on the motherboard and are only accessible when the motherboard is outside of the chassis. The table below shows a list of the connectors on the motherboard. Pinouts of these connectors can be found in the following sections.

Connector	Type	Label
ATX 12V power connector	8-pin connector	CPU12V1
ATX power connector	24-pin connector	ATX1
ATX power SMBus connector	5-pin connector	J_ATX1
Debug port	12-pin wafer	DBG_PORT1
Chassis intrusion connector	2-pin header	CHASSIS1
CPLD programmer connector	8-pin header	J_CPLD1
Digital I/O connector	10-pin header	DIO1
EC debug connector	20-pin FPC	EC_DBG1
Fan connectors	4-pin wafer	CPU_FAN1, CPU_FAN2, CPU_FAN3, SYS_FAN1
Front panel connector	14-pin header	F_PANEL1
LCM connector	8-pin wafer	J_LCM1
M.2 B-key slots	M.2 3042/2260 B-key	M2_M1, M2_M2
Memory slots	DDR4 DIMM slot	JDIMMA1, JDIMMA2, JDIMMB1, JDIMMB2, JDIMMD1, JDIMMD2, JDIMME1, JDIMME2
PCIe Mini slot	Full/Half-size PCIe Mini	MINI-PCIE1
Power button connector	2-pin wafer	PWR_BTN1
SATA 6Gb/s socket	36-pin socket	SATA1
SPI flash connector	6-pin wafer	J_SPI1
SPI flash connector (EC)	6-pin wafer	J_EC1
USB DOM connector	8-pin header	USB_DOM1

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5.2.1 ATX 12V Power Connector (CPU12V1)

Pin	Description	Pin	Description
1	GND	5	+12 V
2	GND	6	+12 V
3	GND	7	+12 V
4	GND	8	+12 V

Table 5-1: ATX 12V Power Connector (CPU12V1) Pinouts

5.2.2 ATX Power Connector (ATX1)

Pin	Description	Pin	Description
1	+3.3 V	13	+3.3 V
2	+3.3 V	14	-12 V
3	GND	15	GND
4	+5 V	16	PS-ON
5	GND	17	GND
6	+5 V	18	GND
7	GND	19	GND
8	PW-OK	20	-5V
9	+5VSB	21	+5 V
10	+12V	22	+5 V
11	+12V	23	+5 V
12	+3.3 V	24	GND

Table 5-2: ATX Power Connector (ATX1) Pinouts

5.2.3 ATX Power SMBus Connector (J_ATX1)

PIN NO.	DESCRIPTION
1	ATX_SMCLK
2	ATX_SMDAT
3	N/C
4	GND
5	N/C

Table 5-3: ATX Power SMBus Connector (J_ATX1) Pinouts

5.2.4 Debug Port (DBG_PORT1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	NC	7	LPC_AD1
2	VCC3V	8	LPC_ADO
3	GND	9	FRAME
4	SERIRQ	10	RESET
5	LPC_AD3	11	CLK
6	LPC_AD2	12	GND

Table 5-4: Debug Port (DBG_PORT1) Pinouts

5.2.5 Chassis Intrusion Connector (CHASSIS1)

PIN NO.	DESCRIPTION
1	Case Open
2	GND

Table 5-5: Chassis Intrusion Connector (CHASSIS1) Pinouts

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5.2.6 CPLD Programmer Connector (J_CPLD1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	VCC3	5	NC
2	TDO	6	TMS
3	TDI	7	GND
4	NC	8	TCK

Table 5-6: CPLD Programmer Connector (J_CPLD1) Pinouts

5.2.7 DIO Connector (DIO1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	GND	2	VCC5
3	Output 3	4	Output 2
5	Output 1	6	Output 0
7	Input 3	8	Input 2
9	Input 1	10	Input 0

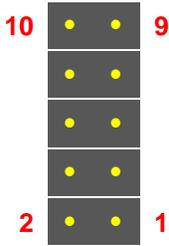


Table 5-7: DIO Connector (DIO1) Pinouts

5.2.8 EC Debug Connector (EC_DBG1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	KSI0	11	KSO9
2	KSO0	12	KSO10
3	KSO1	13	KSO12
4	KSO2	14	KSI1
5	KSO3	15	KSO11
6	KSO4	16	KSI2
7	KSO5	17	KSI3
8	KSO6	18	GND
9	KSO7	19	GND
10	KSO8	20	GND

Table 5-8: EC Debug Connector (EC_DBG1) Pinouts

5.2.9 Fan Connectors (CPU_FAN1/2/3 & SYS_FAN1)

PIN NO.	DESCRIPTION
1	GND
2	+12V
3	FANIO
4	PWM

Table 5-9: Fan Connectors (CPU_FAN1/2/3 & SYS_FAN1) Pinouts

5.2.10 Front Panel Connector (F_PANEL1)

Function	PIN	DESCRIPTION	Function	PIN	DESCRIPTION
PWR_LED	1	Power LED+	Speaker	2	SPKR+
	3	NC		4	NC
	5	Power LED-		6	NC
PWR_BTN	7	Power Button+		8	SPKR-
	9	Power Button+		10	NC
HDD_LED	11	HDD LED+		RESET	12
	13	HDD LED-	RESET	14	RESET-

Table 5-10: Front Panel Connectors (F_PANEL1) Pinouts

5.2.11 LCM Connector (J_LCM1)

PIN NO.	DESCRIPTION
1	VCC5
2	Power button
3	LCM RX
4	LCM TX
5	HDD LED
6	Alert LED
7	Reset button
8	GND

Table 5-11: LCM Connector (J_LCM1) Pinouts

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5.2.12 PCIe Mini Card Slot (MINI-PCIE1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	WAKE	2	VCC3
3	NC	4	GND
5	NC	6	VCC1.5
7	NC	8	SIM_VCC
9	GND	10	SIM_CIO
11	NC	12	SIM_CLK
13	NC	14	SIM_RST
15	GND	16	SIM_VPP
17	NC	18	GND
19	NC	20	NC
21	GND	22	NC
23	RXN	24	VCC3
25	RXP	26	GND
27	GND	28	VCC1.5
29	GND	30	NC
31	TXN	32	MINIPCIE_SDA
33	TXP	34	MINIPCIE_SCL
35	GND	36	USB_DATA_N
37	GND	38	USB_DATA_P
39	VCC3	40	GND
41	VCC3	42	NC
43	NC	44	NC
45	NC	46	NC
47	NC	48	VCC1.5
49	NC	50	GND
51	NC	52	VCC3

Table 5-12: PCIe Mini Card Slot (MINI-PCIE1) Pinouts

5.2.13 Power Button Connector (PWR_BTN1)

PIN NO.	DESCRIPTION
1	PWR_BTN
2	GND

Table 5-13: Power Button Connector (PWR_BTN1) Pinouts

5.2.14 SATA Connector (SATA1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
B1	VCC12	A1	NC
B2	VCC12	A2	VCC12
B3	VCC12	A3	VCC12
B4	GND	A4	GND
B5	SATA01_TXN	A5	VCC5
B6	SATA01_TXP	A6	VCC5
B7	GND	A7	SATA01_RXN
B8	VCC3	A8	SATA01_RXP
B9	VCC5	A9	VCC3
B10	VCC5	A10	VCC3
B11	VCC5	A11	VCC5
B12	VCC5	A12	GND
B13	GND	A13	NC
B14	SATA00_TXN	A14	NC
B15	SATA00_TXP	A15	GND
B16	GND	A16	SATA00_RXN
B17	VCC5	A17	SATA00_RXP
B18	GND	A18	GND

Table 5-14: SATA 6Gb/s Connector (SATA1) Pinouts

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5.2.15 SPI Flash Connector (J_SPI1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	VCC3	4	CLK
2	CS	5	MOSI
3	MISO	6	GND

Table 5-15: SPI Flash Connector (J_SPI1) Pinouts

5.2.16 SPI Flash Connector - EC (J_EC1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	VCC3	4	CLK
2	CS	5	MOSI
3	MISO	6	GND

Table 5-16: SPI Flash Connector (J_EC1) Pinouts

5.2.17 USB DOM Connector (USB_DOM1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	VCC3	2	N/A
3	DATA-	4	N/A
5	DATA+	6	N/A
7	GND	8	N/A

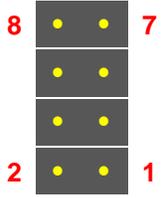


Table 5-17: USB DOM Connector (USB_DOM1) Pinouts

5.2.18 IEI Networking Module Slot

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
B1	+12v	A1	NC
B2	+12v	A2	+12v
B3	+12v	A3	+12v

B4	GND	A4	GND
B5	SMCLK	A5	NC
B6	SMDAT	A6	NC
B7	GND	A7	NC
B8	+3.3v	A8	NC
B9	NC	A9	+3.3v
B10	3.3Vaux	A10	+3.3v
B11	WAKE#	A11	PWRGD
B12	NC	A12	GND
B13	GND	A13	REFCLK+
B14	HSOp(0)	A14	REFCLK-
B15	HSOn(0)	A15	GND
B16	GND	A16	HSIp(0)
B17	RLYCTL1*	A17	HSIn(0)
B18	GND	A18	GND
B19	HSOp(1)	A19	LANID1**
B20	HSOn(1)	A20	GND
B21	GND	A21	HSIp(1)
B22	GND	A22	HSIn(1)
B23	HSOp(2)	A23	GND
B24	HSOn(2)	A24	GND
B25	GND	A25	HSIp(2)
B26	GND	A26	HSIn(2)
B27	HSOp(3)	A27	GND
B28	HSOn(3)	A28	GND
B29	GND	A29	HSIp(3)
B30	RLYCTL2*	A30	HSIn(3)
B31	NC	A31	GND
B32	GND	A32	LANID2**
B33	HSOp(4)	A33	NC
B34	HSOn(4)	A34	GND
B35	GND	A35	HSIp(4)
B36	GND	A36	HSIn(4)

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B37	HSOp(5)	A37	GND
B38	HSON(5)	A38	GND
B39	GND	A39	HSIp(5)
B40	GND	A40	HSIn(5)
B41	HSOp(6)	A41	GND
B42	HSON(6)	A42	GND
B43	GND	A43	HSIp(6)
B44	GND	A44	HSIn(6)
B45	HSOp(7)	A45	GND
B46	HSON(7)	A46	GND
B47	GND	A47	HSIp(7)
B48	NC	A48	HSIn(7)
B49	GND	A49	GND

*PIN B17 & B30 is assigned to Relay control signal; it is only active when inserting a specific LAN module that supports LAN bypass function.

PIN A19 & A32 is identification of PCIe Link configuration. See **Table 5-19 for PCIe Link configuration.

Table 5-18: IEI Networking Module Slot Pinouts

A19	A32	PCIe Config.
0	0	Four x2
0	1	Two x4
1	0	One x8

Table 5-19: PCIe Link Configuration

Appendix

A

Regulatory Compliance

DECLARATION OF CONFORMITY

This equipment is in conformity with the following EU directives:

- EMC Directive 2014/30/EU
- Low-Voltage Directive 2014/35/EU
- RoHS II Directive 2015/863/EU

If the user modifies and/or install other devices in the equipment, the CE conformity declaration may no longer apply.

If this equipment has telecommunications functionality, it also complies with the requirements of the R&TTE Directive 1999/5/EC.

English

IEI Integration Corp declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Български [Bulgarian]

IEI Integration Corp. декларира че този оборудване е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/EC.

Česky [Czech]

IEI Integration Corp tímto prohlašuje, že tento zařizení je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.

Dansk [Danish]

IEI Integration Corp erklærer herved, at følgende udstyr overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

Deutsch [German]

IEI Integration Corp, erklärt dieses Gerät entspricht den grundlegenden Anforderungen und den weiteren entsprechenden Vorgaben der Richtlinie 1999/5/EU.

Eesti [Estonian]

IEI Integration Corp deklareerib seadme seadme vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.

Español [Spanish]

IEI Integration Corp declara que el equipo cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

Ελληνική [Greek]

IEI Integration Corp ΔΗΛΩΝΕΙ ΟΤΙ ΕΞΟΠΛΙΣΜΟΣ ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/EK.

Français [French]

IEI Integration Corp déclare que l'appareil est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

Italiano [Italian]

IEI Integration Corp dichiara che questo apparecchio è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

Latviski [Latvian]

IEI Integration Corp deklarē, ka iekārta atbilst būtiskajām prasībām un citiem ar to saistītajiem noteikumiem Direktīvas 1999/5/EK.

Lietuvių [Lithuanian]

IEI Integration Corp deklaruoja, kad šis įranga atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.

Nederlands [Dutch]

IEI Integration Corp dat het toestel toestel in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.

Malti [Maltese]

IEI Integration Corp jiddikjara li dan prodott jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 1999/5/EC.

Magyar [Hungarian]

IEI Integration Corp nyilatkozom, hogy a berendezés megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

Polski [Polish]

IEI Integration Corp oświadcza, że wyrobu jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.

Português [Portuguese]

IEI Integration Corp declara que este equipamento está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

PUZZLE-IN004

Româna [Romanian]

IEI Integration Corp declară că acest echipament este în conformitate cu cerințele esențiale și cu celelalte prevederi relevante ale Directivei 1999/5/CE.

Slovensko [Slovenian]

IEI Integration Corp izjavlja, da je ta opreme v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES.

Slovensky [Slovak]

IEI Integration Corp týmto vyhlasuje, že zariadenia spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

Suomi [Finnish]

IEI Integration Corp vakuuttaa täten että laitteet on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

Svenska [Swedish]

IEI Integration Corp förklarar att denna utrustningstyp står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

FCC WARNING

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

ROHS STATEMENT

The label on the product indicates this product conforms to European (EU) Restriction of Hazardous Substances (RoHS) that set maximum concentration limits on hazardous materials used in electrical and electronic equipment.

CHINA ROHS

The label on the product indicates the estimated “Environmentally Friendly Use Period” (EFUP). This is an estimate of the number of years that these substances would “not leak out or undergo abrupt change.” This product may contain replaceable sub-assemblies/components which have a shorter EFUP such as batteries and lamps. These components will be separately marked.

Appendix

B

Safety Precautions

B.1 Safety Precautions



WARNING:

The precautions outlined in this appendix should be strictly followed. Failure to follow these precautions may result in permanent damage to the PUZZLE-IN004.

Please follow the safety precautions outlined in the sections that follow:

B.1.1 General Safety Precautions

Please ensure the following safety precautions are adhered to at all times.

- ***Make sure the power is turned off and the power cord is disconnected*** when moving, installing or modifying the system.
- ***Do not apply voltage levels that exceed the specified voltage range.*** Doing so may cause fire and/or an electrical shock.
- ***Electric shocks can occur*** if opened while still powered on.
- ***Do not drop or insert any objects*** into the ventilation openings.
- ***If considerable amounts of dust, water, or fluids enter the system***, turn off the power supply immediately, unplug the power cord, and contact the system vendor.
- This equipment is not suitable for use in locations where children are likely to be present.
- **DO NOT:**
 - Drop the system against a hard surface.
 - In a site where the ambient temperature exceeds the rated temperature

PUZZLE-IN004

B.1.2 Anti-static Precautions



WARNING:

Failure to take ESD precautions during the installation of the PUZZLE-IN004 may result in permanent damage to the PUZZLE-IN004 and severe injury to the user.

Electrostatic discharge (ESD) can cause serious damage to electronic components, including the PUZZLE-IN004. Dry climates are especially susceptible to ESD. It is therefore critical that whenever the PUZZLE-IN004 is opened and any of the electrical components are handled, the following anti-static precautions are strictly adhered to.

- ***Wear an anti-static wristband:*** Wearing a simple anti-static wristband can help to prevent ESD from damaging any electrical component.
- ***Self-grounding:*** Before handling any electrical component, touch any grounded conducting material. During the time the electrical component is handled, frequently touch any conducting materials that are connected to the ground.
- ***Use an anti-static pad:*** When configuring or working with an electrical component, place it on an anti-static pad. This reduces the possibility of ESD damage.
- ***Only handle the edges of the electrical component:*** When handling the electrical component, hold the electrical component by its edges.

B.1.3 Product Disposal

**CAUTION:**

Risk of explosion if the battery is replaced by an incorrect type;

Replacement of a battery with an incorrect type that can defeat a safeguard (for example, in the case of some lithium battery types);

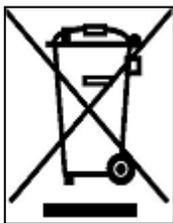
Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;

Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;

A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

Dispose of used batteries according to instructions and local regulations.

- Outside the European Union - If you wish to dispose of used electrical and electronic products outside the European Union, please contact your local authority so as to comply with the correct disposal method.
- Within the European Union:



EU-wide legislation, as implemented in each Member State, requires that waste electrical and electronic products carrying the mark (left) must be disposed of separately from normal household waste. This includes monitors and electrical accessories, such as signal cables or power cords. When you need to dispose of your display products, please follow the guidance of your local authority, or ask the shop where you purchased the product. The mark on electrical and electronic products only applies to the current European Union Member States.

Please follow the national guidelines for electrical and electronic product disposal.

PUZZLE-IN004

B.2 Maintenance and Cleaning Precautions

When maintaining or cleaning the PUZZLE-IN004, please follow the guidelines below.

B.2.1 Maintenance and Cleaning

Prior to cleaning any part or component of the PUZZLE-IN004, please read the details below.

- The interior of the PUZZLE-IN004 does not require cleaning. Keep fluids away from the PUZZLE-IN004 interior.
- Be cautious of all small removable components when vacuuming the PUZZLE-IN004.
- Turn the PUZZLE-IN004 off before cleaning the PUZZLE-IN004.
- Never drop any objects or liquids through the openings of the PUZZLE-IN004.
- Be cautious of any possible allergic reactions to solvents or chemicals used when cleaning the PUZZLE-IN004.
- Avoid eating, drinking and smoking within vicinity of the PUZZLE-IN004.

B.2.2 Cleaning Tools

Some components in the PUZZLE-IN004 may only be cleaned using a product specifically designed for the purpose. In such case, the product will be explicitly mentioned in the cleaning tips. Below is a list of items to use when cleaning the PUZZLE-IN004.

- **Cloth** – Although paper towels or tissues can be used, a soft, clean piece of cloth is recommended when cleaning the PUZZLE-IN004.
- **Water or rubbing alcohol** – A cloth moistened with water or rubbing alcohol can be used to clean the PUZZLE-IN004.
- **Using solvents** – The use of solvents is not recommended when cleaning the PUZZLE-IN004 as they may damage the plastic parts.
- **Vacuum cleaner** – Using a vacuum specifically designed for computers is one of the best methods of cleaning the PUZZLE-IN004. Dust and dirt can restrict the airflow in the PUZZLE-IN004 and cause its circuitry to corrode.
- **Swabs** - Swabs moistened with rubbing alcohol or water are excellent tools for wiping hard to reach areas. Whenever possible, it is best to use lint free swabs such as foam swabs for cleaning.

Appendix

C

Error Beep Code

PUZZLE-IN004

C.1 PEI Beep Codes

Number of Beeps	Description
1	Memory not Installed
1	Memory was installed twice (InstallPeiMemory routine in PEI Core called twice)
2	Recovery started
3	DXE IPL was not found
3	DXE Core Firmware Volume was not found
4	Recovery failed
4	S3 Resume failed
7	Reset PPI is not available

C.2 DXE Beep Codes

Number of Beeps	Description
1	Invalid password
4	Some of the Architectural Protocols are not available
5	No Console Output Devices are found
5	No Console Input Devices are found
6	Flash update is failed
7	Reset protocol is not available
8	Platform PCI resource requirements cannot be met

**NOTE:**

If you have any question, please contact IEI for further assistance.

Appendix

D

Hazardous Materials Disclosure

PUZZLE-IN004

D.1 RoHS II Directive (2015/863/EU)

The details provided in this appendix are to ensure that the product is compliant with the RoHS II Directive (2015/863/EU). The table below acknowledges the presences of small quantities of certain substances in the product, and is applicable to RoHS II Directive (2015/863/EU).

Please refer to the following table.

Part Name	Toxic or Hazardous Substances and Elements									
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (CR(VI))	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)	Bis(2-ethylhexyl) phthalate (DEHP)	Butyl benzyl phthalate (BBP)	Dibutyl phthalate (DBP)	Diisobutyl phthalate (DIBP)
Housing	O	O	O	O	O	O	O	O	O	O
Display	O	O	O	O	O	O	O	O	O	O
Printed Circuit Board	O	O	O	O	O	O	O	O	O	O
Metal Fasteners	O	O	O	O	O	O	O	O	O	O
Cable Assembly	O	O	O	O	O	O	O	O	O	O
Fan Assembly	O	O	O	O	O	O	O	O	O	O
Power Supply Assemblies	O	O	O	O	O	O	O	O	O	O
Battery	O	O	O	O	O	O	O	O	O	O

O: This toxic or hazardous substance is contained in all of the homogeneous materials for the part is below the limit requirement in Directive (EU) 2015/863.

X: This toxic or hazardous substance is contained in at least one of the homogeneous materials for this part is above the limit requirement in Directive (EU) 2015/863.

D.2 China RoHS

此附件旨在确保本产品符合中国 RoHS 标准。以下表格标示此产品中某有毒物质的含量符合中国 RoHS 标准规定的限量要求。

本产品上会附有“环境友好使用期限”的标签，此期限是估算这些物质“不会有泄漏或突变”的年限。本产品可能包含有较短的环境友好使用期限的可替换元件，像是电池或灯管，这些元件将会单独标示出来。

部件名称	有毒有害物质或元素					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (CR(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
壳体	○	○	○	○	○	○
显示	○	○	○	○	○	○
印刷电路板	○	○	○	○	○	○
金属螺帽	○	○	○	○	○	○
电缆组装	○	○	○	○	○	○
风扇组装	○	○	○	○	○	○
电力供应组装	○	○	○	○	○	○
电池	○	○	○	○	○	○

○: 表示该有毒有害物质在该部件所有物质材料中的含量均在 SJ/T11364-2014 與 GB/T26572-2011 标准规定的限量要求以下。

X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T11364-2014 與 GB/T26572-2011 标准规定的限量要求。